

Remington Arms Co., Inc.
Product Service
Legal Case #:9494

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
327796	11/15/2013	11/20/2013	11/20/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Chuck	Walker	812 Applewood Ct	Easton	MD	21601		H 410-714-1373 E cwalker@mathesongas.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013	Broken or Missing Parts		
S	Fires without touching trigger	Concern:1025	Unexplained Discharge - No Mention of Safety Position	Unknown
C				

Per SR00064825 Service Request Section, "CUSTOMER STATES THE RIFLE DISCHARGED WITHOUT TOUCHING THE TRIGGER." jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	ML/BA	700/50 CAL	27586	ML201248	BR	1/28/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	SIMMONS GUN SPECIALTIES INC	AFT MKT PRIMER & FIR PIN	U			

CONCERN:DISCHARGED WITHOUT PULLING TRIGGER

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/ML/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

11/22/13: Per Ilion, "connector is broken. Replace trigger assembly and check over at no charge." jbi

Examination[Remington/ML/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		11/20/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4013	Broken or Missing Parts	CONNECTOR IS BROKEN
Barrel	Description		24" 50 CAL
	Date Code		BR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	---Select---	AFT MKT
	Shroud	---Select---	
	Face	---Select---	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	ACTION ONLY REC'D.METAL RUSTY
	Stock Condition	---Select---	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		AFT MKT PRIMER & FIR PIN

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System RE00327796

Serial: ML201248 Model: 700ML Color: Fire Caliber: 50 LESS STOCK Produced: 01/28/97 S&T: 77586

Repair Number: RE00327796
Verify Repair: High Priority

9494

Status: New 10/18/2013 11:08:17 AM

Repair

2411
BR/97

ADDRESS INFORMATION

Customer: CHUCK WALKER
Address 1: 812 APPLEWOOD COURT
City: EASTON
State: MD Zip Code: 21601 Country: US

Received from: CHUCK WALKER
Address 2: 812 APPLEWOOD COURT
City: EASTON
State: MD Zip Code: 21601 Country: US

Received from:

Comments: JAF EMAILED

Received Condition: Good

Accessories Received:

Code Date Qty
A00A Long Stock 1

CSR Notes: THE RIFLE DISCHARGED WITHOUT TOUCHING THE TRIGGER

Repair Search Refresh Close

Transcribe - R. N. Ford
NovRepairMain
CM2056CHV7L
Wednesday, Nov 20 2013
3:18 AM
11/20/2013

Serial Number:

ML201248

Model: 700ML



RE00327796

RECEIVED
NOV 22 2013

BY:

CONNECTOR BROKEN
By T. Adelkower, H/C
#230145