Remington Arms Co., Inc. **Product Service** Legal Case #:8432

Case Information

RE# **Date Closed Date Opened** Date Opened(PS) Incident Date Pre Lit Lit Obsolete 294785 1/3/2013 1/4/2013 1/4/2013

Customer Information

City State Zip Age Type Business First Name Last Name Street Contact

1252 Labaca Canyon Lake TX 78133 Incident Raymond Yates

H 830-935-2561 E raymondyates@raytechinc.com

Incident Information

Claims Codes Repair Est. **Medical Treatment Medical Status**

ΡI PD

Cause: 4038 Could Not Duplicate Concern Concern:1007 Fired on Safe Release

Unknown

S FSR

SR# 39048 - Service Request Section: Gun fires when removed from safe. df

Firearm Information

Mfg. Remington

Type CF/BA

Model/Ga. 700/3006 SPRG SKU n/a

Serial Bbl. DOM

Date Purchased

Where Purchased

Accessories

6474124 DU 9/1/1971

CASSO & GUERRA & CO LAREDO, TX

Original Owner

U

CONCERN:FSR

Ammunition Information - None Defined Other Products Information - None Defined

Settlement

Remington/700/CF/BA

Settlement Release of Claims Release Date

Reim bursement

Reim. Cash Settlement Date APV Cash Date APV

Per Ilion - Quote to repair under BLM

Repair/Replacement

Repair/Replacement

Cost

\$29

Date

1/7/13: Per Ilion - Could not duplicate concern. TA dirty & sticky. Replace TA, clean & test under BLM - quote. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		1/4/2013
	Product Type		RF
	Action Type		A
	Assigned To		J.BALIO
Cause	4038	Could Not Duplicate Concern	
	Description		22" 3006 SORG
Cause		Could Not Duplicate Concern	22" 3006 SORG

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Barrel	Date Code		DU
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
	Firing Pin	Slightly Worn; Functioning	SLUGGISH
	Shroud	Slightly Worn; Functioning	
Bolt	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Not Functioning	BINDS
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	Select	
Locking	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	Select	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	Select	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		BOLT LOCK SAFETY
	Function	Like new; Functioning	
Sear	Lift	Select	.010
	Notch	Slightly Worn; Functioning	
		Test Fired	False
Feeding Test	Tests	False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY,STICKY
	Pull	Select	5#
	Altered	False	SEALANT REMOVED
	Sub-Assembly	M/700 Bolt Lock	

Date of Request:

Date Printed:

12-19-2012

12/21/2012

Madison, NC 27025-0700

Parts and Repairs: P:800-243-9700-F:336-548-7801

www.Remington.com

This document is a summary of your request for service. Please review the document for accuracy and to insure the services you are requesting are noted. This information will serve as a guideline for our Service Department to address your specific concerns and provide you with accurate and complete service PLEASE RETAIN THIS COPY FOR YOUR RECORDS.

22" Du9/7

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SR00039048

Serial Number / Description

6474124 Model 700

Customer: RAYMOND YATES 1252 LABACA CANYON LAKE, TX 78133 US 8432

Destination: Arms Services 14 Hoefler Ave Ilion, NY 13357 US

Email: raymondyates@raytechinc.com

Email:

-Your request for service on the item(s) will be evaluated by our repairman to determine if it is covered under our warranty policy. If it is your firearm will be repaired and returned. If not, you will be contacted with an estimate before work is performed.

Reason For Return

M240 - BOLT LOCK SAFETY MODIFICATION

Service Request Section

gun fire when removed from safe

Parts And Service Details Material Type

Description

Qty Needed

Warranty

Price Disc Amount

夏6474124 | Model: 700

RE00294785

DECEIVE L JAN 0 7 2013

BY:

could not dyp. concern T.A. dinty + Sticky, rup. TPA, clear + test und DCP for 1020. +

Q

THIS IS NOT AN INVOICE. This is a pre-estimate to repair, recondition, or replace the

Sub Total:

.00

Est Sales Tax:

. 00

Grand Total:

\$.00





