

Remington Arms Co., Inc.
Product Service
Legal Case #:8448

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
295225	1/7/2013	1/8/2013	1/8/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Jerry	Vinson	70 EAST OWL LANE	EAST PRAIRIE	MO	63845		H 573-233-5108 E theresavinson70@charter.net

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

SR# 37947 - Service Request Section: Fires when safety taken off. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/300 RUM	26096	E6691028	EU	10/23/2000 10:49:42 AM
Date Purchased	Where Purchased	Accessories	Original Owner			
	AMERICAN ROD & GUN		U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - Quote to repair @ 1/2 normal cost						
	Repair/Replacement Cost	Repair/Replacement Date				

1/9/13: Per Ilion - TA has a partially dried & sticky lube residue causing trigger to work sluggish. Trigger is bent. Replace TA, clean & test @ 1/2 normal cost - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/8/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO

Cause	4015	Improper Maintenance	
Barrel	Description		26" 300 RUM
	Date Code		EU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	ISS	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Not Functioning	DRIED LUBE RESIDUE TRIG WORKS SLUGGISH WILL FOLLOW DOWN TRIG IS BENT
	Pull	---Select---	6.5#
	Altered	False	

	Sub-Assembly	M/700 Non-Bolt Lock
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Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



Parts and Repairs: P:800-243-9700/F:536-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

26"
EU 10/20
6.5#
014

Service Request Number: **SR08057947** Serial Number / Description: **E6691028** Model 700 RIFLE Caliber: 500
Date of Request: 12/10/2012
Date Printed: 12/11/2012

8448

Customer:
JERRY VENSON
70 EAST OWL LANE
EAST PRAIRIE, MO 63845 US

Destination:
Arms Services
14 Hoeller Ave
Bacon, NY 13617 US

Email: jheravinson70@charter.net

Email:

Your request for service on the item(s) will be evaluated by our representative to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M295 - EVALUATE AND REPAIR/SAFETY INSP.

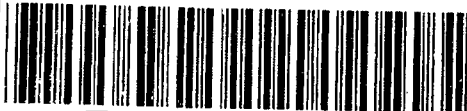
Service Request Section
FIRES WHEN SAFETY TAKEN OFF

Parts And Service Details	Description	Qty Needed	Warranty	Price	Disc	Amount
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Serial Number:

E6691028

Model: 700



RE00295225

FSR

T.A. has a part, dried + sticky lube residue causing trigger to work sluggish. Trigger is bent. Rep. + PA, cleaned rest at 1/2 normal cost

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, reconstruction, or replace the

Sub Total: .00
Est Sales Tax: .00
Grand Total: \$.00

RECEIVED
JAN 09 2013

BY: _____



