

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 9239 Arms Service number: 9706257

Last Name: CONSOLE EMPLOYEE SALES First Name: DONNA THRASHER

Street: 1000 WASHINGTON RD City: PITTSBURG

State: PA Zip: 15241 Home Ph:

Work Ph: Product Type: F A T O

Type Concern: S PI PD P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 4015 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR N/C Settlement Amount: \$0.00

Date Opened Rem: 3/12/97 Date Opened by P/S: 3/12/97 Caliber: 200

Date of Incident: Date Closed: 3/12/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: D6242846 Date Code: 00 Date Mfgd: 7/1/96

RAMAL: 700 Litigation: ☐ PreLitigation: ☐ Obsolete: ☐

Custody: Comments:

Time of Modification: 2:14:39 PM Date of Modification: 3/12/97

Custody initials

FLTR NUM

T.O.: REPAIR DEPT

Dear Sirs: This rifle needs to have the
Safety or trigger looked at. Jerry Richmond
purchased it for his son. When the safety
was flipped to fire, the gun accidentally
discharged. The recoil cause a laceration
to his thumb which required 7 sutures.

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-06257

INITIAL CUSTOMER ORDER NO.

PRODUCT SERVICE

JJM

DATE RECEIVED 03/10/97	DATE OPENED 03/12/97	DATE CODE 0Q 7-96	SERIAL NUMBER D6242846	NEW SERIAL NUMBER	MODEL AND GRADE 700 280	BDL/DM
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ACCESSORIES W/STUDS

FROM:

SHIP TO:

CONSOLE EMPLOYEE SALES
ATTN DONA THRASHER
1800 WASHINGTON RD
PITTSBURG

PA 15241

CONSOLE EMPLOYEE SALES
ATTN DONA THRASHER
1800 WASHINGTON RD
PITTSBURG

PA 15241

CUST NO: 007836 WIEM

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
- ☐ LIGHTLY WORN
- ☐ WORN
- ☐ VERY WORN
- ☐ UNREPAIRABLE
- ☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
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CYCLE	A1	B1	<i>When rifle was flipped off gun discharged.</i>			
TRIGGER GROUP						
BOLT ASSY.		B3				
BARREL ASSY.						
REC. ASSY.		B5				
WOOD			C1	D3	E5	F5
METAL			C2			

MAIN FAULT

Trigger stuck in pulled position first time pulled then unable to duplicate. Rust found on trigger, trigger pivot pin and trigger housing. Exchange trigger assy. at no charge to restore customers confidence in the rifle.

PARTS

COMMENTS

Lighting

Trig pull 5 #5 as recd.

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
		☒	☒		
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

RD6925 REV. 6/96