

Remington Arms Co., Inc.
Product Service
Legal Case #:8660

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
301577	2/21/2013	2/27/2013	2/27/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Gander Mt		Gander Mt	8195 Gander Way	Roanoke	VA	24019		W 540-362-3658
Incident		Kevin	Thompson	PO Box 86	Buchanan	VA	24066		H 540-254-1353

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4006 Altered Adjustments or Components		Unknown	
S	Fires when taken off safety Concern:1007 Fired on Safe Release			
C				

3/1/13 Per note with firearm, "Known Remington Issue...Gun fires when taken off safety adjust tension on bolt."cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM MA	n/a	B6454270	CD	4/1/1983
Date Purchased	Where Purchased	Accessories	Original Owner			
			U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test fire at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	29.04	3/1/2013				

3/1/13 Per Ilion, trigger assm dirty, rusty and set screws altered. Replace TPA, clean and test fire at BLSM program price.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/27/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4006	Altered Adjustments or Components	POOR MAINTENENCE
Barrel	Description		24" 7MM REM MAG
	Date Code		CD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	SOME RUST ON BBL
	Stock Condition	Slightly Worn; Functioning	MARS,SCRATCHES
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Test Fired	False	
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY,RUSTY. TRIG NOT MOVING STUCK BACK,WILL NOT RETURN
	Pull	---Select---	N/A
	Altered	True	SET SCREWS ALTERED SEALANT MISSING
	Sub-Assembly	M/700 Bolt Lock	

Gunsmith SO# 2828

GM#343 - Roanoke
8195 Gander Way
Roanoke, VA 24019
(540) 362-3658

Gunsmith: GUN TECH - DAN TAYLOR



GANDER MTN.

* Firearm Copy *

24"
CD 4/8

8660

CUSTOMER INFORMATION:	
Home #:	(540) 254-1353 Day #:
Name:	THOMPSON, KEVIN
Address:	PO BOX 86
BUCHANAN, VA 24066	

DATES:	
Acquired:	02/11/2013
Apx Comp:	
Completed:	
Cust. Called:	
Disposed:	

FIREARM INFORMATION:			
Manufacturer:	Remington Arms Co Inc.	Type:	Rifle
Model:	MODEL 700	Cal/Ga.:	7mm
Serial Number:	B6454270	Firearm Value:	\$0.00
		Cased?:	<input checked="" type="checkbox"/>

Description: REMINGTON MODEL 700 RIFLE 7MM Condition: good
REM MAG

Service Description: Known Remington Issue...Gun fires when taken off safety adjust tension on bolt

LABOR		
UPC	Description	Amount
Labor Sub Total:		

Labor Notes:

PARTS		
UPC	Description	Amount
Parts Sub Total:		

Serial Number:

B6454270

Model: 700



RE00301577

their

TOTALS	
Labor Sub Total:	
+ Parts Sub Total:	
Total:	
- Deposit Amount:	
Amount Due:	BY:.....

RECEIVED
MAR 01 2013

* Does not include Sales Tax *

The Child Safety Lock Act of 2005 states "it is unlawful for a dealer to sell, deliver, or transfer any handgun to any person, other than another licensee, unless the transferee (buyer) is provided with a secure gun storage or safety device for that handgun." Gander Mtn. will be providing trigger locks to all transferees (buyer's) for a nominal fee. Transferees may also supply their own secure gun storage or safety device.

SIGNATURE: _____

DATE: _____

7719. ASSM. dirty, rusty + set screws
Altered. Rep Made TPA, clean +
test fire under BLP Ron
\$20.00 + ship

Q



Service Request

Service Order # 2828

SHIPPED TO VENDOR/STORE:

Remington ArmsCO INC FFL#6-16-00727
14 Hoefler Ave

Ilion, NY 13357

Attn:

Date Shipped: 02/16/2013 Phone: (800) 243-9700

RETURN SHIP TO:

Gander Mountain, FFL# 1-54-023-01-1B-04767
Attn: Gun Parts Dept.
8195 Gander Way
Roanoke, VA 24019

FIREARM INFORMATION:

Manufacturer: Remington Arms Co Inc.
Model: MODEL 700

Type: Rifle
Cal/Ga.: 7mm

Serial Number: B6454270
Cased?: ☒

DESCRIPTION OF ITEM RETURNED:

REASON FOR RETURN:

ATTENTION VENDOR

Please contact me with any questions or concerns.

GUN TECH - DAN TAYLOR
(540) 362-3658

BILLING INFORMATION:

Please include the service order number on all invoices and correspondence:

SHIP TO ABOVE ADDRESS

Forward all invoices to: **Gander Mountain**
Attn: Cindy Kilbride
180 E. Fifth Street Suite 1300
St. Paul, MN 55101

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00301577	Serial Number / Description B6454270 Model 700 Center Fire Caliber: 7 MM REM MAG	Date Received: 02/21/2013 Estimate Date: 02/27/2013 Date Printed: 03/01/2013
Customer: GANDER MOUNTAIN ATTN ASHLEY DAVID 180 E 5TH ST SUITE 1300 SAINT PAUL, MN 55101 US		Return To: GANDER MTN 8195 GANDER WAY ROANOKE, VA 24019 US

Please Circle One:
VISA MC DISCOVER Card No. _____ Exp. Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____
☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported MI23 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	Found MI23 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
TRIGGER ASSEMBLY DIRTY, RUSTY AND SET SCREWS ALTERED. REPLACE TRIGGER ASSEMBLY, CLEAN AND TEST FIRE UNDER BOLT

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
4000294	Service	GR-CHECK TPA	1	Warranty	1	.00	0	.00
Sub Total:								37.00
Est Sales Tax:								.00
Grand Total:								\$37.00







