

*Remington.*

**REMINGTON ARMS COMPANY, INC.**

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 895-3200

30 January 1997

Daniel Bussard  
3690 Emerson Avenue  
Boulder, CO 80303

RE: Model 700 Serial #: A6266882

Dear Daniel:

This letter is in response to your letter of 7 January 1997. Mr. Dennis Sanita, Manager of Consumer Affairs, made attempts to contact you by telephone on the 16th and 21st of this month. Since he was unable to contact you, I am following-up with this letter.

We were very sorry to learn of your unfortunate incident; however, we are glad that no personal injury occurred. We would like to examine your rifle to determine the cause of the accidental discharge. Upon completion of our examination we will contact you to discuss the matter fully.

Please send the rifle via UPS to:

REMINGTON ARMS COMPANY, INC.  
14 HOEFLER AVENUE  
ILION, NY 13357

ATTN.: FRED SUPRY

If you wish to call to discuss this you can call 1-800-243-9700 and reach me at extension 3606, or Mr. Sanita at extension 3352. If you are unable to contact either of us on the 800 number our direct office numbers are (315) 895-3606 or (315) 895-3552 respectively.

Sincerely,



Fred Supry  
Consumer Affairs

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Sincerely,



Fred Supry  
Consumer Affairs



File Edit View Records Window Help



Customer Service Data Entry



File Number: 9023 Arms Service number:

Last Name: BUSSARD First Name: DANIEL

Street: 3690 EMERSON AVE City: BOULDER

State: CO Zip: 80303 Home Ph:

Work Ph: Product Type: F F A T D

Type Concern: S P P D P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 4040 Cause: OTHER UNSPECIFIED OR UNDETERMINED

Assigned To: SANITA Classification: UNC UNJ UNC UND J

Settlement Detail: SENDING LETTER TO RETURN TRIED CALIBR Settlement Amount: \$0.00

Date Opened Rear: 12/16/97 Date Opened by P/S: 1/15/97 Caliber:

Date of Incident: 12/17/96 Date Closed: Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: A6266882 Date Code: Date Mfgd:

RAMAC: 700 Litigation:  PreLitigation:  Obsolete:

Custody: Comments:

Time of Modification: 8:41:19 AM Date of Modification: 1/24/97

Has this model been designated as obsolete?

FLTR NUM

Remington Arms Company, INC.  
Legal Department  
Dept. ST Box 700  
870 Remington Drive  
Madison, NC 27025

1007  
4040

January 7, 1997

Attn: Legal Department

I own a Remington Model 700 Serial #A6266882 that is about 22 years old . On a recent Elk Hunting trip in Colorado, on December 1, 1996, while attempting to unload this rifle, before getting into my vehicle, I pushed the safety to the fire position , and the gun inadvertently fired , sending a bullet through the roof of my vehicle, the trigger was never touched! My hunting partner witnessed this entire incident and was visibly shaken, as was I.

Upon my arrival at home, I contacted my insurance company reference the damage to my vehicle. I was able to take it to a body shop which estimated the damage at \$1,052.24 (Copy enclosed). In having this body work done, I was without my vehicle for 2 weeks. This had a considerable impact on me as I have never been involved in any type of hunting accident in the 30 years I have hunted.

In researching this further, I have spoken to two other people who have had the same problem with their Remington Model 700 rifle with this same type of trigger and safety mechanism. One involving a bullet hole in a vehicle and one involving a near miss with another hunter. There is no room for errors when handling a high powered rifle! ~~While~~ researching this further, it came to my attention that there is a class action lawsuit against Remington for the same problem I experienced with the Model 700 rifle.

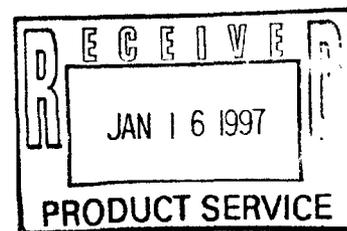
I would like any information reference the above listed class action lawsuit, sent to me as soon as possible, so that I can forward this information on to my attorney. I have always supported Remington, but needless to say, I will never own another rifle made by your company, as I have lost all confidence and trust, and you can't hunt without confidence in the safety of your rifle.

My Model 700 is no longer of value to me, yet I cannot consciously sell this rifle to another who might not be as fortunate as I was, thank goodness no one was injured. I feel Remington should be responsible for the repairs to my vehicle as well as compensating me for a gun that is unsafe.

Please forward the information I have requested as soon as possible.



Daniel Bussard  
3690 Emerson Avenue  
Boulder, CO 80303  
(303) 494-2578





# Modern Body Shop

(303) 443-8889



**DANIEL BUSSARD**      **DEC 19, 1996**      **R.O. # 11033**

3690 EMEISON AVE      1996 FORD      STATE FARM INSURANCE  
 BOULDER      BRONCO 2DR SPORT UTI D      4645 W 18TH STREET  
 CO. 80303      LICENSE: NANE338      GREELEY  
 (303) 441-3600      VIN No.: 1FMCU15N2TLB57405      CO. 80634  
 (303) 441-3600      EXT. CIND      POLICY No.      06-3763-52301  
 REREFERRED BY: STATE FARM      CLAIM No.      INSIDE ADJ.: FRITZ CRAMBELT  
 ESTIMATOR: GARY FLOWERS      OUTSIDE ADJ.: SARAH OSBORNE  
 INDEPENDENT      DEDUCTIBLE: 0.00  
 INS. CONTACT:      DATE OF LOSS: 12/01/96  
 ADJUSTER      PHONE No.      (800) 324-8752  
 CLAIM No.      UNIT No. 16.4/4      EXT.

**AUTO BODY CRAFTSMANSHIP THAT'S GUARANTEED**

ITEM NO.	DESCRIPTION	PARTS PRICE	PAINT AND MISC. MATERIALS	SUBLET	BODY AND FRAME LABOR	PAINT LABOR	MECH LABOR
1	NEW-REMOVE/REPLACE PANEL, ROOF	252.63			11.4		
2	REFINISH PANEL, ROOF					4.0	
3	ADD. LAB. HAZARDOUS WASTE REMOVAL	13.00					
4	ADD. LAB. REF. LT. SIDE/ROOF RAIL				2.0		
5	ADD. LAB. RE FINISH RAIL					1.8	
6	PAINT MATERIALS (AUTO)		96.00				
7	REPL. LT. FR. DOOR/BODY W/STRIP	58.40			0.5		
8	REFINISH L. QTR. PANEL EXTN					0.5	
9	REFINISH R. QTR. PANEL EXTN					0.5	
REVISIONS							
10	INTERIOR PUSH CLIPS/QTR. PNL TRIM	14.40					
Part price increase, orig. 0.00 revised is (4.40)							
<b>TOTALS</b>		<b>328.43</b>	<b>96.00</b>	<b>0.00</b>	<b>13.9</b>	<b>6.8</b>	<b>0.0</b>

**Modern Body Shop**  
 (303) 443-8889  
 Fax: (303) 449-3541  
 4725 Sterling Drive  
 Boulder, CO 80301

	ESTIMATE	SUPPLEMENT	REVISED
PARTS	314.03	14.40	328.43
PAINT/MISC	96.00	0.00	96.00
SUBLET	0.00	0.00	0.00
BODY LABOR	417.00	0.00	417.00
FRAME LABOR	0.00	0.00	0.00
PAINT LABOR	180.00	0.00	180.00
MECH LABOR	0.00	0.00	0.00
TOW	0.00	0.00	0.00
STORAGE	0.00	0.00	0.00
DETAIL	0.00	0.00	0.00
TAX	29.77	1.04	30.81
<b>TOTAL</b>	<b>1036.80</b>	<b>15.44</b>	<b>1052.24</b>
DEDUCTIBLE	0.00	0.00	0.00
INS. PAYS	1036.80	15.44	1052.24
CUST PAYS	0.00	0.00	0.00

I hereby authorize you to do the repair work described herein on the vehicle described above. I agree to pay the estimated costs of repair, including parts, labor and materials. You and your employees may operate the vehicle for purposes of testing, inspection or delivery, at my risk. An express mechanic's lien is acknowledged on the vehicle to secure payment of the cost of repairs thereto. You shall not be responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, accident or any other cause beyond your control.

I understand this repair estimate is a description of the work to be done, and the estimated charges for the parts, labor and materials, to repair known damage to the vehicle. During the course of repairing known damages, other damages to the vehicle may be discovered which may cost more to repair. In the event there are any additional charges, you will notify me before doing additional work, and you will obtain my authorization for the additional work. I agree that my authorization for additional work may be given in writing or by telephone. If I appoint someone to act as my agent to work with you, such as my insurance company, you are authorized to negotiate any such additional charges with my agent. You will provide me with a statement describing the additional work performed and itemizing the charges for the work upon completion of the work.

As consideration of repairs made to this vehicle, I hereby grant to you my POWER OF ATTORNEY to sign, endorse or negotiate any checks and/or drafts made