

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 9235 Arms Service number: 8708058

Last Name: CASSITY First Name: PETE

Street: 100 LAKEVIEW ESTATES City: STORY

State: AR Zip: 71970 Home Ph:

Work Ph: Product Type: F F A T O

Type Concern: S PI PD P S C Concern Code: 1008

Concern: FIRED IN BOET CLOSING

Cause Code: 40 5 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: BNC UNJ UNC UND J

Settlement Detail: REPAIR SPEC PRICE Settlement Amount: \$0.00

Date Opened Rem: 3/10/97 Date Opened by P/S: 3/10/97 Caliber: 7MMRA

Date of Incident: Date Closed: 3/10/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: 86467857 Date Code: PD Date Mfgd: 5/1/83

RAMAC: 700 Litigation: ☐ PreLitigation: ☐ Obsolete: ☐

Custody: Comments: sear and trig gummed up - unable to make gun malfunction as rec'd

Time of Modification: 3:00:05 PM Date of Modification: 3/10/97

Form View FLTR NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-06058

INITIAL CUSTOMER ORDER NO.

PRODUCT SERVICE

JIM

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

03/06/97

03/10/97

PD 6-83

B6467857

700

7MMAG

BDL

ACCESSORIES

HARD CASE

W/STUDS

FROM:

SHIP TO:

CASSITY, PETE T
100 LAKEVIEW ESTATES
STORY

AR 71970

CASSITY, PETE T
100 LAKEVIEW ESTATES
STORYAR
71970

CUST NO: 143653 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☒ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE ☒TAX ☒INSURANCE ☒

UPS

PARCEL POST

TOTAL ☒

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

TRIGGER GROUP

BOLT ASSY.

BARREL ASSY.

REC. ASSY.

WOOD

METAL

MAIN FAULT

Fixed when closing the bolt after gun fired unable to load second round

Unable to duplicate customer concern as recd. - Extractor is loose and may have caused 2nd round feeding problem. Took trig. assy. apart and found both sear and trigger were gummed up and sticking in housing. Repair at special price strictly as a gesture of goodwill.

PARTS

*Extractor
trig Assy*

COMMENTS

*trig pull it to 4 1/4 LBS as recd.**See owners manual for proper care and maintenance.*

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RDR925 REV 11.96

2-26-97

Whom it May Concern -

The Problem With the Gun

-
When I put a shell in the
chamber & lock the bolt.
it fired - with out pulling
the trigger - after the gun
fired - I couldn't put another
shell in the chamber. This
gun has only been used
several times - As I explained
to you over the telephone -

Sincerely

Bete T. Cassidy

100 Lake View ESTATES
STONY BROOK 71970 *over*

Please return Sun Case. it
belongs to my neighbor.

Thank you

Pete T. CASSITY
700 LAKEVIEW ESTATES
STONY BROOK APR 7/1970