

Remington Arms Co., Inc.
Product Service
Legal Case #:8690

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
304047	3/8/2013	3/11/2013	3/11/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Southland Gun Works, Inc		Southland Gun W	1228 Harry Byrd Hwy	Darlington	SC	29532		W 843-393-6291

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Fired when safety was released	Concern:1007 Fired on Safe Release	Unknown	
C				

3/15/13 Per note with rifle, it fired when safety was moved.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	27317	G6324896	PX	6/13/2003 8:34:39 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	SPORTS SOUTH INC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test fire at \$20 + shipping						
	Repair/Replacement Cost	Repair/Replacement Date				
	9.04	3/15/2013				

3/15/13 Per Ilion, could not duplicate concern. To restore confidence in rifle we can offer to replace TPA, clean and test fire at 1/2 normal cost.cm 3/15/13 Emailed quote to dealer then noticed repairman notes state he will quote for \$20 + shipping. I will have him honor that and requote then I will email the new with explanation to the dealer.cm 3/20 Emailed new quote.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		3/11/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		22" 270 WIN
	Date Code		PX
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Condition	Slightly Worn; Functioning	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.013
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	



SOUTHLAND GUN WORKS, INC.

Across From The Raceway
1228 Harry Byrd Hwy.
DARLINGTON, SC 29532
www.southlandgunworks.com
(843) 939-6291

8690

22"
P46/03
4.5#
013

CUSTOMER ORDER NO.		PHONE		DATE	
NAME		ADDRESS		DATE	
R.A.C. SERVICE DEPT		HOLLER AVE		MAR 04 '13	
1100 NY 1335					
SOLD BY		CASH	CHARGE	C.O.D.	CHECK
QTY.		STOCK NO.	DESCRIPTION / SIZE		PRICE
			REMINGTON 700 A/C CAMO		
			SERIAL # G6324896		
			WARRANTY		
			SAFETY RECALL		
			RIFLE ARMED WHEN SAFETY WAS MOVED		
SPECIAL INSTRUCTIONS:		ACCT # R8394792		SUB-TOTAL	
				TAX	
				TOTAL	
				DEPOSIT	
REC'D. BY		Thank You		BAL. DUE	

B PRODUCT 2522

All claims and returned goods
MUST be accompanied by this bill.

**SPORTING
GOODS**

21210

RECEIVED
MAR 13 2013

BY:.....

Serial
Number:

G6324896

Model: 700



RE00304047

could not dip. concern.
To restore confidence in
rifle can offer to rep.
RPA, clean test fire at
1/2 normal cost.

Q

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:	03/08/2013
RE00304047	G6324896	Estimate Date:	03/13/2013
	Model 700 Center Fire Caliber: 270 WIN	Date Printed:	03/15/2013

Customer:

SOUTHLAND GUN WORKS
1228 HARRY BYRD HWY
DARLINGTON, SC 29532 US

Return To:

SOUTHLAND GUN WORKS
1228 HARRY BYRD HWY
DARLINGTON, SC 29532 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

could not duplicate concern.to restore confidence in rifle can offer to replace trigger assembly, clean and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00

Est Sales Tax: 2.43

Grand Total: \$79.43





