

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 9545 Arms Service number: 9712289

Last Name: LEONHARDT First Name: JAMES

Street: 2218 TWO NOTCH RD City: COLUMBIA

State: SC Zip: 29204 Home Ph: 803-254-7898

Work Ph: Product Type: F A T O

Type Concern: PI PD P S C Concern Code: 1008

Concern: FIRED ON BOLT CLOSING

Cause Code: 4015 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR SPEC PRICE Settlement Amount: \$0.00

Date Opened Rem: 7/2/97 Date Opened by P/S: 9/11/97 Caliber: 308

Date of Incident: Date Closed: 9/11/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: 6739937 Date Code: KY Date Mfgd: 5/1/74

RAMAC: 700 Litigation: ☐ PreLitigation: ☐ Obsolete: ☐

Custody: Comments:

Time of Modification: 11:36:54 AM Date of Modification: 9/11/97

Form View

CAPS NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

Product Service

ORDER
R 97-12269

INITIAL JJM	CUSTOMER ORDER NO.	W/CAMO LEATHER CASE OVER STOCK			
DATE RECEIVED 07/01/97	DATE OPENED 07/02/97	DATE CODE KY 5-74	SERIAL NUMBER 6739937	NEW SERIAL NUMBER	MODEL AND GRADE 700 308 EDL
ACCESSORIES W/STUDS					

FROM:

LEONHARDT, JAMES O
TYPEWRITER EXCHANGE
2218 TWO NOTCH RD
COLUMBIA

SC 29204

SHIP TO:

LEONHARDT, JAMES O
TYPEWRITER EXCHANGE
2218 TWO NOTCH RD
COLUMBIASC
29204

CUST NO: 168935 C.O.D L

ACCOUNT NUMBER	ACCOUNT NUMBER N/C	WRITE <input type="checkbox"/>	PROM. DATE	ESTIMATED 9-10-97	VIA UPS
GUN CONDITION			REPAIR CHARGE		
<input type="checkbox"/> NEW			EXCISE		
<input type="checkbox"/> LIGHTLY WORN			TAX		
<input type="checkbox"/> WORN			INSURANCE		
<input type="checkbox"/> VERY WORN			UPS		
<input type="checkbox"/> UNREPAIRABLE			PARCEL POST		
<input type="checkbox"/> MARRED			TOTAL \$2.00		

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	F1
BOLT ASSY.					E2	F2
BARREL ASSY.		B4		D1	E3	F3
REC. ASSY.		B5		D2	E4	F4
WOOD			C1	D3	E5	F5
METAL			C2			

MAIN FAULT

Trigger sticks in pulled position due to extreme gumming
residue build up inside of trig. Assy. Rust on underside
of BARREL.
Exchange trig. Assy at a spec. price strictly as a
gesture of good will.

PARTS	COMMENTS
	Trig pull 5 1/4 lbs as read
	Bolt stop sticks as read.
	See owners manual for proper care and maintenance.
REPAIRMAN RBS	PROOF
GALLERY TESTER	DATE
CLEAN	DATE
TEST	DATE
TARGET	DATE
PATTERN	DATE

OFFICE COPY

RD6925 REV. 6/96

PS 34712

JUNE 24, 1997

REMINGTON ARMS COMPANY INC.
ARMS SERVICES
14 HOEFLER AVENUE
ILLION, NY 13357

DEAR REMINGTON:

PLEASE FIND ENCLOSED MY MODEL 700 CUSTOM DELUXE SPECIAL CALIBER 308.
I CALLED YOUR CUSTOMER SERVICE DEPT AND EXPLAINED HOW THIS RIFLE WOULD
FIRE WHEN THE BOLT WAS ENGAGED!!!! THIS RIFLE WAS TAKEN TO THE LOCAL
GUNSMITH IN CHAPIN, SC AND HE ALSO SUGGESTED TO SEND IT DIRECTLY TO YOU.

WHILE WALKING ONE DAY I WENT TO CHAMBER A ROUND AND BAMMMM THE RIFLE JUST
FIRED ALL BY ITSELF!! THIS IS DEFINATELY DANGEROUS TO YOUR HEALTH.
THE PROBLEM SEEMS TO BE LOCATED IN THE BOLT AT MY BEST GUESS. I CALLED LAST
YEAR AND GOT AN RA# BUT WAITED TOO LATE AND DEER SEASON HAD BEGUN.

PLEASE REPAIR THIS PROBLEM WHICH YOU WILL BE ABLE TO OBSERVE IF YOU COCK THE
BOLT BACK AND FOURTH A COUPLE OF TIMES AND PLEASE RETURN TO THE ADDRESS BELOW.

IF YOU HAVE ANY QUESTIONS PLEASE CALL (803) 254-7898 OR (803) 254-4534

THANKS,

JAMES O. LEONHARDT
TYPEWRITER EXCHANGE
2218 TWO NOTCH ROAD
COLUMBIA, SC 29204