

Remington Arms Co., Inc.
Product Service
Legal Case #:8603

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
299952	2/8/2013	2/11/2013	2/11/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		Raymond	Wheeler	16231 NW 78th Ave	Alachua	FL	32615		E rnsnwheeler@hotmail.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance		Unknown	
S	Firearm fired while it was being loaded	Concern:1008 Fired on Bolt Closing		
C				

2/22/13 Per note on SR, firearm fires while it was being loaded.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/7MM REM M	27533	E6447361	KS	5/19/1998
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRYS SPORT CENTER INC	TWO PIECE BASE	U			

CONCERN:FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Can offer to replace TPA, clean and test at 1/2 normal cost						
Repair/Replacement Cost	Repair/Replacement Date					

2/22/13 Per Ilion, trigger assm has a dried and sticky lube residue causing parts to bind and work sluggish. Can offer to replace TPA, clean and test at 1/2 normal cost.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		2/11/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		24" 7MM REM MAG
	Date Code		KS
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		

	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	SLUGGISH
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	--Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.014
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Not Functioning	HAS A DRIED AND STICKY LUBE RESIDUE CAUSING PARTS TO BIND AND WORK SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	4.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	
Non-Remington Components	Description		TWO PIECE BASE

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700/F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**



24"
1255/98
4.5#
1014

Service Request Number SR00042393		Serial Number / Description E6447361 Model 700 RIFLE		Date of Request: 01/18/2013 Date Printed: 01/18/2013	
Customer: RAYMOND WHEELER 16231 NW 78TH AVE ALACHUA, FL 32615 US		Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US			
Email: rns.wheeler@hotmail.com		Email:			
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.					
Reason For Return M993 - BOLT LOCK					
Service Request Section FIREARM FIRED WHILE IT WAS BEING LOADED					
Parts And Service Details					
Material	Type	Description	Qty Needed	Warranty	Price Disc Amount
Serial Number: E6447361 Model: 700 RE00299952					
RECEIVED FEB 12 2013 BY: _____					
T.A. HAS A SMIRK + sticky lube residue causing parts to bind + work sluggish. can often to rep. at TPA, cleaned test at 1/2 NON. COST					
THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the					
Sub Total: .00 Est Sales Tax: .00 Grand Total: \$.00					







