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□ Customer Service Data Entry □	
IND IN	
File Number: 8963 Arms Service number: 9701031	
Last Name: MITCHELL First Name: FIGSERIA	
Street: 4717W 13TH STREET City: GREECEY	
State: [CO Zip: 80534 Home Ph.	
Work Ph: Product Type: F F A T 0 Type Concern S P PD P S C Concern Code: 1087	
Concern: FIRED DN SAFE RELEASE	
Cause Code: 4015 Cause: IMPROPER MAINTENANCE	
Assigned To: KAST Classification: UNI UNC UND J	
Settlement Detail: REPAIR SPEL PRICE Settlement Amount: \$19.00	
Date Opened Rem: 17/14/97 Date Opened by P75: 17/14/97 Caliber: 7MMMAR Date of Incident: Date Closed: 1/14/97 Bullet Weight:	
K	
Date to Analysis: Date from Analysis: Manufacturer: REM	
Model: 700 Serial: A6298998 Date Code: Kl Date Mfgd:	
RAMAC: 709 Litigation: PreLitigation: Ubsolete:	
Custody: Comments:	
Time of Modification: 10:46:42 AM Date of Modification: 17/15/97	
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4717 W. 13th Street Greeley, CO 80634 November 16, 1996 Dec. 22

Remington Arms Company Ilion, New York 13357

Re: 7mm Remington Magnum Rifle

Model 700 #A6298998

Gentlemen:

Attn. Jack Kast

On October 19, 1996, as I stalked a small group of elk, ready for the perfect shot, with a shell in the chamber, I flicked the safety to fire - and the gun discharged into the sky. I never touched the trigger. Two of my hunting companions came rushing to help clean my animal (Ha, Ha) and I demonstrated the problem to them (without a shell in the chamber). It mis-fired four or five more times and then seemed to right itself. However, I have not placed a shell in the chamber since the mishap.

Although this gun is 17 to 18 years old (I bought it new), it has not had 30 rounds fired through it. My friends say the mechanisms look like new.

Of course this is a frightening situation. I am at a loss as to what could cause this malfunction. There must be something faulty with the mechanism.

Please give me some help and advice on how this situation can be remedied and I can again feel safe while hunting with this rifle. Thank you.

Sincerely,

Robert J. Mitchell

Robert J. Mitchell

Jack: Thanks for talking to me about this. I'll be anxious to hear from you, I'll be gone 1/4-12/97, 1-970-352-1550.