

Microsoft Access		File Edit View Records Window Help	
Customer Service Data Entry			
ranks			
File Number:	8963	Arms Service number:	9701031
Last Name:	MITCHELL	First Name:	ROBERT J
Street:	4717 W 13TH STREET	City:	GREELEY
State:	CO	Zip:	80634
Home Ph:		Work Ph:	
Product Type:	F	F.A.T.O.	
Type Concern:	S	PI PD P S C	Concern Code:
Concern:	FIRED ON SAFE RELEASE		
Cause Code:	4016	Cause:	IMPROPER MAINTENANCE
Assigned To:	FAST	Classification:	UNJ
Settlement Detail:	REPAIR SPCL PRICE	Settlement Amount:	\$10.00
Date Opened Rem:	1/14/97	Date Opened by P/S:	1/14/97
Date of Incident:		Date Closed:	1/14/97
Date to Analysis:		Date from Analysis:	
Model:	700	Serial:	A6298998
RAMAC:	700	Date Code:	KI
Litigation:	<input type="checkbox"/>	Date Mfgd:	5/1/77
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	
Time of Modification:	10:46:42 AM	Date of Modification:	1/15/97

Form View

FLTR

NUM

## RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-01031

INITIAL CUSTOMER ORDER NO.

ATTN JACK KAST W/BURRIS 1 3/4 X 5 SCOPE

JJM

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

01/06/97

01/14/97

KI 5-77

A6298928

700

7MMAG

BDL

ACCESSORIES

W/STUDS

SCOPE MNTS

SCOPE BASE

FROM:

SHIP TO:

MITCHELL, ROBERT J  
4717 W 13TH STREET  
GREELEY

CO 80634

MITCHELL, ROBERT J  
4717 W 13TH STREET  
GREELEYCO  
80634

CUST NO: 159526 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW  
☐ LIGHTLY WORN  
☐ WORN  
☐ VERY WORN  
☐ UNREPAIRABLE  
☐ MARRED

No packing matl. in shipping container  
other than pair of long Johns as rec'd.  
(one leg missing)

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

38.00

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

METAL

C2

MAIN FAULT

Check to duplicate customer's concern as rec'd. Took trig.  
apart and found that sear, trigger and inside of  
housing were gummed up with old solidified oil. Exchange  
trig. Assy. at a special price strictly as a gesture of good  
will. Scope damaged as rec'd.

PARTS

Trig Assy.

COMMENTS

Trig pull: 6 1/2 LBS as rec'd.  
Bolt stop sticks as rec'd.  
Sear engagement OK  
See owner's manual for  
proper care and maintenance.

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 11-96

4717 W. 13th Street  
Greeley, CO 80634  
~~November 16, 1996~~

*Dec. 22*

Remington Arms Company  
Ilion, New York 13357

Re: 7mm Remington Magnum Rifle  
Model 700  
#A6298998

Gentlemen:

*Attn. Jack Kast*

On October 19, 1996, as I stalked a small group of elk, ready for the perfect shot, with a shell in the chamber, I flicked the safety to fire - and the gun discharged into the sky. I never touched the trigger. Two of my hunting companions came rushing to help clean my animal (Ha, Ha) and I demonstrated the problem to them (without a shell in the chamber). It mis-fired four or five more times and then seemed to right itself. However, I have not placed a shell in the chamber since the mishap.

Although this gun is 17 to 18 years old (I bought it new), it has not had 30 rounds fired through it. My friends say the mechanisms look like new.

Of course this is a frightening situation. I am at a loss as to what could cause this malfunction. There must be something faulty with the mechanism.

Please give me some help and advice on how this situation can be remedied and I can again feel safe while hunting with this rifle. Thank you.

Sincerely,

*Robert J. Mitchell*  
Robert J. Mitchell

*Jack: Thanks for talking to me about  
this. I'll be anxious to hear from you,  
I'll be gone 1/4 - 12/97.  
1-970-352-1550.*

ROBERT J. MITCHELL & ASSOCIATES  
REAL ESTATE