

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

DERWICK

File Number: 9059 Arms Service number: 9702199

Last Name: PHANN First Name: TERRY

Street: TEMPERANCE HWY City: HICKMAN

State: TN Zip: 38567 Home Ph:

Work Ph: Product Type: F F A T O

Type Concern: S PI PD P S C Concern Code: 1020

Concern: FIRED ON-BOLT OPENING

Cause Code: 40T5 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR SPCL PRICE Settlement Amount: \$0.00

Date Opened Rem: 1/24/97 Date Opened by P/S: 1/30/97 Caliber: 308

Date of Incident: Date Closed: 1/30/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: C6689115 Date Code: XL Date Mfgd: 12/1/91

RAMAC: 700 Litigation: PreLitigation: Obsolete:

Custody: Comments:

Time of Modification: 9:20:02 AM Date of Modification: 1/30/97

Additional info.

FLTR

CAPS NUM

I WAS HUNTING
DURING DEER SEASON
AND SAW BUCK PUSHED
OFF THE SATTY. SOMETHING
POPED NOW IT WILL
FIRE WHEN YOU PULL BACK
THE BOLT ACTION. PUSHED UP
IT WILL FIRE BY IT SELF

SIGNED Terry

BOYD TERRY
HICKMAN TENNE

Insured

V-559 392

NOTE: You must present the art
packaging when filing a c

RECEIVING AND ESTIMATING REPORT

COMMENTS

Product
SERVICE

ORDER

R 97-02199

INITIAL CUSTOMER ORDER NO.

JJM

SAFETY DOSE WORK

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

SERIAL NUMBER

MODEL AND GRADE

01/17/97

01/24/97

XL 12-91

C6689115

700 308

ADL

ACCESSORIES

W/STUDS

FROM:

PHANN, TERRY
TEMPERANCE HWY
P O BOX 24
HICKMAN

TN 38567

SHIP TO:

PHANN, TERRY
TEMPERANCE HWY
P O BOX 24
HICKMAN

TN

38567

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

38.00

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

total

CYCLE

A1

B1

TRIGGER GROUP

BOLT ASSY.

B3

BARREL ASSY.

REC. ASSY.

B5

WOOD

D2

D3

METAL

C3

MAIN FAULT

Unable to make gun malfunction other than loose safety arm as noted. Sear is jammed up and sticking in housing and safety detent spring out of position. Exchange trigger assy at a special price to restore customers confidence in the rifle.

PARTS

trigger Assy

COMMENTS

See owners manual for proper
care and maintenance

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

CE COPY

RD6925 REV. 11/96

PS 34794