Remington Arms Co., Inc. Product Service Legal Case #:7093

Case Information

RE# Date Opened(PS) **Date Opened Date Closed Incident Date** Pre Lit Lit Obsolete

12/15/2011 6/24/2013

Customer Information

Type **Business** First Name Last Name Street City State Contact Zip Age Incident Mike 11422 Del Monte TX Tenenbown Houston 77077 C 281-543-5407

Incident Information

Claims Codes Repair Est. Medical Treatment Medical Status

PΙ

PD Cause: 4064 Not Examined by Product Service

Unknown

Concern: 1007 Fired on Safe Release S

C FSR

12/15/11: Customer called. He said the gun will have sporadic FSR's. Last one happened a few weeks ago. No injury or damage reported. df

Firearm Information

Mfg.

Type CF/BA

Model/Ga. 700/7MM MAG

SKU 20000 Serial Bbl. DOM

Remington **Date Purchased** 

Where Purchased

Accessories

Original Owner

Y

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement

Release of Claims

Release Date

Reimbursement

Cash Settlement Date APV

Cash Reim.

Date APV

Gun not returned to Ilion for exam

> Repair/Replacement Repair/Replacement Cost

Date

12/15/11: Mailing ARS & forms. df 6/24/13: Gun not returned to Ilion for exam. df

Examination[Remington/CF/BA]

Sub-Part Part Code Comment

## ARS LABEL REQUEST FORM

DATE:	12/15/2011	Service Request #	SR00006833
QUANTITY:	1	WEIGHT PER PACKAGE:	10 LBS
REQUESTED BY:	fulcherdm	email address:	I WILL MAIL LABEL

**Business:** 

Remington Service PO Box 700 Madison, NC 27025-0700

www.Remington.com

## LABEL INFORMATION

**MAIL LABEL TO:** 

MIKE TENENBOWN 11422 DEL MONTE HOUSTON, TX 77077 US SR00006833

Email:

**RETURN ITEM TO:** 

ILN

Arms Services



4XX596 DEC 16, 2011 ACT WT 10.0 LBS #PK 1 TRACKING# 1Z4XX5969087490689 ALL CURRENCY USD REF 1:SR00006833

HANDLING CHARGE 0.00
SHIPMENT PUB RATE CHARGES:
DV 0.00
CC 0.00
CC 0.00
CC 0.00
CC 0.00 FRT: 3RD COD 0.00 DGD 0.00 SVC T/P USD RS 0.50 AH 0.00 0.00 ROD 0.00 PUB+HANDLING 11.63 TOT PUB CHG 11.53 PR

**ATTN: Product Service**