

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8914

## Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
310762	5/13/2013	5/15/2013	5/15/2013				

## Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Thruway Sporting Goods, Inc		Thruway Sportin	78 Oak St	Walden	NY	12586		W 845-778-1400

## Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fires when safety taken off Concern:1007 Fired on Safe Release			
C				

5/16/13 Per note with rifle, rifle fires when safety taken off.cm

## Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	n/a	B6302298	PB	6/17/1981
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPT CNTR MONTDALE PA	SCOPE BASE,RINGS	U			

CONCERN: FSR

## Ammunition Information - None Defined

## Other Products Information - None Defined

## Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace TPA, clean and test at BLSM program price						
	Repair/Replacement Cost	Repair/Replacement Date				
	33.52	5/16/2013				

5/16/13 Per Ilion, could not duplicate concern. Trigger assm dirty and rusty. Replace TPA, clean and test at BLSM program price.cm

## Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		5/15/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 270 WIN
	Date Code		PB
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	

Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Slightly Worn; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, RUSTY
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		SCOPE BASE,RINGS

Thruway Sporting Goods, Inc.  
78 Oak Street, Walden, NY 12586

MEMO

Tel: 845-778-1400 Fax: 845-778-9027  
True Value: #6457-6

8914

22"  
PB 6/8  
4.5  
012

TO

Remington Arms Co Inc  
14 Hoefler Ave  
Ilion, NY 13357

DATE	05-06-13
SUBJECT	700 B&C S/N- B6302298

Our customer advises Rifle Jams  
when safety taken off.

Pls inspect & repair as necessary

Respectfully  
Don Marchal

Serial  
Number:

B6302298

Model: 700



RE00310762

RECEIVED  
MAY 16 2013

BY:.....

could not find concern.  
T.A. dirty & rusty. rep.  
TBA, clean & test and  
B&C Ron 20 +

Q

# Remington®

## FACSIMILE TRANSMITTAL SHEET

To: \_\_\_\_\_ Date: 5/16/13

Company: Thruway Sptg. From: \_\_\_\_\_

Fax No.: 845-778-9027 Fax No.: \_\_\_\_\_

Phone No.: \_\_\_\_\_ Phone No.: \_\_\_\_\_

Number of pages including Cover Sheet: \_\_\_\_\_

### COMMENTS:


#### PRIVILEGED AND CONFIDENTIAL

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Remington Arms Company, Inc. • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025-0700  
Phone 336-548-8700 • [www.remington.com](http://www.remington.com)

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

<b>Repair Number</b> RE00310762	<b>Serial Number / Description</b> B6302298 Model 700 Center Fire Caliber: 270 WIN	<b>Date Received:</b> 05/13/2013 <b>Estimate Date:</b> 05/15/2013 <b>Date Printed:</b> 05/16/2013
<b>Customer:</b> THRUWAY TRUE VALUE 78 OAK STREET WALDEN, NY 12586 US	<b>Return To:</b> THRUWAY TRUE VALUE 78 OAK STREET WALDEN, NY 12586 US	

Please Circle One:  
VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_  
Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

Approval Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported	Found
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

**Technician Comments**  
could not duplicate concern.trigger assembly dirty and rusty. replace trigger assembly, clean and test fire under bolt lock program for \$20.00 + shipping

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)								
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305572B	Part	700 X-MARK PRO TRIG ASSB LH BLACK (OS)	1	Warranty	1	.00	0	.00
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000116	Service	GR-LABOR	20	Billable	20	1.00	0	20.00
4000119	Service	GR-TEST	1	Warranty	1	.00	0	.00
Sub Total:								37.00
Est Sales Tax:								2.59
Grand Total:								\$39.59











