

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

SOUTHLAND

File Number: 9246 Arms Service number: 870438

Last Name: BROOKS First Name: ROBERT C

Street: 2618 GOV HANOY ST City: GARDEN CITY

State: GA Zip: 31408 Home Ph:

Work Ph: Product Type: F PDA T O

Type Concern: S P PD P S C Concern Code: 1028

Concern: FIRED WITH SAFE ON

Cause Code: 1015 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR SPCL PRICE Settlement Amount: \$0.00

Date Opened Rem: 2/17/97 Date Opened by P/S: 3/12/97 Caliber: 270

Date of Incident: Date Closed: 3/12/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: B6797657 Date Code: PG Date Mfgd: 6/1/86

RAMAC: 700 Litigation: PreLitigation: Obsolete:

Custody: Comments: ALSO ALTERED TRIG. ADJ. SCREWS

Time of Modification: 11:02:37 AM Date of Modification: 3/13/97

Form View FLTR CAPS NUM

People your when safety
~~is~~ is forced on I took it
To marks gun shop & they
called & Remington said they
had a recall on this model.
Robert C. Brooper
Please fix & return gun to me.

RECEIVING AND ESTIMATING REPORT

COMMENTS

Product
Service

ORDER

R 97-04281

BOTTOM HALF OF MOUNTS ONLY

INITIAL CUSTOMER ORDER NO.

JJM

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

02/11/97

02/17/97

PG 6-86

B6797657

700 270

ADL

ACCESSORIES

W/STUDS

SCOPE BASE

FROM:

SHIP TO:

BROOKS, ROBERT C
2618 GOVERNOR ST
GARDEN CITY

GA 31408

BROOKS, ROBERT C
2618 GOVERNOR ST
GARDEN CITYGA
31408

CUST NO: 162333 C.O.D.L

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PRCM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

B1

TRIGGER GROUP

Gum fires when safety is locked on

BOLT ASSY.

B3

BARREL ASSY.

B4

D1

REC. ASSY.

Returning under recall

WOOD

D3

METAL

C2

MAIN FAULT

This gun is not subject to any recall. Gun fails to fire as rec'd. trigger stays stuck in pulled position. Sear is stuck (FROZEN) in this position. All due to improper maintenance. Components gummed up from wrong lubricant's Exchange trig Assy at a special price strictly as a gesture of good will.

PARTS

COMMENTS

*Trig. pry'd pull and on trigger sear altered outside of factory.**Bolt stop stuck**See owner's manual for proper care and maintenance*

REPAIRMAN

PHONE

CELL

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

AD6925 REV 11/96