

Remington Arms Co., Inc.
Product Service
Legal Case #:9217

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
321933	9/23/2013	9/24/2013	9/24/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Sportsman's Den		Sportsman's Den	201 N. Gamble St.	Shelby	OH	44875		H 419-347-3007

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components			
S FBC	Concern:1008 Fired on Bolt Closing		Unknown	
C				

Per note from Sportsman's Den, "trigger pull on gun has become unsafe. Gun will fire if bolt closed rapidly. Customer believes gun was subject to recall, but was not sent in. Please repair and return to above address." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	N/A	6483967	EU	10/1/1971
Date Purchased	Where Purchased	Accessories	Original Owner			
	BOSTWICK & BRAUN TOLEDO, OH	TWO PIECE BASE	U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace trigger assembly, clean, and test fire under bolt lock program for \$20.00 + shipping.						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$27					

9/26/13: Per Ilion, trigger assembly is dirty and rusty. Set screws altered. Replace trigger assembly, check over, and test under BLP for \$20 plus shipping. I called Sportsman's Den with quote. They will check with customer and call me back. Jeff with Sportsman's Den called me and approved quote with a credit card. jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		9/24/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	
Barrel	Description		24" 7MM REM MAG
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	

	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.010
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY TRIG NOT RETURNING PROPERLY WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	True	SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

ALL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00321933	6483967	09/23/2013
	Model 700 Center Fire Caliber: 7 MM REM MAG	Estimate Date: 09/24/2013
		Date Printed: 09/26/2013

Customer:
SPORTSMAN'S DEN
201 N GAMBLE ST
SHELBY, OH 44875 US

Return To:
SPORTSMAN'S DEN
201 N GAMBLE ST
SHELBY, OH 44875 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp. Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly dirty, rusty and set screws altered. replace trigger assembly, check over and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00

Sub Total: 37.00

Est Sales Tax: 1.85

Grand Total: \$38.85

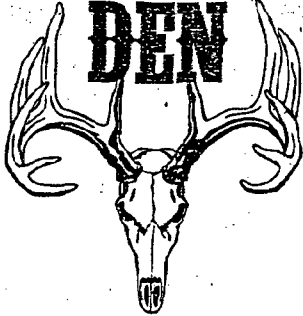
6483967

Model: 700



RE00321933

**SPORTSMAN'S
DEN**



**ACQUIS
GU**

DATE IN: 9-16-13

DATE SHIPPED:

TYPE OF FIREARM: RIFLE SHOTGUN

REVOLVER FRAME PISTOL
(CIRCLE ONE)

201 N. GAMBLE ST-SHELBY-OH-44875
419-347-3007-SPORTSMANSDEN.COM

SHIPPED BY:

SHIPPED TO: Remington Arms

MODEL: 700 ADL

CALIBER/GAUGE: 7mm Rem MAG

SERIAL NUMBER: 6483967

DESCRIPTION OF PROBLEM -

Trigger Pull on Gun was becoming
unsafe. Gun will Fire if Bolt closed rapidly.
Customer receives Gun was subject to recall
But was not sent in. Please Repair & Return
to above Address

RETURN THIS SHEET WITH GUN

CUSTOMER GUN ☒

STORE GUN ☐ INVENTORY #

RECEIVED FROM: ARTHUR GINGERY

NAME: ARTHUR GINGERY

ADDRESS: 1400B MILLMAN ROAD

CITY: NORWALK STATE: OH

PHONE NUMBER: 419-499-2215

COST

SHIPPING & INS. 20.00

REPAIR COST

TOTAL OWED

ZIP: 44837

RECEIVED

DATE BACK IN: DATE CALLED:

SEP 26 2013

TRANSFERRED BY:

BY:

OWNERS SIGNATURE FOR RETURN:



