Remington Arms Co., Inc. **Product Service** Legal Case #:9732

Case Information

RE# **Date Opened** Date Opened(PS) **Date Closed Incident Date** Pre Lit Lit Obsolete

12/20/2013 12/23/2013 12/23/2013 331732

Customer Information

Type Business First Name Last Name Street City State Zip Age Contact H (724) 327-6583

108 Tyrolia Dr Monroeville PA 15146 Incident Fred Venditti

E fvenditti@comcast.net

Incident Information

Claims Codes Repair Est. Medical Treatment **Medical Status**

ΡI

PD Cause:4015 Improper Maintenance

Unknown

S FSR

Concern: 1007 Fired on Safe Release

C

Per SR00071153 Service Request Section, customer states that the 700 went off when the safety was engaged and would like to have the bolt lock changed out. jbi

Firearm Information

Mfg.

Type

Model/Ga.

SKU

Serial Bbl. DOM 6282173 ES 10/1/1969

Remington Date

CF/BA

700/3006 SPRG

BASE

N/A

Original Owner

Purchased

Where Purchased **OSCAR ROB PITTS**

PA

Accessories **BOTTOM HALF SEE THRU**

U

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Reim. Cash Cash Settlement Release of Claims **Release Date** Reimbursement Date Date Settlement APV APV

Per Ilion, quote to repair BLM

> Repair/Replacement Repair/Replacement Cost Date

> > \$27

1/3/14: Per Ilion, "could not duplicate concern. trigger assembly dirty and sticky, trigger is not returning properly. replace trigger assembly, check over and test fire under bolt lock program for \$20.00 + shipping." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment

http://cps03sp01.remington.com:99/Remington PSA/PrintDisplay.aspx?ID=9732&Type=...

]	Examiner	_	B.TRAVIS
	Exam Date		12/23/2013
Examination	Product Type	1	RF
	Action Type	7	Α
	Assigned To	1	S.NICHOLS
Cause	4015	Improper Maintenance	
	Description		22" 3006 SPRG
	Date Code	7	ES
	Bore Plugged	False	7
	Bulged	False	=
Barrel	Fired	False	=
	Fired while Obstructed		-
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safata	Description		BOLT LOCK SAFETY
Safety	Function	Like new; Functioning	
	Lift	Select	.007
		Slightly Worn;	

 $http://cps03sp01.remington.com: 99/Remington_PSA/PrintDisplay.aspx?ID=9732\&Type=... \ \ 1/20/2014$

Sear	Notch	Functioning	
	Tests	Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY TRIG NOT RETURNING
	Pull	Select	5.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Bolt Lock	
Non-Remington Components	Description		BOTTOM HALF SEE THRU BASE

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9732&Type=... 1/20/2014

Quotation

Remington Service PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:(800) 243-9700/F:(336) 548-7801

www.remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS. AIL PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Remington disclaims all warranties concerning legality of a firearm's configuration under applicable state, county & local laws or regulations. Consumers are advised to check their local laws to determine whether certain firearm features are lawful.

Customer: FRED VENDITTI 108 TYROLIA DR MONROEVILLE, PA 15146 US Please Circle One: VISA MC DISCOVER Card No. Exp.Date Open Account: R PO Number: Date: Daytime Phone: If you desire any change, please use the reverse side for your comments and mark this box. Repair Number Serial Number / Description RE00331732 6282173 Model 700 Center Fire Caliber: 30 -06 SPRG Problems Reported Reported Reported Reported Reported Reported Reported RO14 - FORWARD TO PRODUCT SERVICE FOR INSPECTION RONNOROEVILLE, PA 15146 Exp.Date Date: Date: Date: Date: Date: 12/20/2012 12/20/2013 17/20/2014 12/20/2014	3 3 3
VISA MC DISCOVER Card No	3
VISA MC DISCOVER Card No	3
Daytime Phone: () Time to Call: If you desire any change, please use the reverse side for your comments and mark this box. Repair Number Serial Number / Description Date Received: 12/20/201. RE00331732 6282173 Estimate Date: 12/23/201. Model 700 Center Fire Caliber: 30-06 SPRG Date Printed: 1/20/2014 Problems Reported R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	3
Repair Number Serial Number / Description Date Received: 12/20/2013 RE00331732 6282173 Estimate Date: 12/23/2013 Model 700 Center Fire Caliber: 30-06 SPRG Date Printed: 1/20/2014 Problems Reported R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION	3
Problems Reported Found R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTION R014 - FORWARD TO PRODUCT SERVICE FOR INSPECTI	77 - 10° ;
U008 - BOLT LOCK SAFETY MODIFICATION Technician Comments could not duplicate concern. trigger assembly dirty and sticky,trigger is not returning properly, replace trigger assembly,check	ÖN
over and test fire under bolt lock program for \$20.00 + shipping ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)	Amount
Material Type Description Qty Needed Needed Warranty Qty From Inv From Inv F305570B Part X-MARK PRO 700 TRIG ASSB RH BLACK (OS) 1 Warranty 1 .00 0 4000114 Service GR-SHIPPING & HANDLING (GUN REPAIR) 1 Billable 1 17.00 0 4000116 Service GR-LABOR 20 Billable 20 1.00 0 4000119 Service GR-TEST 1 Warranty 1 .00 0	.00 17.00 20.00
	37.00

12/16/2013

12/16/2013

Date of Request:

Date Printed:

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700 F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the focument for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

ZZ1' ES10/6 .007

Service Request Number | Serial Number / Description

SR00071153

6282173

Customer.

Model 700

FRED VENDITTI

PHONE (724) 327-6583

108 TYROLA DR MONROEVILLE, PA 15146 US

Destination:

Anna Services 14 Hoefler Ave

Hion, NY 13357 US

Emeil: fvenditti@comcast.net

Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

CUSTOMER STATES THAT THE 700 WENT OFF WHEN THE SAFETY WAS ENGAGED AND WOULD LIKE TO HAVE THE BOLT LO CK CHANGED OUT.

Parts And Service Details Material

Type

Description

Qty Needed

Warranty

Price Disc Amount

could not Lyn concern T.A. DIRTY + Sticky. This Not net. Property. Rep. T.A. chechouer + The St und BCP LOR 20 T

Q

Sub Tetal:

.00 .00

Est Sales Tax: Grand Total:

\$.00

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

PS 34228







