

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 8988 Arms Service number: 9701389

Last Name: MIKES GUN SHOP INC First Name:

Street: 8643 PENSACOLA BLVD US HWY 29 City: PENSACOLA

State: FL Zip: 32534 Home Ph:

Work Ph: 904 478 1125 Product Type: F F A T Q

Type Concern: S P I R D P S C Concern Code: 1020

Concern: FIRED ON BOLT OPENING

Cause Code: 4015 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: UNJ UNJ UNJ UNJ UNJ

Settlement Detail: REPLACE GUN - N/C Settlement Amount: \$200.00

Date Opened Rem: 1/17/97 Date Opened by P/S: 1/17/97 Caliber: 308

Date of Incident: Date Closed: 1/17/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: S249462 Date Code: A0 Date Mfgd: 3/1/94

RAMAC: 700 Litigation: PreLitigation: Obsolete:

Custody: Comments:

Time of Modification: 9:09:56 AM Date of Modification: 1/18/97

Additional info. FLTR NUM

VENDOR RETURN

MIKE'S GUN SHOP, INC.
8643 PENSACOLA BLVD.
PENSACOLA, FL 32534
(904) 478-1129

Remington

DATE <u>1-2-97</u>	OUR P.O. NO.
AUTHORIZATION NO.	AUTHORIZED BY
RETURNED VIA	SHIPPING CHARGES ☐ PREPAID ☐ COLLECT

QUANTITY RETURNED	YOUR INVOICE NUMBER	DESCRIPTION	PRICE	TOTAL AMOUNT
1		Remington Model 700 SN 56249462		
This gun was a Christmas gift to a 12 year old boy. When he pulled the trigger on the gun it would not go off. When you raise the bolt a little the trigger will pull. We gave him a new rifle, please do the same for us.				
REASON FOR RETURN Gun Bolt Lock in		ACTION REQUESTED ☐ Repair and Return - No Charge ☐ Repair and Bill ☐ Replace at No Charge ☐ Issue Full Credit ☐		SUB TOTAL SHIPPING / HANDLING CHARGES TOTAL
APPROVED BY <u>Frank Dicks</u>			DATE <u>1-2-97</u>	<u>Beth Cline</u>

MIKE'S GUN SHOP, INC. TO REORDER CALL 800-257-8554; FAX 904-451-8113

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