COMMENTS ORDER RECEIVING AND ESTIMATING REPORT R 97-03588 INITIAL CUSTOMER ORDER NO. CAMO TAPE ON METAL BOTTOM HALF OF MOUNTS ONLY Ð J.JM DATE RECEIVED MODEL AND GRADE DATE OPENED NEW SERIAL NUMBER DATE CODE SERIAL NUMBER 01/31/97 02/07/97 PI 6-76 A6310755 700 243 L/MAG BOX L/MAG SPRING SCOPE BASE L/WOOD L/FOLLOWER L/SIGHTS FROM: SHIP TO: **___** Г POURCIAU, JAMES C POURCIAU, JAMES C 8437 ISLAND RD 8437 ISLAND RD VENTRESS LA 70783 VENTRESS LA 70783 ۰ſ CUST ND:161703 C-0.04 ŧ ACCOUNT NUMBER ACCOUNT NUMBER N/C PROM. DATE ESTIMATED VIA 3-5-91 WRITE UPS GUN CONDITION REPAIR CHARGE NEW EXCISE LIGHTLY WORN ТАХ WORN INSURANCE UPS VERY WORN PARCEL POST TOTAL ' f MARRED CUSTOMER CONCERN INSPECT AMMO FUNCTION FINISH ACCURACY FIT CYCLE AI CH roupa also iher. 500 TRIGGER GROUP FI BOLT ASSY. BARREL ASSY. D1 F3 1 . REC. ASSY. D2F4 WOOD Ct 03 -15 METAL C2 MAIN FAULT ors 1.5 a OL í PARTS COMMENTS ιđ PATTERN REPAIRMAN PHOOP CLEAN TARGET TEST B 11 DATE DATE DATE DATE DATE GALLERY TESTER RD6925 REV. 11/96 OFFICE COPY

January 27, 1997

Remington Arms Company, Inc. Products Service Division 14 Hoefler Ave. Ilion, New York 13357

Dear Sir:

I have been a Remington owner all my hunting life and have always been pleased with the quality of the product.

I am the original owner and only user of this weapon for years. I am aware of the requirement that one has to put the safety in the fire position to bolt this gun for unloading and loading.

I have been very careful with the gun but am sending it to you because this year it has fired twice when bolting a round in the chamber upon closing the bolt and once when positioning the safety to fire causing the weapon to discharge before touching the trigger.

I want you to repair or replace any parts needed to make this weapon safe and dependable, preferably with a trigger that allows opening and closing the bolt while still in the safe position.

Mailing Address:

James C. Pourciau 8437 Island Rd. Ventress, La. 70783

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