

File Number:	9006	Arms Service number:	9701754
Last Name:	RICE	First Name:	JIM
Street:	33 GEORGETOWN GREEN	City:	CHARLOTTESVILLE
State:	VA	Zip:	22901
Home Ph:			
Work Ph:	804 973 4607	Product Type:	F F A T
Type Concern:	S	PI PD P S	Concern Code:
			1008
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	KAST	Classification:	UNJ UNJ UNC UND J
Settlement Detail:	REPAIR SPCL PRICE	Settlement Amount:	\$0.00
Date Opened Rem:	1/21/97	Date Opened by P/S:	1/21/97
Caliber:	35WH		
Date of Incident:		Date Closed:	1/21/97
Bullet Weight:			
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM		
Model:	700	Serial:	C6282314
Date Code:	OI	Date Mfgd:	7/1/88
RAMAC:	700	Litigation:	
PreLitigation:		Obsolete:	
Custody:		Comments:	
Time of Modification:	8:37:58 AM	Date of Modification:	1/22/97

January 13, 1997

Remington Arms Co  
Attn: Jack Kasp  
14 Hoefler Ave.  
Ilion, NY 13357

Dear Mr. Kasp,

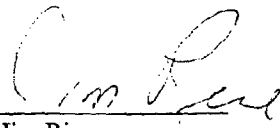
After talking to your service department, they recommend I ship this gun to your attention.

This 35 Whelen Model 700 Serial # C6282314 has had less than a full box of factory ammo shot thru it. The problems are:

1. Bolt does not always cock firing pin when pulling it back. It happens about 1 out of 10 times.
2. Gun fires sometimes when moving the bolt into lock position when loading a cartridge. I almost killed an associate!
3. When the bolt does cock and you pull the trigger you get a simulated hang fire situation which has caused two unretreived wounded animals. This situation is criminal in my opinion.

My request is that this rifle be fixed at no cost or destroyed before it ends up causing a death and a product liability lawsuit.

If you have any questions, please call me. I would like a detailed report if this gun is repaired.

  
Jim Rice

63 Georgetown Green  
Charlottesville, VA 22901  
804-973-4607

cc: Ralph Main esq.  
Tommy Miller, President Remington Arms.

# RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER  
R 97-01754

INITIAL  
JIM

CUSTOMER ORDER NO.

ATTN JACK KAST W/LEUPOLD 1.5X5 SCOPE  
CLASSIC

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

01/14/97

01/21/97

01 7-88

C6282314

700 35

WHELEN

ACCESSORIES

HARD CASE

SCOPE MNTS

SCOPE BASE

FROM

SHIP TO:

RICE, JIM  
63 GEORGETOWN GREEN  
CHARLOTTESVILLE

VA 22901

RICE, JIM  
63 GEORGETOWN GREEN  
CHARLOTTESVILLE VA  
22901

CUST NO:160159 C.O.D.L

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
- ☐ FAIRLY WORN
- ☐ WORN
- ☐ VERY WORN
- ☐ UNREPAIRABLE
- ☐ MAPPED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

3800

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

BOLT ASSY.

BARNER ASSY.

REC ASSY.

WOOD

METAL

MAIN - BOLT

*Trigger pin does not always cock  
when cycling bolt - Gun fires when  
closing bolt and bang fires*

*Seal sticks in trigger housing as rec'd due to build  
up of gummy sticky solidified oil inside of trigger  
housing. Exchange trig. assy. at a special price to  
restore customer's confidence in the rifle.*

PARTS

COMMENTS

*Trig Assy*

*Bolt stop sticks as rec'd.*

*See owners manual for proper  
care and maintenance.*

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

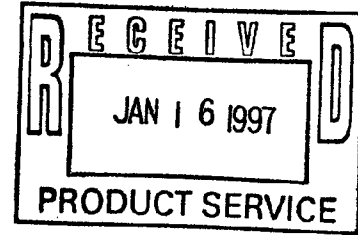
OFFICE COPY

RD6925 REV. 11/96

PS 34811

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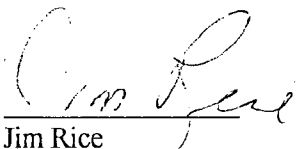
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