

Remington Arms Co., Inc.
Product Service
Legal Case #:8967

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
312560	6/5/2013	6/6/2013	6/6/2013				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	White Marsh Arms, Inc	White Marsh	Arm	11718 Reisterstown Rd, Unit D	Reisterstown	MD	21136		W 410-526-6449 E tommy21048@yahoo.com

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4015 Improper Maintenance			
S Bolt fires when cocking	Concern:1008 Fired on Bolt Closing		Unknown	
C				

6/12/13 Per note with rifle, trigger sticks, bolt fires when cocking.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	700/3006 SPRG	n/a	C6310568	EI	10/24/1988
Date Purchased	Where Purchased	Accessories	Original Owner			
	CLYDES SPORT SHOP INC.		U			

CONCERN: FBC

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion, offer to replace TPA, clean and test at 1/2 normal cost						

Repair/Replacement Cost	Repair/Replacement Date

6/12/13 Per Ilion, trigger assm has a dried lube residue causing parts to bind and work sluggish. Can offer to replace TPA, clean and test at 1/2 normal cost. Emailed quote to Tom at White Marsh.cm 7/1/13: I called store & spoke w/Tom. He apprvd quote & said to ship COD. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		6/6/2013
	Product Type		RF
	Action Type		A
	Assigned To		S.NICHOLS
Cause	4015	Improper Maintenance	
Barrel	Description		22" 3006 SPRG
	Date Code		EI
	Bore Plugged	False	
	Bulged	False	
	Fired	False	

	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Overall	Exterior Condition	Slightly Worn; Not Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD SAFETY
	Function	Like new; Functioning	
Sear	Lift	---Select---	.011
	Notch	Slightly Worn; Functioning	
Feeding Test	Tests	Test Fired	False
		False	
Trigger	Condition	Slightly Worn; Not Functioning	DIRTY, STICKY PARTS SLUGGISH WILL FOLLOW DOWN
	Pull	---Select---	8.5#
	Altered	False	SEALANT PRESANT
	Sub-Assembly	M/700 Non-Bolt Lock	

Quotation

Remington Service

PO Box 700

Madison, NC 27025-0700

www.Remington.com

Estimating Report

Parts and Repairs: P:800-243-9700/F:336-548-7801

All PRICES QUOTED ARE IN EXCHANGE FOR REPLACED PARTS.

THIS IS NOT AN INVOICE. THIS IS AN ESTIMATE TO REPAIR, RECONDITION, OR REPLACE THE ITEM(S) DESCRIBED BELOW. IF THIS IS SATISFACTORY, PLEASE APPROVE BY SIGNING BELOW AND RETURNING TO THE ABOVE ADDRESS. REPAIR TO TAKE APPROXIMATELY (6) WEEKS AFTER RECEIPT OF APPROVAL. IF WE DO NOT RECEIVE YOUR APPROVAL IN 21 DAYS, WE WILL RETURN THE ITEM(S) AS RECEIVED, POSTAGE DUE.

Repair Number	Serial Number / Description	Date Received:
RE00312560	C6310568	06/05/2013
	Model 700 Center Fire Caliber: 30 -06 SPRG	Estimate Date: 06/06/2013
		Date Printed: 06/12/2013

Customer:

WHITE MARSH ARMS
11718 REISTERSTOWN RD
REISTERSTOWN, MD 21136 US

Return To:

WHITE MARSH ARMS
11718 REISTERSTOWN RD
REISTERSTOWN, MD 21136 US

Please Circle One:

VISA MC DISCOVER Card No. _____ Exp.Date _____

Open Account: R _____ PO Number: _____

Approval Signature: _____ Date: _____

Daytime Phone: () _____ Time to Call: _____

☐ If you desire any change, please use the reverse side for your comments and mark this box.

Problems

Reported

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION
M295 - EVALUATE AND REPAIR/SAFETY INSP.

Found

M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION

Technician Comments

trigger assembly has a dried lubrication residue causing parts to bind and work sluggish.can offer to replace trigger assembly, clean and test fire at 1/2 normal cost.

ESTIMATE (note: C.O.D./Shipping and Handling Charges are NOT Included in this Quote.)

Material	Type	Description	Qty Needed	Warranty	Qty From Inv	Price	Disc	Amount
F305570B	Part	X-MARK PRO 700 TRIG ASSB RH BLACK (OS)	1	Billable	1	97.00	50	48.50
4000114	Service	GR-SHIPING & HANDLING (GUN REPAIR)	1	Billable	1	17.00	0	17.00
4000119	Service	GR-TEST	1	Billable	1	23.00	50	11.50

Sub Total: 77.00

Est Sales Tax: 2.43

Grand Total: \$79.43

Service Request

Remington Service

PO Box 700

Madison, NC 27025-0700



22"
EI 10/81
8.54
1011

Parts and Repairs: P:800-243-9700 F:856-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. **ENCLOSE THIS DOCUMENT WITH YOUR RETURN.**

Service Request Number SR00009849		Serial Number / Description C6310568 Model		Date of Request: 06/29/2013 Date Printed: 06/29/2013																						
Customer: WHITE MARSH ARMS 1175 REISTERSTOWN RD REISTERSTOWN, MD 21136 US		Destination: Arms Services 14 Hoelder Ave Hickory, NC 28657 US																								
Email: TOMMY21048@YAHOO.COM		Email:																								
Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.																										
Reason For Return MD95 - EVALUATE AND REPAIR SAFETY INSP.																										
Service Request Section																										
<table border="1"> <thead> <tr> <th colspan="2">Parts And Service Details</th> <th></th> <th></th> <th></th> <th></th> <th></th> </tr> <tr> <th>Material</th> <th>Type</th> <th>Description</th> <th>Qty Needed</th> <th>Warranty</th> <th>Price</th> <th>Disc Amount</th> </tr> </thead> <tbody> <tr> <td colspan="7"> Serial Number: C6310568 Model: 700  RE00312560 RECEIVED JUN 07 2013 BY: _____ T.A. has advised lubrication due causing parts to bind work sluggish. CAM often to r/p. TPA clean to 3 + at 1/2 normal cost </td> </tr> </tbody> </table>						Parts And Service Details							Material	Type	Description	Qty Needed	Warranty	Price	Disc Amount	Serial Number: C6310568 Model: 700  RE00312560 RECEIVED JUN 07 2013 BY: _____ T.A. has advised lubrication due causing parts to bind work sluggish. CAM often to r/p. TPA clean to 3 + at 1/2 normal cost						
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THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the																										
Sub Total:					0.00																					
Est Sales Tax:					0.00																					
Grand Total:					0.00																					

FIREARMS INVENTORY AND TRANSFER RECEIPT

**WHITE MARSH ARMS,
INC**
11718 REISTERSTOWN RD , UNIT D
REISTERSTOWN, MD 21136

Receipt Date May-31-2013

FFL DEALER

WHITE MARSH ARMS, INC
11718 REISTERSTOWN RD , UNIT D
REISTERSTOWN, MARYLAND 21136
FFL No. 8-52-005-02-3K-36465
Transfer No. 8961FF47-0E8F-6E4D

TRANSFERRED TO

REMINGTON ARMS CO
14 HOEFLER AVE
ILION, NEW YORK 13357

FIREARM INFORMATION

NN MANU./IMP.	MODEL	TYPE	CALIBER	SERIAL #	INV #	DATE IN	COLOR
1. REMOINGTON	700	RIFLE	30-06	C6310568	7123	5/28/2013	

Trigger sticks Bolt Fires when Cocking

Please CK OVER AND ADVISE OF COST to FIX

410-526-6449

THANKS

TBM

~~410-526-6449~~

Transferor

Transferee







