

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 9191 Arms Service number: 9705168

Last Name: SIMMONS SPT GDS First Name:

Street: 918 N WASHINGTON City: BASTROP

State: LA Zip: 71220 Home Ph:

Work Ph: 318-293-2588 Product Type: F A I D

Type Concern: S P PD P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 4015 Cause: IMPROPER MAINTENANCE

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR N/D Settlement Amount: \$0.00

Date Opened Rem: 2/26/97 Date Opened by P/S: 2/26/97 Caliber: 270

Date of Incident: Date Closed: 2/26/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: E6873487 Date Code: EP Date Mfgd: 10/1/85

RAMAC: 700 Litigation: ☐ PreLitigation: ☐ Obsolete: ☐

Custody: Comments: RUSTED

Time of Modification: 12:51:26 PM Date of Modification: 2/27/97

Form View FLTR CAPS NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-05166

INITIAL CUSTOMER ORDER NO.

JJM

PRODUCT SERVICE

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

02/24/97

02/26/97

EP 10-95

E6873487

700 270

BDL

ACCESSORIES

W/STUDS

L/SIGHTS

FROM:

SHIP TO:

SIMMONS SPORTING GOODS
918N WASHINGTON
BASTROP

LA 71220

SIMMONS SPORTING GOODS
918N WASHINGTON
BASTROPLA
71220

CUST NO:007867 ILION

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☐ NEW
☒ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

A1

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

C1

D1

E1

F1

METAL

C2

D2

E2

F2

MAIN FAULT

Unable to duplicate customer concern or rework.
Took trig. Assy. apart and found that both trig. and
trig. housing were rusted. Exchange trig. Assy at N/C
strictly as a gesture of good will.

PARTS

COMMENTS

trig Assy.
J.J.M.

trig pull 6 to 6 1/2 LBS

Gear engagement OK

See users manual for proper
care and maintenance.

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD8925 REV. 11/95

PS 34849

SIMMONS' SPORTING GOODS

918 N. Washington
BASTROP, LA 71220

(318) 283-2688
FAX (318) 283-6118

Remington Arms
14 Hoeller Ave.
Ilion, New York

Memo
LETTER

Date 2-12-97
Subject Rem. 700.220
BOX
S# E6873487

Dear Sirs,

This gun does not engage the safety properly. Sometimes the gun will fire as soon as you turn the safety off. Please repair & return. Thank you

Samie Wall
318-982-5196

Eric Williamson

☐ Please reply

☐ No reply necessary

SIGNED



40% Pre-Consumer Content • 10% Post-Consumer Content