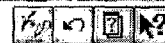




File Edit View Records Window Help



Customer Service Data Entry

File Number: 9532		Arms Service number: 9715025	
Last Name: GOUDTONS GUNSMITHING SHOP		First Name:	
Street: 324 S GARNETT ST		City: HENDERSON	
State: NC		Zip: 27535	
Work Ph:		Home Ph:	
Product Type: F		F A T O	
Type Concern: S		Concern Code: 1000	
Concern: FIRED ON BOLT CLOSING			
Cause Code: 4015		Cause: IMPROPER MAINTENANCE	
Assigned To: KAST		Classification: UNJ	
Settlement Detail: REPAIR SPCL PRICE		Settlement Amount: \$0.00	
Date Opened Rem: 9/5/97		Date Opened by P/S: 9/8/97	
Date of Incident:		Caliber: 270	
Date Closed: 9/8/97		Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer: REM		Model: 700	
Serial: B6282601		Date Mfgd: 12/1/80	
Date Code: XA		Date Mfgd: 12/1/80	
RAMAC: 700		Litigation: ☐	
PreLitigation: ☐		Obsolete: ☐	
Custody:		Comments: GUMMED UP TRIG	
Time Modification: 1:53:12 PM		Date of Modification: 9/8/97	

PrScr
2.0 (untitled)
Form view

FLTR | CAPS NUM

RECEIVING AND ESTIMATING REPORT				COMMENTS		ORDER R 97-15025	
INITIAL JJM		CUSTOMER ORDER NO.		PRODUCT SERVICE			
DATE RECEIVED 09/03/97	DATE OPENED 09/05/97	DATE CODE XA 12-80	SERIAL NUMBER B6282601	NEW SERIAL NUMBER	MODEL AND GRADE 700 270		BDL
ACCESSORIES W/STUDS							
FROM:				SHIP TO:			
GUPTONS GUNSMITH SHOP 324 S GARNETT ST HENDERSON NC 27536				GUPTONS GUNSMITH SHOP 324 S GARNETT ST HENDERSON NC 27536			
ACCOUNT NUMBER		ACCOUNT NUMBER N/C		CUST NO: 004392 WILM		WRITE ☐	
GUN CONDITION				FROM DATE		ESTIMATED	
☐ NEW ☐ LIGHTLY WORN ☐ WORN ☐ VERY WORN ☐ UNREPAIRABLE ☐ MARRED						VIA UPS	
						REPAIR CHARGE	
						EXCISE	
						TAX	
						INSURANCE	
						UPS	
						PARCEL POST	
						TOTAL 43.00	
CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT	
CYCLE	A1	B1				Total	
TRIGGER GROUP						F1	
BOLT ASSY.		B2				F2	
BARREL ASSY.						F3	
REC. ASSY.		B5		D2	E4	F4	
WOOD			C1	D3	E5	F5	
METAL			C2				
MAIN FAULT: Unable to duplicate customer concern as rec'd. Took Trig Assy. apart and found that it was gummed up with old solidified gunning oil. Exchange at a spot price strictly as a gesture of good will.							
PARTS	COMMENTS						
	Trig pull 3 1/4 to 3 3/4 LBS as rec'd.						
	Bolt stop sticks as rec'd.						
	See owners manual for proper care and maintenance.						
	REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN	
	GALLERY TESTER	DATE	DATE	DATE	DATE	DATE	

OFFICE COPY

RD6925 REV. 11-96

885084/33400

See 5000 for address

Adams

2 PART

carbonless
FORM NC 2873

NAP-A-GRAM

FROM:

GUPTON'S GUN SHOP
324 S. GARNETT STREET
HENDERSON, N. C. 27536

DATE: 8-18-97

ATTENTION OF:

SUBJECT:

M-700 CAL .270

~~3/4~~ ~~REMINGTON~~

B6282601

TO: REMINGTON ARMS CO. INC.
14 HOFER AVE.
ILION, N.Y. 13357

CUSTOMER COMPLAINT.

Rifle FIRES OCCASIONALLY WHEN BOLT IS CLOSED!

ALSO FIRES SOMETIMES WHEN SAFETY IS TAKEN OFF!

Was this a recall several years back?

D. R. Furniss

GUPTON'S GUN SHOP
324 S. GARNETT STREET
HENDERSON, N. C. 27536

Rem. WD. 700/270

~~3/4~~ B6282601

DATE

am