

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 8893 Arms Service number: 8628374

Last Name: ROWE, JA First Name: MES, M

Street: RT 1 City: BUTLAND

State: VT Zip: 05701 Home Ph:

Work Ph: Product Type: F F A T O

Type Concern: S PI PD P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 4015 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR AT SPCL PRICE Settlement Amount: \$10.00

Date Opened Rem: 12/4/96 Date Opened by P/S: 1/6/97 Caliber: 30-06

Date of Incident: Date Closed: 1/6/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: A6560026 Date Code: BQ Date Mfgd: 1/1/78

RAMAC: 700 Litigation: PreLitigation: Obsolete:

Custody: Comments: gummed up sear stuck as recd

Time of Modification: 8:58:07 AM Date of Modification: 1/6/97

Form View

FLTR

NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

*Product Service*ORDER
R 96-26374

INITIAL CUSTOMER ORDER NO.

JJM

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

11/26/96

12/04/96

BQ 1-78

A6560026

700 30-06

CLASSIC

ACCESSORIES

W/STUDS

SCOPE BASE

L/SIGHTS

FROM:

ROWE, JAMES M
RT 1 BOX 3501
RUTLAND

VT 05701

SHIP TO:

ROWE, JAMES M
RT 1 BOX 3501
RUTLANDVT
05701

CUST NO: 156349 C.O.D.L

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROM. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

38.00

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			E1	
BOLT ASSY.		B3			E2	F2
BARREL ASSY.		B4		D1	E3	F3
REC. ASSY.				D2	E4	F4
WOOD			C1	D3	E5	F5
METAL			C2			

MAIN FAULT

Sear stuck in housing as rec'd. Trigger slow to retract as rec'd. Trigger Assy. is gummed up from old solidified oils. Exchange trig assy. at a spec. price to restore customer confidence in the rifle.

PARTS

COMMENTS

Trig Assy

See owners manual for proper care and handling.

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
<i>KEH</i>					
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

RD6925 REV. 6/96

PS 34827

James M. Rowe
Rt. 1 Box 3501
Rutland, VT 05701-9205

November 20, 1996

Service Department
Remington Arms Co.
14 Hoefler Ave.
Ilion, NY 13357

RE: Remington 700 S/n A6560026

Gentlemen:

My problem began with The enclosed rifle firing when I pushed the safety lever to the fire position, wilthout pulling the trigger. This only happenen once, but was quite a surprise. Two days ago, I aimed at an eight point buck, squeezed the trigger, and nothing. Then about two-seconds later, after I'd lost the aim, it fired all by itself. I would like you to take a close look at thte firing mechanism of this rifle, because at this piont, I'm afraid to use it. If you need to reach me by phone, 802-773-4593.

Sincerely,



James M. Rowe