

January 27, 1997

Remington Arms Company, Inc.
Products Service Division
14 Hoeffer Ave.
Ilion, New York
13357

Dear Sir:

I have been a Remington owner all my hunting life and have always been pleased with the quality of the product.

I am the original owner and only user of this weapon for years. I am aware of the requirement that one has to put the safety in the fire position to bolt this gun for unloading and loading.

I have been very careful with the gun but am sending it to you because this year it has fired twice when bolting a round in the chamber upon closing the bolt and once when positioning the safety to fire causing the weapon to discharge before touching the trigger.

I want you to repair or replace any parts needed to make this weapon safe and dependable, preferably with a trigger that allows opening and closing the bolt while still in the safe position.

Mailing Address: James C. Pourciau
8437 Island Rd.
Ventress, La. 70783

Sincerely

James C. Pourciau