

File Number:	9075		Arms Service number:	
Last Name:	BURTON		First Name:	DAVID
Street:	18538 TRAIL BEND LN		City:	HOUSTON
State:	TX	Zip:	77084	Home Ph:
Work Ph:		Product Type:	F	F A T O
Type Concern:	S	PL PD P S C	Concern Code:	1007
Concern:	FIRED ON SAFE RELEASE			
Cause Code:		Cause:		
Assigned To:	CAS	Classification:	LINC	UNJ UNC UND v
Settlement Detail:		Settlement Amount:	\$0.00	
Date Opened Rem:		Date Opened by PIS:	12/29/97	Caliber:
Date of Incident:		Date Closed:		Bullet Weight:
Date to Analysis:		Date from Analysis:		Manufacturer:
Model:	700	Serial:		Date Mfgd:
RAMAC:	700	Litigation:		Obsolete:
Custody:		Comments:	SENT LETTER	
Time of Modification:	10:05:16 AM	Date of Modification:	12/30/97	



12/30/97

Mr. David Burton
18538 Trail Bend Ln.
Houston, TX 77084

Dear David,

Your letter dated Dec. 23rd was forwarded to this office for response. Firstly, We were indeed sorry to learn of the mishap with your Model 700 rifle, but relieved to here that no one was injured as a result of the incident.

I cannot begin to diagnose the cause of the incident or make an informed decision as to the cause of the incident without examining your gun.

If you would kindly send your gun to my attention, I will proceed with a prompt examination and, hopefully, resolve the issue in an expeditious manner.

Please send your gun to:

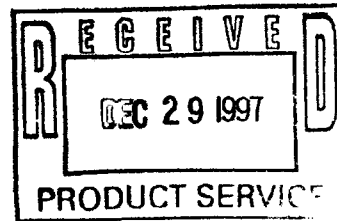
Remington Arms Co., Inc.
14 Hoefler Ave.
Ilion, NY 13357
Attn: J.L. Kast

Thank you for affording us the opportunity to work with you to resolve this most serious concern.

Sincerely,

J.L. Kast
Consumer Service

David Burton
18538 Trail Bend Ln.
Houston, Texas 77084
281-398-0041



Dec 23, 1997

Jack Kast
Remington Arms Company, Inc.
14 Hoefler Ave.
Ilion, NY 13357

Dear Sir:

I am writing to you to tell you about a product of yours I own and have deep concerns of its safety. I inherited a Remington 700, 280 cal rifle from my father that he had, and I continue to have problems with. I also own a Remington 870, 12 ga, a Remington 1100, 12 ga, and another Remington 700, 243 cal that I have not had any problems with and am completely satisfied with.

The first time I experienced this 280 accidentally firing I had my girlfriend in the deer stand with me as she is becoming active in sharing the pleasure of the outdoors and hunting the same as I do. As the evening hunt concluded I proceeded to unload the rifle. As you know on this rifle, you cannot unload the round in the chamber until you take it off safety. As I took the safety off, the rifle fired. Not only did this frighten me, but you can imagine what it did to my girl friend with a 280 going off accidentally inside the deer blind and blowing a hole in the roof. I know this had happened before because my father told me and said he had taken it to a gunsmith to get it fixed. After my incident I tried repeatedly to have it happen again, but it has not.

Another problem I have experienced twice and both times when I was shooting a game, happened when I pull the trigger, heard a click and then the rifle fires. I only shoot factor "Extended Range" Ammunition. The first time was enough delay to make me miss and the second time I was actually bringing the rifle down from my shoulder thinking I had not chambered a round when the rifle fired sending the shot off in the direction I did not intend to shoot in.

The combination of these accidental and delayed firings not only have cause my girlfriend to be terrified to go hunting with me if I want to take this rifle, but also leads me to believe this rifle is unsafe for sportsman use.

I consider Remington Arms Co. has the responsibility to provide a firearm that is safe to use and at this time am asking you to replace this rifle with one that is safe as the other Remington firearm I have.

Sincerely,

A handwritten signature in black ink, appearing to read 'David Burton', written over a horizontal line.

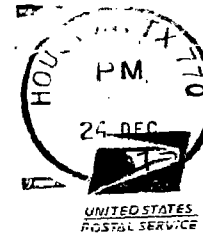
David Burton

David Burton
18538 Trail Bend Ln.
Houston, Texas 77084

CERTIFIED

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MAIL



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77042
DEC 24, 97
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Jack Kast
Remington Arms Company, Inc.
14 Hoefler Ave.
Ilion, NY 13357

First Notice
of Mailing

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