

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

FIND dalton

File Number: 9156 Arms Service number: 3704287

Last Name: MIRACLE First Name: DONALD

Street: RT 280X121 City: WAVERLY

State: WV Zip: 26184 Home Ph: 304 679 5659

Work Ph: Product Type: F A T O

Type Concern: S P PD P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 4006 Cause: ALTERED ADJUSTMENTS OR COMPONENTS

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR SPCL PRICE Settlement Amount: \$0.00

Date Opened Rem: 2/17/97 Date Opened by P/S: 2/18/97 Caliber: 7MM-MA

Date of Incident: Date Closed: 2/18/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: 391597 Date Code: RR Date Mfgd: 11/1/68

RAMAC: 700 Litigation: PreLitigation: Obsolete:

Custody: Comments: also gummed up

Time of Modification: 10:51:59 AM Date of Modification: 2/18/97

Form View FLTR NUM

RECEIVING AND ESTIMATING REPORT

COMMENT:

ORDER
R 97-04287

INITIAL JJM	CUSTOMER ORDER NO.	PRODUCT SERVICE STAINLESS STEEL				
DATE RECEIVED 02/11/97	DATE OPENED 02/17/97	DATE CODE RR 11-68	SERIAL NUMBER 381957	NEW SERIAL NUMBER	MODEL AND GRADE 700 7MMAG	BDL
ACCESSORIES W/STUDS		L/SIGHTS				

FROM:

SHIP TO:

MIRACLE, DONALD
RT#2, BOX 121
WAVERLY

WV 26184

MIRACLE, DONALD
RT#2, BOX 121
WAVERLYWV
26184

CUST NO: 160702 C.O.D.

ACCOUNT NUMBER	ACCOUNT NUMBER N/C	WRITE ☐	PROM. DATE	ESTIMATED	VIA UPS
GUN CONDITION			REPAIR CHARGE 38		
☐ NEW			EXCISE		
☐ LIGHTLY WORN			TAX		
☐ WORN			INSURANCE		
☐ VERY WORN			UPS		
☐ UNREPAIRABLE			PARCEL POST		
☐ MARRED			TOTAL 38.00		

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	31					
TRIGGER GROUP						
BOLT ASSY.	33					
BARREL ASSY.	34					
REC. ASSY.						
WOOD						
METAL						
MAIN FAULT	<i>Symptoms when trig is pulled with safe on, it will fire when taken off.</i> <i>Firing pin follows down (back to cock)</i> <i>Trigger pull varies</i> <i>The reason for these malfunctions are because the trigger, sear and housing are gummed up with old solidified oil. Also, trigger pounds pull and overtravel screw have been adjusted outside of factory. Exchange trig assy at a special price strictly as a gesture of good will.</i>					

PARTS	COMMENTS				
	<i>Trig pull 3 1/2 to 4 lbs as rec'd.</i>				
	<i>Sear engagement OK</i>				
	<i>See owners manual for proper use and maintenance.</i>				
REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

ADDRESS REV 11/96

Arms Co., Inc.
Service Division
Hoefler Avenue
ILLION NY 13357

Dear Sirs,

Enclosed you will find my Model 700 Rifle to be repaired. The problems I am having are all happening only part of the time, not everytime it is used. The problems are; ^① Sometimes when the trigger is pulled when the gun is on safe, and then the safety is moved to fire the gun discharges. I cleaned & lubricated it and this stopped only to do it again a couple of days later. ^② When the gun is discharged and the empty is ejected the bolt sometimes does not recock. ^③ The weight of pull and the overtravel of the trigger seems to be not the same each time.

I bought this rifle new and have had many successful days hunting, and would like it restored to its once reliable condition.

Thank you,

Donald R. Miracle
Rt #2 Box 121

Waverly, W.V. 26184

Phone (304)-679-5659