

File Number:	9840	Arms Service number:	9720092
Last Name:	BOWMAN	First Name:	LEE
Street:	ROX 122	City:	SOLDONITA
State:	AK	Zip:	99699
Work Ph:		Home Ph:	
Type Concern:	S	Product Type:	F A T O
Concern:	FIRE ON BOLT CLOSING	Consent Code:	1008
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	KAST	Classification:	UNJ UNJUNG UNJ J
Settlement Detail:	REPAIR SPCL PRICE	Settlement Amount:	\$0.00
Date Opened Rem:	11/20/97	Date Opened by PS:	12/24/97
Date of Incident:		Date Closed:	12/4/97
Date to Analysis:		Date from Analysis:	
Model:	700	Serial:	6478035
PARAC:	700	Litigation:	
Custody:		Comments:	
Time of Modification:	11:00:03 AM	Date of Modification:	12/4/97

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-20092

INITIAL: CUSTOMER ORDER NO.

JJM

DATE RECEIVED
11/19/97DATE OPENED
11/20/97DATE CODE
DU 9-71SERIAL NUMBER
6478035

NEW SERIAL NUMBER

MODEL AND GRADE

700 270

BDL

ACCESSORIES

W/STUDS

L/SIGHTS

FROM:

SHIP TO:

BOWMAN, LEE
BOX 122
SOLDOTNA

AK 99669

BOWMAN, LEE
BOX 122
SOLDOTNAAK
99669

CUST NO: 177550 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

ATTN: Product Service

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

38.00

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

TRIGGER GROUP

BOLT ASSY.

B3

BARREL ASSY.

REC. ASSY.

B5

WOOD

D3

METAL

MAIN FAULT

Unable to duplicate customer concern as recd. Took trig Assy.
apart and found that components were gummed up with
old solidified oil. Seal was stuck in housing.

Exchange trig Assy at a special price strictly
as a gesture of good will.

PARTS

COMMENTS

Trig Assy

Trig pull measured 1 1/2 LBS as
recd.

Pinion pull and overtravel screws
adjusted outside of factory.

See owner manual for
proper care and maintenance.

REPAIRMAN

BWT

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7-97

October 31, 1997

Remington Arms Company

NY 43357

Dear Sir/Madam:

Enclosed please find a Model 700 BDL 270 cal. rifle. I would like you to please check the trigger mechanism and safety for malfunction.

The history of malfunction is as follows. In early August my 30 year old daughter and I were sighting in this rifle after a scope change. We had fired approximately 20 rounds when the rifle fired when the bolt was closed. My daughter, who was shooting at the time, is a very accomplished handler of firearms. She took a firearms safety class while still in grade school, and has hunted with me since she has been old enough to handle a gun. She was convinced her fingers were no where near the trigger. I dismantled the gun to check if there dirt in the trigger mechanism. It appeared to be clean.

I ran hundreds of shells through the mechanism, and ran it through with no ammo many times also with no malfunction. Convinced that the malfunction was an aberration, we took the rifle on Caribou hunting trip. Because of the malfunction, my daughter was very caution about having a live round in the chamber. We were in the final stage of a stalk of a small herd of Caribou when Bobbi said she was going to check the chamber to be sure she had it loaded. Then she took the safety off, it discharged again. Again, she was convinced nothing was touching the trigger.

Needless to say, I have lost confidence in the gun! I do not want to sell it. I would feel responsible if someone got hurt. I would like you to check it out, and fix whatever needs repair.

I am a very large Remington fan, and have been very satisfied with there performance for over 30 years. I own two 870's a 20 Ga and a .410. Both of my daughters learned to shoot with a Rem. 788 .223, and Bobbi actually killed a Caribou with it as a young teen. I also own a Rem XP-100 221 Fireball which is a delightful pistol. Along with this .270, my main hunting firearm is a Mod 700 300 Win Mag. which I have owned and used for over 30 years. It has been old and very faithful hunting companion. Remingtons have served me well, and I hope they will continue long into the future.

As I said before, please do whatever is needed to fix this problem. A gun that can't be trusted is a very expensive club.

Thank you very much. Please notify me of costs, and I will send money.

Lee Bowman

Phone 907 262-4648

99669

October 31, 1997

Remington Arms Company,

13367

Dear Sir/Madam:

Enclosed please find a Model 700 PDL 270 cal. rifle. I would like you to please check the trigger mechanism and safety for malfunction.

The history of malfunction is as follows. In early August my 30 year old daughter and I were sighting in this rifle after a scope change. We had fired approximately 20 rounds when the rifle fired when the bolt was closed. My daughter, who was shooting at the time, is a very accomplished handler of firearms. She took a firearms safety class while still in grade school, and has hunted with me since she has been old enough to handle a gun. She was convinced her fingers were nowhere near the trigger. I dismantled the gun to check if there dirt in the trigger mechanism. It appeared to be clean.

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As I said before, please do whatever is needed to fix this problem. A gun that can't be trusted is a very expensive gift!

Thank you very much. Please notify me if costs, and I will send the money.

Sincerely,

Lee Bowman

Lee Bowman

Box 122

Soldotna, AK 99669

Phone 907-262-4640