

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number RE00297203	Serial Number / Description C6668340 Model 700 RIFLE Caliber: 270 WIN	Date Received: 01/18/2013 Estimate Date: 01/21/2013 Date Printed: 01/25/2013
Customer: RON UMENTUM 2323 ONTARIO GREEN BAY, WI 54311 US	Return To: RON UMENTUM 2323 ONTARIO GREEN BAY, WI 54311 US	

Please Circle One:
VISA MC DISCOVER Card No. _____ Exp.Date _____
Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____
Daytime Phone: (____) _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems	
Reported M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION M310 - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY	Found M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments
trigger assm has a dried and sticky lubrication residue causing parts to bind and work sluggish.can offer to replace trigger plate assm, clean and test fire at 1/2 normal cost

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)									
Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount	
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50	
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00	
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50	

Sub Total: 77.00

Est Sales Tax: 3.85

Grand Total: \$80.85

Remington Arms Co., Inc.
Product Service
Legal Case #:8510

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
297203	1/18/2013	1/21/2013	1/21/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Ron	Umentum	2323 Ontario Rd	Green Bay	WI	54311		H 920-217-5724 E rmumentum@gmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S	Jammed and fired at random	Concern:1025 Unexplained Discharge - No Mention of Safety Position	Unknown	
C				

1/23/13 Per letter with rifle, he has fired this rifle less than 10 times. He first had a problem years ago when it jammed and fired at random twice. He put the rifle away for years because he was afraid of getting hurt or killing someone. My son recently fired this rifle and the same thing happened to him. He again was lucky no one was hurt. When the safety was off and the trigger pulled it did not fire. When lowering the rifle and bumping the bolt the rifle would fire.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/270 WIN	25771	C6668340	WI	8/20/1991
Date Purchased	Where Purchased	Accessories	Original Owner			
	ARKANSAS IMPORT & DISTRIB. CO.		U			

CONCERN:FIRES RAMDOMLY

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer replace TPA, clean, test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

1/23/13 Per Ilion, trigger assm has a dried and sticky lube residue causing parts to bind and work sluggish. Can offer replace TPA, clean, test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/21/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4015	Improper Maintenance	
	Description		22" 270 WIN
	Date Code		WI
	Bore Plugged	False	
	Bulged	False	

Barrel	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.012
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRECT, STICKY LUBE RESIDUE PARTS BIND, WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	5#
	Altered	False	SEALANT PRESENT
	Sub-Assembly	M/700 Non-Bolt Lock	

2211
WIP/88
54
012

Part and Package P3000-0-0700 F 106-0-0-000

www.Remington.com

This document is a summary of your request for service. Please refer to the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.


Service Request Number SR00041495	Serial Number Description C6668340	Date of Request 01/22/2013
Customer RON UNENTUM 2323 ONTARIO Road GREEN BAY, WI 54301 US	Model 700 RIFLE Caliber 270	Date Printed 01/22/2013
Email ronunentum@gmail.com Phone 920-217-5724		Destination Arms Services 1 - Hoesler Ave Rt. 1, NY 12527 US

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
N/A - PERFORM SAFETY CHECKS ON TRIGGER ASSEMBLY

Service Request Section
CONSUMER STATES THAT GUN DISCHARGED ~~JUST~~ BY TOUCHING THE BOLT. SAFETY WILL NOT WORK.

See Attached

Serial Number	Qty Needed	Warranty	Price	Disc	Amount
C6668340					
Model: 700					
					
RE00297203					

RECEIVED
JAN 22 2013

BY:

T.A. has a Medaskick tube residue causing parts to bind work sluggish can offer to up. TRW, CLEAN TOST AT 1/2 normal cost

THIS IS NOT AN OFFER. This is a pre-estimate to repair, reproduction, or replace the

Sub Total .00
Est Sales Tax .00
Grand Total \$.00

Remington
Model 700 - 270 Win.
C6668340

I have fired this rifle less than 10 times. I just had a problem years ago when it jammed and fired at random twice. I put this rifle away for years because I was afraid of getting hurt or killing someone.

My son recently fired this rifle and the same thing happened to him. He again was lucky no one was hurt.

When the safety was off and trigger pulled it did not fire. When lowering the rifle or bumping the bolt the rifle would fire.

Please check and repair to assure it is safe. This rifle was not operating properly since the time it was purchased.

Thank you.

Ronald Umentum - 2323 Ontario Road,
Phone 920-217-5724 Green Bay, WI. 54311
rumentum@gmail.com





