

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8221

## Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|-----|-------------|-----------------|-------------|---------------|---------|-----|----------|
|     |             | 11/28/2012      | 5/23/2013   |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street      | City  | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|-------------|-------|-------|-------|-----|----------------|
| Incident |          | Luvon      | Voutwell  | 6675 FM 421 | Kuntz | TX    | 77625 |     | H 409-755-4312 |

## Incident Information

| Claims | Codes                         | Repair Est.                        | Medical Treatment | Medical Status |
|--------|-------------------------------|------------------------------------|-------------------|----------------|
| PI     |                               |                                    |                   |                |
| PD     | Cause:4079 Other - Unexamined |                                    | Unknown           |                |
| S      | Fired when unbolting it       | Concern:1020 Fired on Bolt Opening |                   |                |
| C      |                               |                                    |                   |                |

11/27/12 Per call from Luvon, 3 days ago one of his Model 700 rifles fired when he was unbolting it. The next day the same thing happened.cm

## Firearm Information

| Mfg.           | Type            | Model/Ga.   | SKU            | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|-----|
| Remington      | CF/BA           | 700/        | n/a            |        |      |     |
| Date Purchased | Where Purchased | Accessories | Original Owner |        |      |     |
|                |                 |             | U              |        |      |     |

| Mfg.           | Type            | Model/Ga.   | SKU            | Serial | Bbl. | DOM |
|----------------|-----------------|-------------|----------------|--------|------|-----|
| Remington      | /               | 700/        | 20000          |        |      |     |
| Date Purchased | Where Purchased | Accessories | Original Owner |        |      |     |
|                |                 |             | U              |        |      |     |

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

| Settlement                     | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|--------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| No product sent for inspection |                         |                         |               |                 |                |               |
|                                | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |

11/28/12 Sending 2 ARS labels for the 2 700's he has with the bolt lock. One of these is the incident rifle.cm 5/23/13 No product sent for inspection.cm

## Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|

Examination[Remington/]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|------|----------|------|---------|

## ARS LABEL REQUEST FORM

|                |            |                     |            |
|----------------|------------|---------------------|------------|
| DATE:          | 11/28/2012 | Service Request #   | SR00036747 |
| QUANTITY:      | 1          | WEIGHT PER PACKAGE: | 10 LBS     |
| REQUESTED BY:  | mitchelics |                     |            |
| email address: |            |                     |            |

|                  |                                                                                                                       |
|------------------|-----------------------------------------------------------------------------------------------------------------------|
| <b>Business:</b> | Remington Service<br>PO Box 700<br>Madison, NC 27025-0700<br><a href="http://www.Remington.com">www.Remington.com</a> |
|------------------|-----------------------------------------------------------------------------------------------------------------------|

### LABEL INFORMATION

|                        |                                                                                 |
|------------------------|---------------------------------------------------------------------------------|
| <b>MAIL LABEL TO:</b>  | LUVON VOUTWELL<br>6675 FM 421<br>KUNTZ, TX 77625 US<br>SR00036747<br><br>Email: |
| <b>RETURN ITEM TO:</b> | ILN<br><br>Arms Services                                                        |



4XX596      NOV 29, 2012      ALL CURR USD      1 OF 1  
 SVC GNDCOM      ACT WT 10.0 LBS  
 TRACKING# 1Z4XX5969067805768  
 REF 1: SR00036747  
 REF 2:

|                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                      |  |  |                              |  |  |         |          |                     |         |          |         |         |         |         |                   |              |       |
|------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------|--|--|------------------------------|--|--|---------|----------|---------------------|---------|----------|---------|---------|---------|---------|-------------------|--------------|-------|
| <b>ATTN: Prod Serv #8221</b> | <table style="width: 100%; border: none;"> <tr> <td colspan="2">HANDLING CHARGE 0.00</td> <td></td> </tr> <tr> <td colspan="3">SINGLE-PIECE PUB RATE CHRGS:</td> </tr> <tr> <td>DV 0.00</td> <td>COD 0.00</td> <td>SVC T/P USD RS 0.50</td> </tr> <tr> <td>DC 0.00</td> <td>DGD 0.00</td> <td>SD 0.00</td> </tr> <tr> <td>AH 0.00</td> <td>PR 0.00</td> <td>SP 0.00</td> </tr> <tr> <td>TOT PUB CHG 10.88</td> <td>PUB+HANDLING</td> <td>10.88</td> </tr> </table> | HANDLING CHARGE 0.00 |  |  | SINGLE-PIECE PUB RATE CHRGS: |  |  | DV 0.00 | COD 0.00 | SVC T/P USD RS 0.50 | DC 0.00 | DGD 0.00 | SD 0.00 | AH 0.00 | PR 0.00 | SP 0.00 | TOT PUB CHG 10.88 | PUB+HANDLING | 10.88 |
| HANDLING CHARGE 0.00         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                      |  |  |                              |  |  |         |          |                     |         |          |         |         |         |         |                   |              |       |
| SINGLE-PIECE PUB RATE CHRGS: |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                      |  |  |                              |  |  |         |          |                     |         |          |         |         |         |         |                   |              |       |
| DV 0.00                      | COD 0.00                                                                                                                                                                                                                                                                                                                                                                                                                                                           | SVC T/P USD RS 0.50  |  |  |                              |  |  |         |          |                     |         |          |         |         |         |         |                   |              |       |
| DC 0.00                      | DGD 0.00                                                                                                                                                                                                                                                                                                                                                                                                                                                           | SD 0.00              |  |  |                              |  |  |         |          |                     |         |          |         |         |         |         |                   |              |       |
| AH 0.00                      | PR 0.00                                                                                                                                                                                                                                                                                                                                                                                                                                                            | SP 0.00              |  |  |                              |  |  |         |          |                     |         |          |         |         |         |         |                   |              |       |
| TOT PUB CHG 10.88            | PUB+HANDLING                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 10.88                |  |  |                              |  |  |         |          |                     |         |          |         |         |         |         |                   |              |       |

## ARS LABEL REQUEST FORM

|                                        |                              |
|----------------------------------------|------------------------------|
| DATE: 11/28/2012                       | Service Request # SR00036746 |
| QUANTITY: 1                            | WEIGHT PER PACKAGE: 10 LBS   |
| REQUESTED BY: mitchelcs email address: |                              |

|                  |                                                                                                                       |
|------------------|-----------------------------------------------------------------------------------------------------------------------|
| <b>Business:</b> | Remington Service<br>PO Box 700<br>Madison, NC 27025-0700<br><a href="http://www.Remington.com">www.Remington.com</a> |
|------------------|-----------------------------------------------------------------------------------------------------------------------|

### LABEL INFORMATION

|                        |                                                                                 |
|------------------------|---------------------------------------------------------------------------------|
| <b>MAIL LABEL TO:</b>  | LUVON VOUTWELL<br>6675 FM 421<br>KUNTZ, TX 77625 US<br>SR00036746<br><br>Email: |
| <b>RETURN ITEM TO:</b> | ILN<br><br>Arms Services                                                        |



4XX596 NOV 29, 2012 ALL CURR USD 1 OF 1  
 SVC GND COM ACT WT 10.0 LBS  
 TRACKING# 124XX5969066570951  
 REF 1: SR00036746  
 REF 2:

|                       |
|-----------------------|
| ATTN: Prod Serv #8221 |
|-----------------------|

|                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                 |                                                                    |
|-----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|--------------------------------------------------------------------|
| HANDLING CHARGE 0.00<br>SINGLE-PIECE PUB RATE CHRG:<br>DV 0.00<br>DC 0.00<br>AH 0.00<br>TOT PUB CHG 10.88 | <table style="width: 100%;"> <tr> <td style="width: 50%;">                             COD 0.00<br/>                             DGD 0.00<br/>                             PR 0.00                         </td> <td style="width: 50%;">                             SVC T/P USD<br/>                             RS 0.50<br/>                             SD 0.00<br/>                             SP 0.00<br/>                             PUB+HANDLING 10.88                         </td> </tr> </table> | COD 0.00<br>DGD 0.00<br>PR 0.00 | SVC T/P USD<br>RS 0.50<br>SD 0.00<br>SP 0.00<br>PUB+HANDLING 10.88 |
| COD 0.00<br>DGD 0.00<br>PR 0.00                                                                           | SVC T/P USD<br>RS 0.50<br>SD 0.00<br>SP 0.00<br>PUB+HANDLING 10.88                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                 |                                                                    |