

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 5540 Arms Service number: 3715408

Last Name: LEWIS ARMS First Name:

Street: 1575 HOOKSETT City: HOOKSETT

State: NH Zip: 03106 Home Ph:

Work Ph: 603 485 7334 Product Type: F F A T O

Type Concern: S P I P D P S C Concern Code: 1008

Concern: FIRED CN BOLT CEOSING

Cause Code: 4038 Cause: NO FAULT FOUND

Assigned To: KAST Classification: UNC UNJ UNC UND J

Settlement Detail: REPAIR N/C Settlement Amount: \$0.00

Date Opened Rem: 9/10/97 Date Opened by P/S: 9/10/97 Caliber: 338

Date of Incident: Date Closed: 9/11/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: D6239956 Date Code: KQ Date Mfgd: 5/1/96

RAMAC: 700 Litigation: ☐ PreLitigation: ☐ Obsolete: ☐

Custody: Comments:

Time of Modification: 2:48:56 PM Date of Modification: 9/10/97

Form View FLTR CAPS NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-15408

INITIAL CUSTOMER ORDER NO.

JJM

PRODUCT SERVICE

DATE RECEIVED

09/08/97

DATE OPENED

09/10/97

DATE CODE

KQ 5-96

SERIAL NUMBER

D6239956

NEW SERIAL NUMBER

MODEL AND GRADE

700

338WIN

MAG/DM/BDL

ACCESSORIES

W/STUDS

SCOPE BASE

L/SIGHTS

FROM:

LEWIS ARMS
1575 HOOKSETT
HOOKSETT

NH 03106

SHIP TO:

LEWIS ARMS
1575 HOOKSETT
HOOKSETTNH
03106

CUST NO:009750 ILIONL

ACCOUNT NUMBER

ACCOUNT NUMBER NC

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

BOLT ASSY.

B3

BARREL ASSY.

REC. ASSY.

B2

WOOD

C1

METAL

C2

MAIN FAULT

The only way that the gun could be made to fire as read was with the safe off and the trigger pulled. Exchange trig Assy at N/A to restore customers confidence in the rifle

PARTS

COMMENTS

trig pull 5 to 5 1/4 LBS as read.

Trig Assy

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 11-96

PS 34715

NO CARBON PAPER REQUIRED: Just type (or write) on original. Your impression will automatically appear on copies beneath.

Fold at (→) to fit 771 DU-O-VUE® Envelope.



LEWIS ARMS
1575 Hooksett Road
HOOKSETT, NH 03106
(603) 485-7334

Memo

LETTER

Date 9-2-97To Remington Arms Co.
ILION N.Y.Subject Model 700 DBM
S/N# D6239956
enclosed

Enclosed Rifle being returned for warranty service.
Customer states: Slam fired; also
fired when safety moved to "OFF SAFE"
position, from "ON SAFE" position.

Please Repair as necessary &
Return.

— Thank You

— DON R. ELLISON IV

With Leopold Inc. Base - No Rings.

☐ Please reply☐ No reply necessary

SIGNED