

Customer Service Data Entry					
File Number:	9226	Arms Service number:	9705949		
Last Name:	KORMANIK	First Name:	JOSEPH		
Street:	23 GREENWOOD DR	City:	NEW CITY		
State:	NY	Zip:	10956		
Home Ph:	914-634-9171	Work Ph:	914-935-2275		
Product Type:	F	F A T O			
Type Concern:	S	PI PD P S C	Concern Code:	1008	
Concern:	FIRED ON BOLT CLOSING				
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE		
Assigned To:	KAST	Classification:	UNJ	UNJ UNC UND J	
Settlement Detail:	REPAIR SPCL PRICE	Settlement Amount:	\$0.00		
Date Opened Rem:	3/7/97	Date Opened by P/S:	3/8/97	Caliber:	270
Date of Incident:		Date Closed:	3:08:00 AM	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	700	Serial:	6864775	Date Code:	KZ
Date Mfgd:	5/1/75	RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>	Custody:	
Comments:					
Time of Modification:	9:29:14 PM	Date of Modification:	3/8/97		

Additional info. FLTR CAPS NUM

February 26, 1997

Joseph Kormanik
23 Greenwood Drive
New City, NY 10956

Remington Arms Company
Service Division
14 Hoefler Avenue
Ilion, New York 13357

To Whom It May Concern:

Enclosed in this carton are 2 rifles that are having problems in the firing mechanism. The Model 700 is the most serious of the problems since it concerns the accidental firing of the gun when the bolt was closed. The Model 7400 is having problems with 'soft hits' when the gun was fired. Both problems occurred during the recent deer hunting season and gave no prior warning.

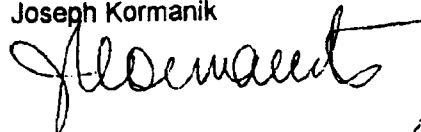
The problem with the Model 700 is the most serious because this could have had terrible consequences if the gun had not been pointed in a safe direction. The problem was not discovered until the gun was being loaded for target practice and I tried to close the bolt. When I closed the the bolt the gun immediately discharged. To make sure it wasn't something that I was doing I tried it again, with the same results.

The problem with the 7400 is less serious, but all the same very unsettling. During the deer season I had an opportunity for a nice five point Whitetail, that happened across my stand. Lucky for me the deer must have been deaf, because I had to reload 3 rounds into my rifle before it finally fired. P.S. I still got the deer.

If you look at the rifles you will see that they have been well taken care of and have not had more than 100 rounds fired through either one of them. I would appreciate it if these guns could be repaired at soon as possible, with minimum or no cost, since they are in such good shape. If you need additional information I have enclosed my telephone numbers for home and work and the serial numbers and calibers of the rifles. Thank you in advance for your help with matter.

Sincerely,

Joseph Kormanik



Home Phone : (914) 634-9171

Work Phone : (914) 935-2275

Serial # for Model 7400 - 8462236 30-06

Serial # for Model 700 - 6864775 .270

R 97-05413
SENT TO
WHITE

RECEIVING AND ESTIMATING REPORT

COMMENT'S

ORDER

R 97-05949

INITIAL CUSTOMER ORDER NO.

PRODUCT SERVICE TASCO 4X40 W/SEE THRU MOUNTS

JJM

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

03/06/97

03/07/97

KZ 5-75

6864775

700 270

ADL

ACCESSORIES

SOFT CASE

FROM:

SHIP TO:

KORMANIK JOSEPH
23 GREENWOOD DRIVE
NEW CITY

NY 10956

KORMANIK JOSEPH
23 GREENWOOD DRIVE
NEW CITYNY
10956

CUST NO: 163197 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER NYC

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2				F1
BOLT ASSY.						F2
BARREL ASSY.		B4		D1	E3	F3
REC. ASSY.		S5		D2	E4	F4
WOOD			C1	D3	E5	F5
METAL			C2			

MAIN FAULT

Trigger sluggish and excessive travel - Firing pin follows down on bolt closing after dry firing. Took trig Assy apart and found that both sear and trigger were gummed up with old sticky solidified oil. Exchange trig. Assy. at a special price strictly as a gesture of good will.

PARTS

COMMENTS

Trig pull 4 to 4 1/4 lbs as needed.

See owners manual for
proper care and maintenance

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6825 REV. 11/96

PS 34693