

Remington Arms Co., Inc.  
Product Service  
Legal Case #:9035

### Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 314607 | 7/3/2013    | 7/15/2013       | 7/15/2013   |               |         |     |          |

### Customer Information

| Type     | Business      | First Name  | Last Name     | Street               | City  | State | Zip   | Age | Contact                                       |
|----------|---------------|-------------|---------------|----------------------|-------|-------|-------|-----|---|
| Reporter | Westland Seed | Attn: Linda | Westland Seed | 36272 Round Butte Rd | Ronan | MT    | 59864 |     | W 406-676-4100<br>E<br>jay.westland@ronan.net |

## Incident Information

| Claims | Codes                                  | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI     |  |             |                   |                |
| PD     | Cause:4038 Could Not Duplicate Concern |             |                   |                |
| S FSR  | Concern:1007 Fired on Safe Release     |             | Unknown           |                |
| C      |  |             |                   |                |

SR00054520. Service Request Section: Per Consumer, Gun went off when safety was pushed off. jbi

### Firearm Information

| Mfg.           | Type                      | Model/Ga.   | SKU            | Serial   | Bbl. | DOM      |
|----------------|---------------------------|-------------|----------------|----------|------|----------|
| Remington      | CF/BA                     | 700/6MM REM | n/a            | A6661942 | DQ   | 9/1/1978 |
| Date Purchased | Where Purchased           | Accessories | Original Owner |          |      |          |
|                | BOB WARD/SONS MISSOULA MT |             | U              |          |      |          |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|------------|-------------------|--------------|---------------|-----------------|----------------|---------------|
|------------|-------------------|--------------|---------------|-----------------|----------------|---------------|

## Per Ilion, quote to repair BLM

| Repair/Replacement<br>Cost | Repair/Replacement<br>Date |
|----------------------------|----------------------------|
| \$29                       |                            |

7/16/13: Per Ilion, Could not dup. concern. T.A. very dirty and sticky. Replace TPA, clean and test under BLP-  
quote. jbi I called store & spoke w/Jay. He will call back with CC# to pay quote. df 7/22/13: I called store & spoke  
w/Lana. She apprvd & pd by CC#. df

## Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|------|----------|------|---------|
|      |          |      |         |

|              |                        |                                |                    |
|--------------|------------------------|--------------------------------|--------------------|
| Examination  | Examiner               | B. TRAVIS                      |                    |
|              | Exam Date              | 7/15/2013                      |                    |
|              | Product Type           | RF                             |                    |
|              | Action Type            | A                              |                    |
|              | Assigned To            | S. NICHOLS                     |                    |
| Cause        | 4038                   | Could Not Duplicate Concern    |                    |
| Barrel       | Description            | 22" 6MM REM                    |                    |
|              | Date Code              | DQ                             |                    |
|              | Bore Plugged           | False                          |                    |
|              | Bulged                 | False                          |                    |
|              | Fired                  | False                          |                    |
|              | Fired while Obstructed |                                |                    |
|              | Muzzle/Crown Condition | Slightly Worn; Functioning     |                    |
| Bolt         | Firing Pin             | Slightly Worn; Functioning     |                    |
|              | Shroud                 | Slightly Worn; Functioning     |                    |
|              | Face                   | Slightly Worn; Functioning     |                    |
|              | Handle                 | Slightly Worn; Functioning     |                    |
|              | Stop                   | Slightly Worn; Not Functioning | BINDS              |
| Extractor    | Condition              | Slightly Worn; Functioning     |                    |
|              | Cut Condition          | Slightly Worn; Functioning     |                    |
|              | Ext/Eject Test         | False                          |                    |
| Locking      | Block Condition        | ---Select---                   |                    |
|              | Lug Condition          | Slightly Worn; Functioning     |                    |
|              | Notch Condition        | ---Select---                   |                    |
| Overall      | Exterior Condition     | Slightly Worn; Functioning     |                    |
|              | Stock Condition        | Worn; Functioning              |                    |
|              | Fore End Condition     | ---Select---                   |                    |
| Receiver     | Condition              | Slightly Worn; Functioning     |                    |
|              | Bulged                 | False                          |                    |
| Safety       | Description            | BOLT LOCK SAFETY               |                    |
|              | Function               | Like new; Functioning          |                    |
| Sear         | Lift                   | ---Select---                   | .010               |
|              | Notch                  | Slightly Worn; Functioning     |                    |
|              | Tests                  | Test Fired                     | False              |
| Feeding Test | Tests                  | False                          |                    |
| Trigger      | Condition              | Slightly Worn; Functioning     | VERY DIRTY, STICKY |
|              | Pull                   | ---Select---                   | 4.5#               |
|              | Altered                | False                          | SEALANT PRESANT    |
|              | Sub-Assembly           | M/700 Bolt Lock                |                    |

# Quotation

## Remington Service

PO Box 700

Madison, NC 27025-0700

# Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

*All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.*

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

|                      |   |                       |
|----------------------|---|-----------------------|
| <b>Repair Number</b> | <b>Serial Number / Description</b>      | <b>Date Received:</b> |
| RE00314607           | A6661942                                | 07/03/2013            |
|                      | Model 700 Center Fire Caliber: 6 MM REM | <b>Estimate Date:</b> |
|                      |   | 07/16/2013            |
|                      |   | <b>Date Printed:</b>  |
|                      |   | 07/17/2013            |

### Customer:

WESTLAND SEED  
ATTN: LINDA  
36272 ROUND BUTTE RD  
RONAN, MT 59864 US

### Return To:

WESTLAND SEED  
ATTN: LINDA  
36272 ROUND BUTTE RD  
RONAN, MT 59864 US

### Please Circle One:

VISA MC DISCOVER Card No. \_\_\_\_\_ Exp. Date \_\_\_\_\_

Open Account: R \_\_\_\_\_ PO Number: \_\_\_\_\_

### Approval Signature:

Daytime Phone: (\_\_\_\_) \_\_\_\_\_ Time to Call: \_\_\_\_\_ Date: \_\_\_\_\_

☐ If you desire any change, please use the reverse side for your comments and mark this box.

### Problems

#### Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M240 - BOLT LOCK SAFETY MODIFICATION

#### Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION  
M238 - CLEAN & INSPECT (SAFETY PROGRAM ONLY)  
M240 - BOLT LOCK SAFETY MODIFICATION

### Technician Comments

could not duplicate concern.trigger assembly very dirty and sticky.replace trigger assembly, clean and test fire under bolt lock program for \$20.00 + shipping

### ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

| Material | Type    | Description                            | Qty Needed | Warranty | Qty From Inv | Price | Disc | Amount |
|----------|---------|--|------------|----------|--------------|-------|------|--------|
| F305570B | Part    | X-MARK PRO 700 TRIG ASSB RH BLACK (OS) | 1          | Warranty | 1            | .00   | 0    | .00    |
| 4000114  | Service | GR-SHIPING & HANDLING (GUN REPAIR)     | 1          | Billable | 1            | 17.00 | 0    | 17.00  |
| 4000116  | Service | GR-LABOR                               | 20         | Billable | 20           | 1.00  | 0    | 20.00  |
| 4000119  | Service | GR-TEST                                | 1          | Warranty | 1            | .00   | 0    | .00    |

paid  
7/22/13 df

Sub Total: 37.00

Est Sales Tax: .00

Grand Total: \$37.00

[illegible]

**www.Remington.com**

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. ENCLOSE THIS DOCUMENT WITH YOUR RETURN.

**Email:**









