

Remington Arms Co., Inc.
Product Service
Legal Case #:9385

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
328551	11/22/2013	10/31/2013	12/2/2013				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Danny	Weddle	3919 Havasu Dr	Norman	OK	73071		H 405-830-5983

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4013 Broken or Missing Parts		Unknown	
S FSR	Concern:1007 Fired on Safe Release			
C				

10/31/13: I received call from Danny Weddle, he stated that his rifle will fire when the safety is released. jbi

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700ML/50 CAL	27572	ML085928	OR	7/22/1997
Date Purchased	Where Purchased	Accessories	Original Owner			
	FABER BROS INC		U			

CONCERN: FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700ML/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, replace trigger, check over at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	\$34					

10/31/13: Sending ARS, letter, and SR paperwork. jbi 12/4/13: Per Ilion, "connector is broken. fit new trigger assembly and check over at no charge." jbi

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
	Examiner		B.TRAVIS
	Exam Date		12/2/2013

Examination	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4013	Broken or Missing Parts	CONNECTOR IS BROKEN
Barrel	Description		24" 50 CAL
	Date Code		OR
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	RUSTY
	Shroud	---Select---	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	RUSTED UNDER STOCK BBL IS PORTED
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	CONNECTOR BROKEN
	Pull	---Select---	N/A
	Altered	True	PULL SCREW ALTERED
	Sub-Assembly	M/700 Non-Bolt Lock	

Remington®

24"
0127/97

October 31, 2013

9385

Danny Weddle
3919 Havasu Dr
Norman, OK 73071
Phone: 405-830-5983

Ref # 9385, Model 700ML, Serial # ML085928

Enclosed is a prepaid UPS shipping label to cover shipment of your firearm to our factory for examination.

Please include a copy of this letter and service request to put inside the shipping container. The letter and service request inside are important as sometimes the outside label gets damaged in transit and we want to be sure the firearm is logged in correctly. Mark the ends of the box with "Product Service". Product Service will be inspecting the firearm.

I hope that this action will keep you a loyal Remington customer.

Sincerely,
J.B. Irving
Consumer Affairs Administrator
Remington Arms Co, LLC / H&R
Phone: 336-548-8684
Fax: 336-548-7872

RECEIVED
DEC 04 2013

BY:.....

Serial
Number:

ML085928

Model: 700ML



RE00328551

connector is broken
Fit new T.A. check cover
AT N/C

180145

Remington Arms Company, LLC • 870 Remington Drive • P.O. Box 700 • Madison, NC 27025
Phone 800-243-9700 • www.remington.com

PS 34282

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



ATTN: Product Service

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00066186	Serial Number / Description ML085928 Model 700ML RIFLE Caliber: 50	Date of Request: 10/31/2013 Date Printed: 10/31/2013
Customer: DANNY WEDDLE 3919 HAVASU DR NORMAN, OK 73071 US	Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US	
Email:	Email:	

Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return
M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Service Request Section
Product Service # 9385

Parts And Service Details								
Material	Type	Description	Qty Needed	Warranty	Price	Disc	Amount	

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the item(s) being sent based on the conversation with our representative.

Sub Total:	.00
Est Sales Tax:	.00
Grand Total:	\$.00

ARS LABEL REQUEST FORM

DATE: 10/31/2013	Service Request # SR00066186
QUANTITY: 1	WEIGHT PER PACKAGE: 10 LBS
REQUESTED BY: irvingjb email address: I will mail	

Business:	Remington Service PO Box 700 Madison, NC 27025-0700 www.Remington.com
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LABEL INFORMATION

MAIL LABEL TO:	DANNY WEDDLE 3919 HAVASU DR NORMAN, OK 73071 US SR00066186 Email:
RETURN ITEM TO:	ILN Arms Services



4XX698 OCT 31, 2013 ALL CURR USD 1 OF 1
 SVC GNDCOM ACT WT 10.0 LBS
 TRACKING# 1Z4XX69890066083108
 REF 1:SR00066186
 REF 2:

HANDLING CHARGE 0.00		SVC T/P USD	
SINGLE - PIECE PUB RATE CHRGS:			
DV 0.00	COD 0.00	RS 0.50	
DC 0.00	DOD 0.00	SD 0.00	
AH 0.00	PR 0.00	SP 0.00	
TOT PUB CHG 11.88		PUB + HANDLING 11.88	

ATTN: Product Service