Remington Arms Co., Inc.
Product Service
Legal Case #:9553

Legal Case #:9553 Case Information Pre Lit Lit Obsolete RE# Date Opened Date Opened(PS) **Date Closed Incident Date** 11/22/2013 11/22/3013 Х **Customer Information** Type Business First Name Last Name Street City State Zip Age Contact H 276-628-6864 25229 Calima Dr Abingdon VA 24210 Incident Guy Taylor C 276-623-3725 Incident Information Repair Est. Medical Treatment Medical Status Claims Codes PI Cut thumb PD Cause:4079 Other - Unexamined 9 stitches in thumb S FSR Concern: 1007 Fired on Safe Release \mathbf{C} 11/22/13: I received call from Guy Taylor, he said that while hunting the gun fired on safety release. He said the safety hit his thumb when the gun fired. He said that he just got back from the doctor and that his thumb required 9 stitches. He said the gun has fired on safety release on 2 different occasions, jbi Firearm Information Mfg. Model/Ga. SKU Serial Bbl. DOM Type Remington /BA 700/3006 SPR 25773 B6793336 5/21/1986 **Date Purchased** Where Purchased Accessories **Original Owner** K MART ENTERPRISES Y Ammunition Information - None Defined Other Products Information - None Defined Settlement Remington/700//BA Reim. Cash Cash Settlement Release of Claims Release Date Reimbursement Date Date Settlement APV APV Repair/Replacement Repair/Replacement Cost Date 12/1/13: Sending ARS, letter, and SR paperwork. Box Sent on SAP order 1567886. jbi 1/13/14: I received attorney letter from Scyphers and Austin. The attorney is Wayne Austin. Forwarded copy of case file and attorney to Lauren Coe for handling, jbi Examination[Remington//BA] Sub-Part Code Comment Part

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9553&Type=... 1/13/2014

SCYPHERS & AUSTIN, P.C.

Attorneys at Law 189 E. Valley Street Abingdon, Virginia 24210 (276) 628-7167 (276) 628-8736 Fax

David L. Scyphers R. Wayne Austin Johnny L. Rosenbaum dlssa@eva.org rwasa@eva.org jlrsa@eva.org

January 10, 2014

Mr. J. B. Irving Consumer Affairs Administrator Remington Arms Company P. O. Box 700 Madison, NC 27025

RE: My client: Guy Taylor Reference No.: 9553

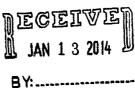
Dear Mr. Irving:

I have recently been consulted by Guy Taylor regarding his complaint and injury resulting from the accidental firing of his Model 700 Remington Rifle. Mr. Taylor communicated with you and advised you that he owned a Model 700 Remington Rifle bearing serial number B6793336 and that on or about November 22, 2013, this firearm accidentally fired absent a trigger pull. This accidental firing resulted in a rather significant cut and bruising to the left side of Mr. Taylor's right thumb. I enclose pictures documenting the injury and the sutures which were required to close the wound. A copy of his medical bill for this injury is also enclosed.

As a result of this accidental firing, Mr. Taylor had to receive medical care on November 22nd for the laceration. His total medical expenses are \$314.00. Additionally, he lost \$1150.00 in lost wages. He is a self employed artisan in this area.

Mr. Taylor also advises me that he has lost a significant amount of the feeling on the left side of his right thumb. This problem continues and he can only assume it is permanent.

In researching this matter, both Mr. Taylor and myself are well aware of the extensive claims made against Remington for the misfiring of the 700 Bolt Action Rifle and are further aware of the litigation involving this. We are also knowledgeable that there has not been a recall of this rifle.



SCYPHERS & AUSTIN, P. C. January 10, 2014

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Obviously, my office does not intend to litigate this matter due to the expense and the expertise necessary to properly file the action. However, I have made some preliminary inquiry with a national law firm that has handled several of these claims and has the experts necessary to properly litigate these issues.

However, before proceeding in this manner and advising Mr. Taylor to pursue his claim, I advised him that I would write a letter to you in an attempt to resolve his claim without unnecessary expense and time being involved.

If there is any desire on behalf of your company to negotiate a resolution to this claim prior to referral of Mr. Taylor to another law firm, please advise me. Otherwise, I will make the referral as contemplated in this letter. Both Mr. Taylor and myself realize that he was very fortunate in this accidental misfiring and I believe that he would be reasonable in attempting to compromise the claim.

Very truly yours,

SCYPHERS & AUSTIN, P. C

R Wayne Austin

RWA/ii

cc: Mr. Guy Taylor

STATEMENT

PAGE: 1

WILLIAM M HANDY MD 1048 TERRACE DR MARION VA 24354-4138 Tel: (276)783-1827 Federal ID#: 20-3772481 PATIENT: GUY TAYLOR
25229 CALIMA DR
ABINGDON VA 24210

PAT ID: 33237

GUY TAYLOR 25229 CALIMA DR ABINGDON VA 24210 ACCOUNT NO: 33237 STATEMENT DATE: 12/20/13

ATTENDING PHYSICIAN'S STATEMENT

DIAG SERVICE PROCEDURE PATIENT L CHGS/PMTS/ADJ.

CODE DATE REFERENCE NAME C DESCRIPTION PATIENT INSURANCE

683.0 11/22/13 12002 GUY O LAC. 2.6-7.5 CM ANYWHE 314.00
11/22/13 PATIENT PAYMENT CASH -7.00
TOTAL 307.00

CURRENT OVER 30 OVER 60 OVER 90 OVER 120 PATIENT INSURANCE

307.00 0.00 0.00 0.00 0.00 <--BALANCE--> 0.00 307.00

TOTAL DUE: 307.00

Scyphers & Austin, P.C.

ATTORNEYS AT LAW 189 VALLEY STREET ABINGDON, VIRGINIA 24210

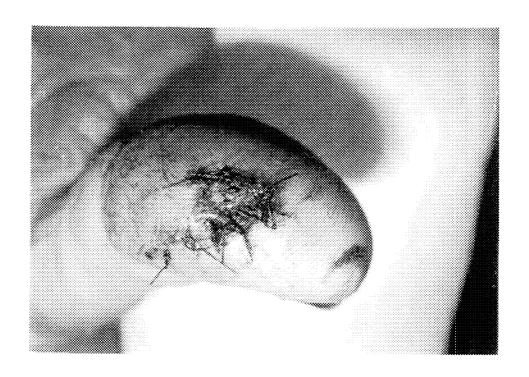


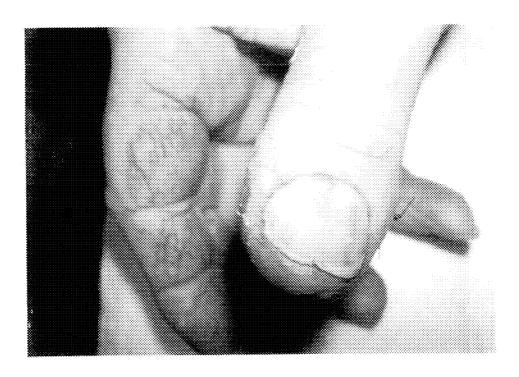
Mr. J. B. Irving Consumer Affairs Administrator Remington Arms Company P. O. Box 700 Madison, NC 27025

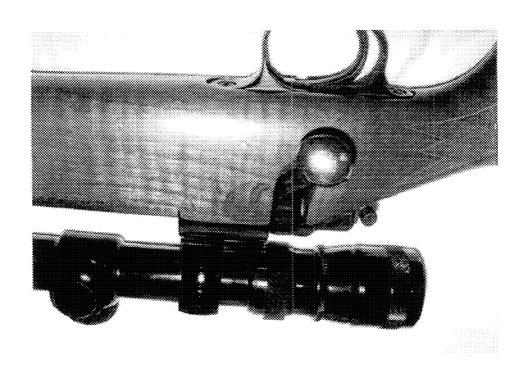
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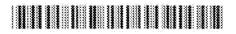


ARS LABEL REQUEST FORM

DATE:	13/01/3013		Service Request #	S#EX:989364
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LABEL INFORMATION

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RETURN ITEM TO:	ILN
	Arras Services



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ATTN: Product Service