

Remington Arms Co., Inc.  
Product Service  
Legal Case #:8424

## Case Information

| RE#    | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 294368 | 12/28/2012  | 1/3/2013        | 1/3/2013    |               |         |     |          |

## Customer Information

| Type     | Business | First Name | Last Name | Street              | City      | State | Zip   | Age | Contact        |
|----------|----------|------------|-----------|---------------------|-----------|-------|-------|-----|----------------|
| Incident |          | Robert     | Woodby    | 7072 Silverhorn Dr. | Evergreen | CO    | 80439 |     | H 303-674-1944 |

## Incident Information

| Claims | Codes        | Repair Est.           | Medical Treatment | Medical Status |
|--------|--------------|-----------------------|-------------------|----------------|
| PI     |              |                       |                   |                |
| PD     | Cause:4015   | Improper Maintenance  |                   |                |
| S FSR  | Concern:1007 | Fired on Safe Release | Unknown           |                |
| C      |              |                       |                   |                |

SR# 37775 - Service Request Section: Gun went off going from safe to fire without pulling trigger. df

## Firearm Information

| Mfg.           | Type                        | Model/Ga.                      | SKU            | Serial   | Bbl. | DOM       |
|----------------|-----------------------------|--------------------------------|----------------|----------|------|-----------|
| Remington      | CF/BA                       | 700/270 WIN                    | n/a            | A6293982 | CI   | 4/28/1976 |
| Date Purchased | Where Purchased             | Accessories                    | Original Owner |          |      |           |
|                | SS KRESGE CO<br>LAWRENCE KS | TWO PIECE BASE,MUZZLE<br>BRAKE | U              |          |      |           |

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

## Settlement

Remington/700/CF/BA

| Settlement                            | Release of Claims       | Release Date            | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---------------------------------------|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Per Ilion - Quote to repair under BLM |                         |                         |               |                 |                |               |
|                                       | Repair/Replacement Cost | Repair/Replacement Date |               |                 |                |               |
|                                       | \$29                    |                         |               |                 |                |               |

1/5/13: Per Ilion - TA dirty & sticky. Trigger & sear work sluggish. Replace TA, clean & test under BLM - quote. df

## Examination[Remington/CF/BA]

| Part        | Sub-Part     | Code                 | Comment  |
|-------------|--------------|----------------------|----------|
| Examination | Examiner     |                      | B.TRAVIS |
|             | Exam Date    |                      | 1/3/2013 |
|             | Product Type |                      | RF       |
|             | Action Type  |                      | A        |
|             | Assigned To  |                      | J.BALIO  |
| Cause       | 4015         | Improper Maintenance |          |

|                          |                        |                                |                                                                 |
|--------------------------|------------------------|--------------------------------|-----------------------------------------------------------------|
| Barrel                   | Description            |                                | 22" 270 WIN                                                     |
|                          | Date Code              |                                | CI                                                              |
|                          | Bore Plugged           | False                          |                                                                 |
|                          | Bulged                 | False                          |                                                                 |
|                          | Fired                  | False                          |                                                                 |
|                          | Fired while Obstructed |                                |                                                                 |
|                          | Muzzle/Crown Condition | Slightly Worn; Functioning     |                                                                 |
| Bolt                     | Firing Pin             | Slightly Worn; Functioning     |                                                                 |
|                          | Shroud                 | Slightly Worn; Functioning     |                                                                 |
|                          | Face                   | Slightly Worn; Functioning     |                                                                 |
|                          | Handle                 | Slightly Worn; Functioning     |                                                                 |
|                          | Stop                   | Slightly Worn; Functioning     | SLUGGISH                                                        |
| Extractor                | Condition              | Slightly Worn; Functioning     |                                                                 |
|                          | Cut Condition          | Slightly Worn; Functioning     |                                                                 |
|                          | Ext/Eject Test         | False                          |                                                                 |
| Locking                  | Block Condition        | ---Select---                   |                                                                 |
|                          | Lug Condition          | Slightly Worn; Functioning     |                                                                 |
|                          | Notch Condition        | ---Select---                   |                                                                 |
| Overall                  | Exterior Condition     | Slightly Worn; Not Functioning |                                                                 |
|                          | Stock Condition        | Slightly Worn; Functioning     | GLASS BEDDED                                                    |
|                          | Fore End Condition     | ---Select---                   |                                                                 |
| Receiver                 | Condition              | Slightly Worn; Functioning     |                                                                 |
|                          | Bulged                 | False                          |                                                                 |
| Safety                   | Description            |                                | BOLT LOCK SAFETY                                                |
|                          | Function               | Like new; Functioning          |                                                                 |
| Sear                     | Lift                   | ---Select---                   | .010                                                            |
|                          | Notch                  | Slightly Worn; Functioning     |                                                                 |
|                          | Tests                  | Test Fired                     | False                                                           |
| Feeding Test             |                        | False                          |                                                                 |
| Trigger                  | Condition              | Slightly Worn; Not Functioning | DRIED LUBE RESIDUE.SEAR AND TRIG WORK SLUGGISH WILL FOLLOW DOWN |
|                          | Pull                   | ---Select---                   | 10+#                                                            |
|                          | Altered                | False                          |                                                                 |
|                          | Sub-Assembly           | M/700 Bolt Lock                |                                                                 |
| Non-Remington Components | Description            |                                | TWO PIECE BASE,MUZZLE BRAKE                                     |

Madison, NC 27025-0700

www.Remington.com

Parts and Repairs: P:800-243-9700 F:336-548-7801

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service. PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

22" 214/8 10+ 010

| Service Request Number<br>SR00037775                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |       | Serial Number / Description<br>A6293982<br>Model 770                  |          | Date of Request: 12-06-2012<br>Date Printed: 12-06-2012 |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------|-----------------------------------------------------------------------|----------|---------------------------------------------------------|------|---------------------------|-------------|----------------|----------|--------------|-------|--------|----------|------|-------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|--|--|--|--|--|
| Customer:<br>ROBERT WOODBY<br>7072 SILVERHORN DR.<br>EVERGREEN, CO 80439 US                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |       | Destination:<br>Arms Services<br>14 Hoefler Ave<br>Ilion, NY 13357 US |          | Email: None                                             |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| <p>Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.</p> <p>No email - Please call me at 303-674-1944 when repair is complete and rifle is to be sent back to me. <i>Thank you Robert Woodby</i></p>                                                                                                                                                                                                                                             |       |                                                                       |          |                                                         |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| Reason For Return<br>M123 - FORWARD TO PRODUCT SERVICE FOR INSPECTION<br>M240 - BOLT LOCK SAFETY MODIFICATION<br>M295 - EVALUATE AND REPAIR/SAFETY INSP.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |       |                                                                       |          |                                                         |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| Service Request Section<br>GUN WENT OFF, GOING FROM SAFE TO FIRE, WITHOUT PULLING TRIGGER.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |       |                                                                       |          |                                                         |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| <table border="1"> <thead> <tr> <th colspan="2">Parts And Service Details</th> <th rowspan="2">Qty Needed</th> <th rowspan="2">Warranty</th> <th rowspan="2">Price</th> <th rowspan="2">Disc</th> <th rowspan="2">Amount</th> </tr> <tr> <th>Material</th> <th>Type</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td colspan="7"> <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: A6293982</p> <p>Model: 770</p>  <p>RE00294368</p> </div> <div> <p>RECEIVED</p> <p>JAN 05 2013</p> </div> </div> </td> </tr> </tbody> </table> |       |                                                                       |          |                                                         |      | Parts And Service Details |             | Qty Needed     | Warranty | Price        | Disc  | Amount | Material | Type | Description | <div style="display: flex; justify-content: space-between;"> <div> <p>Serial Number: A6293982</p> <p>Model: 770</p>  <p>RE00294368</p> </div> <div> <p>RECEIVED</p> <p>JAN 05 2013</p> </div> </div> |  |  |  |  |  |  |
| Parts And Service Details                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |       | Qty Needed                                                            | Warranty | Price                                                   | Disc | Amount                    |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| Material                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Type  |                                                                       |          |                                                         |      |                           | Description |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
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| <p>THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the</p> <p style="text-align: right;">BY: T.A. Dinky + Sticky. Trig + Sean work sluggish. No TPA, clean + test under BLP for \$20 +</p> <table border="0" style="width: 100%;"> <tr> <td style="width: 60%;">Sub Total:</td> <td style="text-align: right;">.00</td> </tr> <tr> <td>Est Sales Tax:</td> <td style="text-align: right;">.00</td> </tr> <tr> <td>Grand Total:</td> <td style="text-align: right;">\$.00</td> </tr> </table>                                                                                                                                   |       |                                                                       |          |                                                         |      | Sub Total:                | .00         | Est Sales Tax: | .00      | Grand Total: | \$.00 |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| Sub Total:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | .00   |                                                                       |          |                                                         |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| Est Sales Tax:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | .00   |                                                                       |          |                                                         |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |
| Grand Total:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | \$.00 |                                                                       |          |                                                         |      |                           |             |                |          |              |       |        |          |      |             |                                                                                                                                                                                                                                                                                         |  |  |  |  |  |  |





