Remington Arms Co., Inc. Product Service Legal Case #:9301

| | | | | oduct Ser | | | | | | | | |
|--|-----------------------------|-------------------------------|-----------------|------------------|---------------------------|---------|--------|-------|--------------------|--------------------------------|-------|---------------------|
| | | | Lega | al Case #: | 9301 | | | | | | | |
| Case Information | | | | | _ | | | | | | | |
| | Opened | Date Open | | Date C | | Incid | lent D | ate | Pre Lit | Lit | Obs | olete |
| | 4/2013 | 10/15/20 |)13 | 10/15/ | 2013 | | | | | | | |
| Customer Inform | | | | | | | | | | | | |
| Type Business | First Name | Last Name | Stre | eet | City | State | Zip | Age | | Contac | | |
| Incident | Ted | Wheeler | 170 Ranci Ro | | Central | l SC | 29630 |) | H 86 | 4 - 958- E weldin | | |
| Incident Informat | ion | | | | | | | | | | | |
| Claims | | Codes | | | Repair | Est. | Medic | āl Ti | reatment | Medi | cal S | Status |
| PI | | | | | | | | | | | | |
| | | Could Not Du Fired on Safe | = | oncern | | | ι | Jnkno | own | | | |
| Per SR00063126 trigger assembly | | | "consumer | advised | firearm | dischar | ged w | hen s | afety taken | off/ w | ants | new |
| Firearm Informat | ion | an. | | 3.5 | 1.1/0 | | CTAT | - | ~ | 75.1 | _ | 014 |
| Mfg. | Туре | | | Model/Ga. | | | 26905 | | Serial | Bbl. | D | OM |
| Remington | | CF/BA | | | 700/243 WIN | | | | T622086 | 2 PG | 6/11 | 1/1990 |
| Date Purchased | Where Purchased | | | Ac | Accessories Origina Owner | | | | | | | |
| | GRADYS WHOLESALE SPORTS INC | | | ΓS | U | | | | | | | |
| CONCERN: FSR | - | | | | | | | | | | | |
| Ammunition Info | rmation - N | one Defined | | | | | | | | | | |
| Other Products In | formation - | None Defined | | | | | | | | | | |
| Settlement | | | | | | | | | | | | |
| | | | Remin | gton/700/ | CF/BA | | | | | | | |
| Settlement | Releas | Release of Claims Re | | ease Date | Date Reimbursement | | | | Cash Settlement | Rein Dat AP | e | Cash Date APV |
| Offer to replace trigger assembly and check over a 50% discount | r | | | | | | | | | | | |
| | Repair/ | Replacement Cost | | Replacei Date | ment | | | | | | | |
| 10/16/13: Per Ilio | | t duplicate con | | | | | | | | | | oly, |

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9301&Type... 10/21/2013

check over, and test fire at 1/2 normal cost. jbi 10/18/13: I called and left quote on customer's voicemail. jbi

10/21/13: I received call from Mr. Wheeler. He approved quote with a credit card. jbi

Page 2 of 3

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|--------------|------------------------|-----------------------------|-----------------|
| | Examiner | | B.TRAVIS |
| Examination | Exam Date | | 10/15/2013 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | S.NICHOLS |
| Cause | 4038 | Could Not Duplicate Concern | |
| | Description | | 24" 243 WIN SS |
| | Date Code | | PQ |
| | Bore Plugged | False | |
| Barrel | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | 7 |
| Bolt | Face | Slightly Worn; Functioning | Ī |
| | Handle | Slightly Worn; Functioning | Ħ |
| | Stop | Slightly Worn; Functioning | Ħ |
| | Condition | Slightly Worn; Functioning | Ę |
| Extractor | Cut Condition | Slightly Worn; Functioning | j |
| | Ext/Eject Test | False | = |
| | Block Condition | Select | Ħ |
| Locking | Lug Condition | Slightly Worn; Functioning | |
| | Notch Condition | Select | 7 |
| Magazine | Condition | Select | Ħ |
| | Box Condition | Slightly Worn; Functioning | |
| | Exterior Condition | Slightly Worn; Functioning | Ħ |
| Overall | Stock Condition | Slightly Worn; Functioning | 7 |
| | Fore End Condition | Select | |
| Receiver | Condition | Slightly Worn; Functioning | 7 |
| | Bulged | False | Ī |
| | Description | | STANDARD SAFETY |
| Safety | Function | Like new; Functioning | |
| | Lift | Select | .012 |
| Sear | Notch | Slightly Worn; Functioning | |
| | | Test Fired | False |
| Feeding Test | Tests | False | |
| | Condition | Slightly Worn; Functioning | = |
| Trigger | Pull | Select | 4# |
| 66 | | 30,001 | -\ <u>\'</u> |

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9301&Type... 10/21/2013

| Altered | True | SET SCREWS ALTERED |
|--------------|---------------------|--------------------|
| Sub-Assembly | M/700 Non-Bolt Lock | |

http://cps03sp01.remington.com:99/Remington_PSA/PrintDisplay.aspx?ID=9301&Type... 10/21/2013

Quotation

Remington Service PO Box 700

Madison, NC 27025-0700

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

www.Remington.com

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

| Repair Number | | ial Number / Description | | | | | Date Re | | 10/14/2 | | | |
|---|-----------------|---|---------------------|-------------------------------------|-----------|----------------------|----------------------|----------------|--------------------|----------------|--|--|
| RE00323925 | | 20862 del 700 Center Fire Calib | er: 243 WIN DM | | | | Estimate Date Pri | | 10/15/2 10/18/2 | | | |
| | IVIO | iei 700 Centei Phe Cano | er. 243 Win Divi | | | | Date Fr | inteu: | 10/10/2 | 013 | | |
| Customer: | | | | | Retur | | | | | | | |
| TED WHEEL | | ` | | TED WHEELER 170 RANCH HOUSE ROAD | | | | | | | | |
| 170 RANCH I CENTRAL, S | | , | | | | ENTRAL, SO | | | | | | |
| CENTION, C | C 27030 00 | | | | • | zorridus, s | 27030 00 | | | | | |
| Please Circle One: | | | | | | | | | | | | |
| VISA MC | DISCOVER | Card No | | | | Ex | p.Date | | | | | |
| VISA MC DISCOVER Card No. Exp.Date Open Account: R PO Number: | | | | | | | | | | | | |
| Approval Signatur | ·a· | | | | | | Date: | | | | | |
| Daytime Phone | · () | | Time to | Call | | | _ Datt | | | | | |
| | | lease use the reverse side | | | | | | | | | | |
| | 7 | | Prob | | | | | | | | | |
| Reported Found | | | | | | | | | | | | |
| | | DUCT SERVICE FOR IN PAIR/SAFETY INSP. | SPECTION | M123 · | - FORW | ARD TO PRO | DDUCT SER | VICE FOR | INSPE | CTION | | |
| W273 • EVALU | A I E AND KE | PAINSAPETT INST. | | | | | | | | | | |
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| | | | | | | | | | | | | |
| could not duplicat | e concern trico | ger assembly set screws alt | Technician | | | embly check o | ver and test | fire at 1/2 n | ormal c | net | | |
| could not duplicat | c concernatigg | ger assembly set serews an | crea.can oner to re | piace u | iggui ass | cinory, circux (| iver and test | 111C at 1/2 11 | Official C | 031. | | |
| | EST | IMATE (note: C.O.D./S | hipping and Hand | lling Ch | arges ar | e NOT Includ | led in this O | uote.) | | | | |
| Material | Туре | Description | | | Qty | Warranty | Qty | Price | Disc | Amount | | |
| E205571D | Doet | 700 V MARK DDO TDU | ~ ACCD BLI CII VI | | eded | Dillohio | From Inv | 97.00 | E 0 | 40 50 | | |
| F305571B 4000114 | Part Service | 700 X-MARK PRO TRIC GR-SHIPPING & HAND | | | 1 | Billable Billable | 1 | 17.00 | 0 | 48.50 17.00 | | |
| 4000119 | Service | GR-TEST | 211,0 (001,101 | | 1 | Billable | 1 | 23.00 | | 11.50 | | |
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| | | | | | | | Sut | Total: | | 77.00 | | |
| | | | | | | Sales Tax: | | 2.43 | | | | |
| | | | | | | | Gr | and Total: | | \$79.43 | | |

Madison, NC 27025-0700

Para and Repairs: Pt603-243-9700 Ft936-548-7831

www.Remington.com

This document is a resonancy of your request for service. Please review the document for successy and to income the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

24" PQ 6/9, 4#

Service Request Number

Serial Number / Description

§ಜನಿನಿನಿಕಕಾಭಕ)

T6220862

Model 703SDM REFLE Califer 143

Destination:

Date of Request:

09/36/2013

Date Printed:

69/30/2013

Customer:

170 PANCH HOUSE ROAD CENTRAL SC 29650 US Am

Ams Services 14 Hoeder Ave

Rien, NY 13357 US

Email wheelers welding Gazner

Email

"Your request for service on the items) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your frearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

MOSS - EVALUATE AND REPAIR SAFETY INSP.

Service Request Section

consumer advised finerum discharged when safety taken off wants new trigger assembly installed

Parts Ar

Type

Decrosion

Qtv Needed Warranty

Price

Disc Amount

T6220862

Model:

700



PECEIVE L oct 1 6 2013

BY:-

COUld NOT dup. CO NCERN.

T. A. Set SCREWS Alt.

CAN Offen to Pup. T.A.

Check oven + Trest At

1/2 No amaleost.

Sub Total: Est Salts Tax:

.00 .00

Grand Total:

5.00

THIS E NOT AN EWOICE. This is a pre-estimate to repair, reconsistion, or replace the







