

File Number:	9625	Aims Service number:	9717537		
Last Name:	MACCONOCHIE	First Name:	WILLIAM		
Street:	71 E 15TH AVE	City:	EUGENE		
State:	OR	Zip:	97401		
Home Ph:		Home Ph:	541-686-9934		
Work Ph:		Product Type:	F A T O		
Type Concern:	S	PI PD P S C	Concern Code:	1007	
Concern:	FIRED ON SAFE RELEASE				
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS		
Assigned To:	KAST	Classification:	UNJ	UNJ UNO UNO J	
Settlement Details:	REPAIR SFCL PRICE		Settlement Amount:	50.00	
Date Opened Rem:	10/14/97	Date Opened by P/S:	10/24/97	Caliber:	7MMMA
Date of Incident:		Date Closed:	10/24/97	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	9717537	Serial:	6320055	Date Mfgd:	9/1/72
RAMSC:	9717537	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Custody:		Comments:			
Time of Modification:	11:17:16 AM	Date of Modifications:	10/24/97	Obsolete:	<input type="checkbox"/>

RECEIVING AND ESTIMATING REPORT

COMMENTS

product Service

ORDER

R 97-17537

INITIAL CUSTOMER ORDER NO.

JJM

DATE RECEIVED 10/13/97 DATE OPENED 10/14/97 DATE CODE AW 3-72 SERIAL NUMBER 6526065 NEW SERIAL NUMBER MODEL AND GRADE 700 7MMAG BDL

ACCESSORIES W/STUDS SCOPE BASE

FROM: MCCONOCHIE, WILLIAM A 71 E 15TH AVE EUGENE OR 97401 SHIP TO: MCCONOCHIE, WILLIAM A 71 E 15TH AVE EUGENE OR 97401

CUST NO: 174638 C.O.D

ACCOUNT NUMBER ACCOUNT NUMBER N/C PROM. DATE ESTIMATED VIA UPS

- GUN CONDITION: NEW, LIGHTLY WORN, WORN, VERY WORN, UNREPAIRABLE, MARRED

Table with columns: REPAIR CHARGE, EXCISE, TAX, INSURANCE, UPS, PARCEL POST, TOTAL (42.00)

CUSTOMER CONCERN AMMO FUNCTION FINISH ACCURACY FIT INSPECT total

CYCLE, TRIGGER GROUP, BOLT ASSY., BARREL ASSY., REC. ASSY., WOOD, METAL

MAIN FAULT: All three trigger adjusting screws have been altered outside of the factory. Not recommended. Exchange trig assy at a spec price strictly as a gesture of good will.

PARTS: trig. Assy New Style COMMENTS: Trig pull 3 LBS as needed. Bolt stop stuck when engaged.

Table with columns: REPAIRMAN, PROOF, CLEAN, TEST, TARGET, PATTERN, GALLERY TESTER, DATE

OFFICE COPY

RD6925 REV. 7 97

William A. McConochie
71 E. 15th Ave.
Eugene, Or. 97401

9-24-97

Re: Rifle firing when safety switch turned from Safe to Fire.

Reminton Arms Co.
Attn: Production Service.
14 Hoefler Ave.
Ilion, N.Y. 13357

Dear Sirs:

I recently was ending my hunting day with my Reminton model 700 rifle and pushed the safety switch from safe to fire. The gun immediately fired a round, tearing open my thumb.

I have spoken with other hunters who tell me the model 700 is know for such problems but that you can fix them. I spoke with one of your personnel on the phone yesterday. He told me to send the gun to you for service.

Specifically, he said you could replace the firing mechanism with one that will allow me to empty the chamber and magazine of live rounds with the safety switch still on safe, for a fee of \$43.00. That is what I would like you to do.

If you see any other problems that need service, please proceed, unless additional expense is necessary. In that case, please call me at 541-686-9934.

Also, please send me a booklet for cleaning and lubricating my 700, as I bought it years ago from another hunter and don't have a booklet.

Thank you very much.

Yours truly,

William A. McConochie

William A. McConochie

Enclosure: 1 model 700 7mm magnum Reminton rifle.