Remington Arms Co., Inc. Product Service Legal Case #:9287

Case Information RE# Date Opened Date Opened (PS) Date Closed Incident Date Pre Lit Lit Obsolete 323442 10/9/2013 10/10/2013 10/10/2013 Customer Information Type Business First Last Name Name Street City State Zip Age Contact Reporter Trader Bill's Trader 1530 Albert Hot Springs AR 71913 Erecv@traderbills.com Incident Information Claims Codes Repair Est. Medical Treatment Medical Status PPD Cause: 4006 Altered Adjustments or Components S FSR Concern: 1007 Fired on Safe Release C Per SR00063277 Service Request Section, "the firearm was taken off safety and fired." jbi Firearm Information Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/300 WIN MA 29694 S6239016 ON 7/28/1993 Date Purchased Where Purchased Accessories Original Owner SPORTS SOUTH INC TWO PIECE BASE U CONCERN: FSR Ammunition Information - None Defined Other Products Information - None Defined Settlement Repair/Replacement Release of Claims Release Date Reimbursement Cash Date Date Apr					L	egal Case #:92	87						
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Reporter Trader Bill's Outdoor Sports Bill's O Pike Springs AR 71913 H 501-623-8403 E recv@traderbills.com Incident Information Claims Codes Repair Est. Medical Treatment Medical Status PI PD Cause:4006 Altered Adjustments or Components S FSR Concern:1007 Fired on Safe Release C Per SR00063277 Service Request Section, "the firearm was taken off safety and fired." jbi Firearm Information Mfg. Type Model/Ga. SKU Serial Bbl. DOM Remington CF/BA 700/300 WIN MA 29694 S6239016 ON 7/28/1993 Date Purchased Where Purchased Accessories Original Owner SPORTS SOUTH INC TWO PIECE BASE U CONCERN: FSR Ammunition Information - None Defined Other Products Information - None Defined Settlement Release of Claims Release Date Reimbursement Cash Settlement Repair/Replacement Repair/Replacement Cost Date Repair/Replacement Toda test fire at 50% discount Repair/Replacement Cost Date 10/16/13: Per Illion, "trigger assembly set screws altered. Trigger not returning properly. Replace trigger assembly, check over and test fire at 1/2 normal cost." jbi 10/17/13: I called and spoke with Angel Toland with Trader Bill's, she is going to check with customer and call me back with decision on quote. I received call from Trader Bill's, approved quote with credit card. jbi	Customer	Informat	ion										
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PrintDisplay Page 2 of 3

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		10/10/2013
Examination	Product Type]	RF
	Action Type		A
	Assigned To	1	S.NICHOLS
Cause	4006	Altered Adjustments or Components	
	Description		24" 300 WIN MAG SS
	Date Code	1	ON
	Bore Plugged	False	
	Bulged	False	
Barrel	Fired	False	
	Fired while Obstructed		•
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Not Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
D	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
C C .	Description		STANDARD SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.015
Sear	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
	Condition	Slightly Worn; Not Functioning	TRIG NOT RETURNING PROPERLY
Trigger	Pull	Select	2#
			SET SCREWS ALTERED

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	Altered	True	SEALANT CHANGED	
	Sub-Assembly	M/700 Non-Bolt Lock		
Non-Remington Components	Description		TWO PIECE BASE	

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Quotation

Remington Service PO Box 700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

Madison, NC 27025-0700 www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number Serial Number / Description RE00323442 S6239016 Model 700S RIFLE Caliber: 300 WIN MAG								Date Re Estimate Date Pr	e Date:	10/09/2 10/10/2 10/17/2	013
1530 ALBER						1 1	n To: TRADER BILL 530 ALBERT	PIKE		1	
HOT SPRING	GS, AR 71913	US				ŀ	OT SPRINGS	s, AR /1913	3 US		
Please Circle One		Card No.					Fx	n Date			
Open Accoun	t: R	Card No	PO Numl	ber:				p.i.5 u.c.			
Approval Signatu	re.							Date:			
Daytime Phone	e: ()			_ Time to	Call: _						
If you desire	e any change, p	lease use the revers	se side for your	comments a		k this bo	ox.				
Reported M123 - FORW. M992 - TRIGG		DUCT SERVICE F	OR INSPECTI]	Found	- FORW	/ÄRD TO PRO	DDUCT SER	VICE FOR	INSPE	CTION
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tilgger assembly s						-					
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F305571B 4000114 4000119	Part Service Service	700 X-MARK PR GR-SHIPPING & GR-TEST				1 1 1	Billable Billable Billable	1 1 1	97.00 17.00 23.00	0	48.50 17.00 11.50
								Est	b Total: Sales Tax:		77.00 3.56

Service Request

Remington Service

Sub Total:

Est Sales Tax:

Grand Total:

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Hadisen, MC 20125-1711

Party and Repairs: PISUU-145-FILI PISIG-541-5511 www.Remnington.com
This document is a commany of your request for service. Please review the document for accounty and to invite the services you are requesting are noted, This information will serve as a goldeline for durishmite Department to address your specific concerns and provide you with account and complete service.PLEASE IRETAIN THIS COPY FOR YOUR RECORDS.

	Sensi Number / Description	20 70	Date of Request: 10 00 2003
SROOMSETT	- 98199118 - Middel TUS RIFLE Calibert FM	9201	Date Printed: 11012015
Customer: TRADER BILL & OUT		Destination . Arms Services	
ISSI ALBERT PIXE	with the said	14 Hoefier Ase	
HOT SPRINGS, AR 1	1513 US	71.4m \777 1212	
Email: RECV § TRADE	REILLS.COM	Ewal:	•
Tour request for service on t	he itent(s) will be evaluated by conregainmen to		nty gallay. If it is year fireson will be ———
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Reason For Return			
1991 - TRIGGER			
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Service Request Section			
THE FIREARM WAS TAI	KEN OFF HAFETY AND FIRED.		
Parts And Service Details			
Material Type	Description	Qre Warranty Needed	Price Disc Amount
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		•	<u>.</u>

THIS IS NOT AND EVECTOR. This is a pre-estimate to sepair, secondition, or replace the

Trader Bill's Outdoor Sports 1530 Albert Pike Rd. Hot Springs, AR 71913 (501) 623-8403 ext. #218 Fax: (501) 623-8505 Toll Free 1-866-664-1518 recv@traderbills.com

Date Shipped: 10/1/2013 Date Returned: Tracking No: 1Z 4XX 596 90 6526 6621

Shipping Cost: Call Tag

ATTENTION: Warranty/Repair

To: Remington Arm Services We are shipping: (1) Remington 700 Serial #S6239016
For the following reason please repair: Received defective merchandise Exchanged with new product as a customer proved defective under warranty Returned by customer Other
Please make adjustments in the following manner: Replace with new merchandise Repair and return merchandise Other: Please credit our account. Incorrectly ordered
Under Warranty: When the safety is taken off the gun fires.
Thank you, Angel Toland Shipping/Receiving Warranty Claims
If there are any questions, feel free to contact us.
NOTE:







