

File Number:	9615	Arms Service number:	9716982	
Last Name:	BOYD	First Name:	FRANK	
Street:	USDA WILD LIFE SERVICE	City:	AUBURN UNIVERSITY	
State:	AL	Zip:	36849	
Home Ph:				
Work Ph:		Product Type:	F F A F	
Type Concern:	S	PI PD P S	Concern Code:	1008
Concern:	FIRED ON BOLT CLOSING			
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE	
Assigned To:	SANTIA	Classification:	UNJ UNJ UNC UND J	
Settlement Detail:	REPAIR AT SPECIAL PRICE GOOD WILL	Settlement Amount:	\$25.00	
Date Opened Rem:	10/3/97	Date Opened by P/S:	10/3/97	
Caliber:	243			
Date of Incident:		Date Closed:	10/3/97	
Bullet Weight:				
Date to Analysis:		Date from Analysis:		
Manufacturer:	REM			
Model:	700	Serial:	B6848057	
Date Code:	KH	Date Mfgd:	5/1/87	
RAMAC:	700	Litigation:	<input type="checkbox"/>	
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>	
Custody:		Comments:		
Time of Modification:	9:58:23 AM	Date of Modification:	10/3/97	

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-16982

INITIAL: JJM CUSTOMER ORDER NO.:
 DATE RECEIVED: 10/01/97 DATE OPENED: 10/03/97 DATE CODE: KH 5-87
 SERIAL NUMBER: B6848057 NEW SERIAL NUMBER: MODEL AND GRADE: 700 243 SYN
 ACCESSORIES: HARD CASE SCOPE BASE W/STUDS

ATTN JACK KAST STOCK MARRED
 BOTTOM HALF OF MOUNTS ONLY

FROM: USDA WILD SERVICES
 ROOM 118 EXTENSION HALL
 AUBURN UNIVERSITY AL 36849

SHIP TO: USDA WILD SERVICES
 ROOM 118 EXTENSION HALL
 AUBURN UNIVERSITY AL 36849

CUST NO: 173956 C.O.D.

ACCOUNT NUMBER: ACCOUNT NUMBER NC: FROM DATE: ESTIMATED: VIA: UPS

GUN CONDITION:
 NEW
 LIGHTLY WORN
 WORN
 VERY WORN
 UNREPAIRABLE
 MARRED

REPAIR CHARGE: 25.00
 EXCISE:
 TAX:
 INSURANCE:
 UPS: 8.00
 PARCEL POST:
 TOTAL: 33.00

Added no other cost

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4			E3	F3
REC. ASSY.		B5		D2	E4	F4
WOOD			C1		E5	F5
METAL						
MAIN FAULT: <i>Spring gun release on the bolt is closed & gun on safety release</i>						

REPAIRMAN: [Signature] PROOF: [Signature] CLEAN: [Signature] TEST: [Signature] TARGET: [Signature] PATTERN: [Signature]

GALLERY TESTER: [Signature] DATE: [Signature] DATE: [Signature] DATE: [Signature] DATE: [Signature] DATE: [Signature]

*#26345
1008
4015*

*Repaired the compressed trigger
 group & clean the action at
 the request repair cost as per
 of good will*

OFFICE COPY

RD6925 REV. 11/86

UPS Shipper No.

AL 3E5-746

Pkg ID

No 1265

Date 9/24/97

Remington Arms Co.
Hoefler Ave
Ilion, NY 13357
Jack Kast
35-895-3558 ZIP 13357

Wildlife Services

Ilion Service Department
Hoefler Ave
Ilion, NY 13357

Wildlife Services

Room 118, Extension Hall
Auburn University, AL 36849-5656
(334) 844-5670
(334) 844-5321 fax

Pending
reply

Frank - FVI
Let me know
if + when I need
to do anything w/ this
Kris

COPY

To Whom it May Concern:

We have a Model 700, 243 caliber rifle that recently developed a serious safety problem. Upon sighting the rifle in for upcoming work, we discovered the firing pin releases as the bolt is closed. If the safety is on, the firing pin will hold but releases as soon as the safety is taken off.

The rifle serial number is B6848057 and was purchased in 1988. I was told there had been a recall on this problem but I don't know if this rifle is included. Please let me know what action I should take as we need to get this corrected and there are no local gunsmiths available with the needed expertise.

Sincerely,

Frank L. Boyd

Frank L. Boyd
State Director

Remington Arms Co.
14 Hoefler Ave.
Ilion, NY 13357
Attn: Jack Kast

Jack Kast
Remington Arms
315-895-3558



APHIS-Protecting American Agriculture

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Frado