

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 9157 Arms Service number: 9704264

Last Name: HOYL First Name: MIKE

Street: 1515 CALLE ST City: HOBBS

State: NM Zip: 88240 Home Ph:

Work Ph: Product Type: F A I O

Type Concern: S P P D P S C Concern Code: 1008

Concern: FIRED ON BOLT CLOSING

Cause Code: 4006 Cause: ALTERED ADJUSTMENTS OR COMPONENTS

Assigned To: KAST Classification: UNJ UNJ UNJ UNJ UNJ

Settlement Detail: REPAIR SPCL PRICE Settlement Amount: \$0.00

Date Opened Rem: 2/17/97 Date Opened by P/S: 2/18/97 Caliber: 243

Date of Incident: Date Closed: 2/18/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: BE505952 Date Code: ED Date Mfgd: 10/1/83

RAMAC: 700 Litigation: PreLitigation: Obsolete:

Custody: Comments: also big gummed up

Time of Modification: 11:41:46 AM Date of Modification: 2/18/97

Form View FLTR NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-04264

INITIAL CUSTOMER ORDER NO.

JJM

PRODUCT SERVICE BOTTOM HALF OF MOUNTS ONLY
W/BELL & CARLSON STOCK

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

02/11/97

02/17/97

ED 10-83

B6505952

700

243

ACCESSORIES

SCOPE BASE

SLING STRAP

FROM:

SHIP TO:

HOYL, MIKE
1515 CALLE ST
HOBBS

NM 88240

HOYL, MIKE
1515 CALLE ST
HOBBSNM
88240

CUST NO: 162311 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

Red sealant on all three screws

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

38.00

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

TRIGGER GROUP

BOLT ASSY.

BARREL ASSY.

REC. ASSY.

WOOD

METAL

MAIN FAULT

*Failed to fire
Fired when closing bolt**All three trigger adjusting screws altered outside of the factory. Also some trigger and housing were gummed up with old solidified oil. Exchange trigger at spec. price strictly as a gesture of good will.*

PARTS

COMMENTS

*Trigger pull 3 3/4 to 4 LBS as reqd.**See owners manual for proper care and maintenance.*

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 11-96

Remington Arms Co.

RE: Remington Model 700
243 Win
Serial # B 650 5952

Gentlemen,

I AM RETURNING THE ABOVE REFERENCED GUN AS IT IS DEFECTIVE AND VERY DANGEROUS. THIS PAST HUNTING SEASON IT MIS-FIRED ON SEVERAL OCCASIONS. SEVERAL TIMES MAKING AN IMPRESSION ON THE PRIMER BUT NOT FIRING.

THE MOST DANGEROUS, HOWEVER WAS ONCE WHILE FULLY LOADED THE TRIGGER ACTED AS IF IT HADNT BEEN COCKED. UPON EJECTING THE SHELL, WHICH HAD NOT FIRED, AND A NEW ONE ~~into the chamber~~ going into the chamber THE GUN FIRED ON IT'S OWN.

UPON EMPTYING THE REMAINING BULLET AND ACTIVATING THE BOLT A NUMBER OF TIMES, IT FIRED EACH TIME.

—
This gun was also used
by my teenage son. And
could have resulted in
a tragedy. I am afraid
to take it to a gun
repair shop, as I know
I will never trust it
again.

I hope you will take
whatever corrective action
you feel is warranted.

Thank You,

Mike Hoyal
1515 Calle Sur
Hobbs, New Mexico
88240