

Remington Arms Co., Inc.
Product Service
Legal Case #:8650

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
301809	2/22/2013	2/25/2013	2/25/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Tyner-Petrus Hdwe Stores		Tyner-Petrus Hd	3000 Breard St	Monroe	LA	71201		W 318-388-3788 E bill@tpoutdoors.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD				
S	Will fire when you push the bolt forward and lock it closed	Cause:4054 As received Follows Down		Unknown
C		Concern:1008 Fired on Bolt Closing		

2/28/13 Per letter with rifle, this is a new gun that has not been sold yet. When you bolt the gun with the safety off the sear does not engage. Will fire when you push the bolt forward and lock it closed. If the safety is on and you bolt it the safety works ok.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/308 WTN	25739	RR85402A	XG	12/19/2012 10:32:23 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	HORTON DIST CO INC * LEW		U			

CONCERN:SEAR NOT ENGAGING WITH SAFE OFF

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Replace TPA, check over and test fire at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	49.81	2/28/2013				

2/28/13 Per Ilion, sear binds on side plates. Replace TPA, check over and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/25/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4054	As received Follows Down	SEAR BINDS ON SIDEPLATES
Barrel	Description		20" 308 WIN HB FL
	Date Code		OG
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Like new; Functioning	
Bolt	Firing Pin	Like new; Functioning	
	Shroud	Like new; Functioning	
	Face	Like new; Functioning	
	Handle	Like new; Functioning	
	Stop	Like new; Not Functioning	BINDS
Extractor	Condition	Like new; Functioning	
	Cut Condition	Like new; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Like new; Not Functioning	
	Stock Condition	Like new; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Like new; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Like new; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Like new; Not Functioning	SEAR BIND TO SIDEPLATES WILL FOLLOW DOWN
	Pull	---Select---	3.5#
	Altered	False	40X TPA,SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

TYNER - PETRUS HARDWARE STORES

True Value
Hardware



3000 Breard Street • Monroe, LA 71201
318-388-3788 • Fax 318-388-0911
bill@tpoutdoors.com

IN REPLY REFER TO

Nº 2422

SPEED-LETTER

(This letter, a copy of which is in our files, is sent to you in writing, so as to get our message into your hands without the delay occasioned by regular office routine.)

Customer Service Dept.

TO Remington Arms Inc.
14 Hoeller Ave.
ILION, N.Y.

Date 02/18/2013

Subject

Please find enclosed (1) one Rem 700 LTR,
cal. 308 win., serial # RR 85402A. This is a
brand new rifle that has not been sold.
The problem with it is that when you
bolt the gun with the safety off the
sear does not engage. When you push the bolt
forward and lock it closed, the gun will
fire. If the safety is on and you bolt it
the safety works ok. Please check & repair.

Thanks,

Jim Mifon Gun Dept. msp

Serial
Number:

RR85402A

Model: 700



RE00301809

sear BINDS on side plates.
Rep. TPA, check over + test
Fire at N/C

warranty

RECEIVED
FEB 26 2013

BY:.....









