



Customer Service Data Entry

<b>File Number:</b>	9224	<b>Arms Service number:</b>	9705954				
<b>Last Name:</b>	LIND	<b>First Name:</b>	DANIEL				
<b>Street:</b>	8308 QUEEN AVE N	<b>City:</b>	BROOKLAND PARK				
<b>State:</b>	MN	<b>Zip:</b>	55444	<b>Home Ph:</b>	612 561 5132		
<b>Work Ph:</b>		<b>Product Type:</b>	F A T O				
<b>Type Concern:</b>	S	<b>Concern Code:</b>	1007				
<b>Concern:</b>	FIRED ON SAFE RELEASE						
<b>Cause Code:</b>	4039	<b>Cause:</b>	NO FAULT FOUND				
<b>Assigned To:</b>	KAST	<b>Classification:</b>	UNC UNJ UNC UND J				
<b>Settlement Detail:</b>	REPAIR N/C	<b>Settlement Amount:</b>	\$0.00				
<b>Date Opened Rem:</b>	3/7/97	<b>Date Opened by P/S:</b>	3/7/97	<b>Caliber:</b>	243		
<b>Date of Incident:</b>		<b>Date Closed:</b>	3/7/97	<b>Bullet Weight:</b>			
<b>Date to Analysis:</b>		<b>Date from Analysis:</b>		<b>Manufacturer:</b>	REM		
<b>Model:</b>	700	<b>Serial:</b>	E6214239	<b>Date Code:</b>	LQ	<b>Date Mfgd:</b>	2/1/96
<b>RAMAC:</b>	700	<b>Litigation:</b>	<input type="checkbox"/>	<b>PreLitigation:</b>	<input type="checkbox"/>	<b>Obsolete:</b>	<input type="checkbox"/>
<b>Custody:</b>		<b>Comments:</b>					
<b>Time of Modification:</b>	2:59:26 PM	<b>Date of Modification:</b>	3/7/97				

Custody initials FLTR CAPS NUM

Remington Arms Co. Inc.  
Arms Service Division  
LLion, New York 13357

Daniel Lind  
8308 Queen Ave N.  
Brooklyn Park MN, 55444

Dear Sirs,

I spoke with Ray Ikemann on 2/26/97 about a 243 Rem. 700 vls with a Big problem.

He told me to send it in and he would expedite this back to me.

The problem with the gun is when moving the safety switch from safe to fire, the gun goes off.

A dealer inspected the gun a said that the trigger and safety mechanisms are out of alignment.

On 2/27/97 the problem corrected itself but I was still told to send it in.

The S/N E6214239.

I would like to have this back as soon as possible, within 2 weeks preferable.

I hope this does not happen again to me or any other person.!

Thanks

Dan Lind

612-561-5132

RECEIVING AND ESTIMATING REPORT

AL CUSTOMER ORDER NO.

PRODUCT SERVICE  
BOTTOM HALF OF MOUNTS ONLY

ORDER R 97-05954

DATE RECEIVED: 03/06/97 DATE OPENED: 03/07/97 DATE CODE: LR 2-96 SERIAL NUMBER: E6214239 NEW SERIAL NUMBER: MODEL AND GRADE: 700 243 LS/VAR

ACCESSORIES: W/STUDS SCOPE BASE

SHIP TO: LIND, DANIEL  
8308 QUEEN AVE N  
BROOKLYN PARK MN 55444

LIND, DANIEL  
8308 QUEEN AVE N  
BROOKLYN PARK MN 55444

CUST NO: 163604 C.O.D.

ACCOUNT NUMBER ACCOUNT NUMBER N/C PROM. DATE ESTIMATED VIA USA

WRITE

CONDITION	REPAIR CHARGE
NEW	EXCISE
LIGHTLY WORN	TAX
WORN	INSURANCE
VERY WORN	UPS
UNREPAIRABLE	PARCEL POST
MARRED	TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
BARREL	A1	B1				
MAGAZINE GROUP		B2			E1	F1
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4		D1	E3	F3
TRIGGER ASSY.		B5		D2	E4	F4
STOCK			C1	D3	E5	F5
RECEIVER			C2			

*free when taking safe off*

*Unable to duplicate customer concern as noted. Took trigger assembly apart and still no fault found. Replace trigger assembly at N/C due to age and condition and to restore customer confidence in the rifle.*

REMARKS

COMMENTS *Trig pull 5 1/4 to 5 1/2 LBS as noted*

*Trig Assy*

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE