

Customer Service Data Entry			
File Number: 9088		Arms Service number: 3703233	
Last Name: SMITH		First Name: PETER	
Street: 18 CHAMBERS RD		City: BEAVER DAMS	
State: NY		Zip: 14812	Home Ph: 607-733-5846
Work Ph:		Product Type: F A T O	
Type Concern: S P I P D P S C		Concern Code: 1007	
Concern: FIRED C/N SAFE RELEASE			
Cause Code: 4003		Cause: ALTERED ADJUSTMENTS	
Assigned To: KAST		Classification: UNJ UNJ UNC UND J	
Settlement Detail: REPAIR SPCL PRICE		Settlement Amount: \$0.00	
Date Opened Rem: 2/5/97		Date Opened by P/S: 2/5/97	Caliber: 222
Date of Incident:		Date Closed: 2/5/97	Bullet Weight:
Date to Analysis:		Date from Analysis:	Manufacturer: REM
Model: 700		Serial: A6399578	Date Code: 80
RAMAC: 700		Litigation: ☐	PreLitigation: ☐
Custody:		Obsolete: ☐	
Comments: POUNDS FULL BACKED OUT - TRIG NOT RETURNING RELIABLY			
Time of Modification: 11:32:11 AM		Date of Modification: 2/5/97	

RECEIVING AND ESTIMATING REPORT				COMMENTS		ORDER R 97-03292	
INITIAL JJM		CUSTOMER ORDER NO.		PRODUCT SERVICE			
DATE RECEIVED 01/29/97	DATE OPENED 02/05/97	DATE CODE	SERIAL NUMBER A6399678	NEW SERIAL NUMBER	MODEL AND GRADE 700 222 BDL		
ACCESSORIES SCOPE BASE W/STUDS							
FROM:				SHIP TO:			
SMITH, PETER G 46 CHAMBERS RD BEAVER DAMS NY 14812				SMITH, PETER G 46 CHAMBERS RD BEAVER DAMS NY 14812			
CUST NO: 161411 C.O.D.L							
ACCOUNT NUMBER		ACCOUNT NUMBER N/C		PROM. DATE	ESTIMATED	VIA UPS	
GUN CONDITION						REPAIR CHARGE	
☐ NEW ☐ LIGHTLY WORN ☐ WORN ☐ VERY WORN ☐ UNREPAIRABLE ☐ MARRED						EXCISE	
						TAX	
						INSURANCE	
						UPS	
						PARCEL POST	
		TOTAL					

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP				E1	F1	
BOLT ASSY.		B3		E2	F2	
BARREL ASSY.						
REC. ASSY.		B3	D2	E4	F4	
WOOD			C1	D3	E5	F5
METAL			C2			
MAIN FAULT: <i>Trigger pulled with safe on gun fires when safe is released. Trigger is not returning reliably due to improper powder pull adjustment done outside of factory. Took trig assy apart - no other fault found. Exchange trig assy. at a special price strictly as a gesture of good will.</i>						

PARTS	COMMENTS
<i>Trig Assy.</i>	<i>Trig pull measures 2 to 2 1/2 LBS as rec'd.</i>

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
		—	—		
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

RD6026 REV 11 96

HANDISE
THIS
BE OPENED
POSTAL INSPECTION
NECESSARY. RETURN
STAGE GUARANTEED.

FROM Peter G. Smith

46 Chambers Road

Beaver Dams N.Y. 14812

TO Remington Arms Company

Ilion, N.Y. 13357

Peter G. Smith

46 Chambers Road

Beaver Dams N.Y. 14812

Phone (607) 739-5846

1/27/97

Gentlemen.

I own a Remington Model 700 Bolt Action Rifle 222 Cal. BDL. Recently this gun has begun malfunctioning and can not be used without serious risk of injury or harm to user or bystander.

This gun when cocked will discharge when closing the bolt. If when cocked the safety is put on and the bolt is then closed the gun will automatically discharge when the safety is moved to the fire position.

Your company had a recall about three years ago for model 700 rifles, I called your company at that time and gave the serial number and was told my rifle was not involved in the recall. Apparently it should of been.

I feel this gun is apparently defective and should be repaired or replaced at company expence, This is a easy solution compared to what could of happened if someone had been seriously or fatality injured.

Sincerely.

Peter G. Smith

Peter G. Smith

PROOF OF PURCHASE

ELMIRA ARMS COMPANY, INC.

Northside Annex
2018 Lake Road Elmira, New York 14903
(607) 734-8168
Specializing in Quality Firearms
We Buy - Sell - Trade

CUSTOMER ORDER NO.		PHONE		DATE	
		739 5846		5-26-88	
NAME				☐ SPECIAL ORDER ☐ GIFT CERTIFICATE ☐ LAY-AWAY ☐ TRADE-IN	
ADDRESS					
Box 221					
Beaver Dams NY 14812					
SOLD BY	CASH	CHARGE	C.O.D.	CHECK	ON ACCT.
PAID OUT	MOSE. RET'D				
QTY	STOCK NO.	DESCRIPTION / SIZE		PRICE	AMOUNT
1		Rem 7.62 SDL			
	222	SN-A6399678			335.00
1		US-0 Rem S&H			6.00
SPECIAL INSTRUCTIONS:				SUB TOTAL 341.00 TAX 23.87 TOTAL 364.87 DEPOSIT BAL. DUE	
REC'D BY				Thank You	

All claims and returned goods
MUST be accompanied by this bill.

**SPORTING
GOODS**

1348

PRODUCT 2507-3