

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 8333 Arms Service number: 9700441

Last Name: SORELL First Name: JEFFERY

Street: 1107 RIVER RD City: SELKIRK

State: NY Zip: 12158 Home Ph: 518-767-2277

Work Ph: Product Type: F F A T O

Type Concern: S PI PD P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 4006 Cause: ALTERED ADJUSTMENTS OR COMPONENTS

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR SPCL PRICE Settlement Amount: \$10.00

Date Opened Rec: 1/8/97 Date Opened by P/S: 1/9/97 Caliber: 25-06

Date of Incident: 1/1/86 Date Closed: 1/9/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: 6846363 Date Code: AZ Date Mfgd: 3/1/75

RAMAC: 700 Litigation: PreLitigation: Obsolete:

Custody: Comments: TRIGGER GUMMED UP AND IMPROPERLY ADJUSTED OUTSIDE OF THE FACTORY

Time of Modification: 9:57:32 AM Date of Modification: 1/9/97

Customer's Last Name

FLTR NUM

Dear Mr. Jack Kask,

In the year of 1974-75, I purchased this Rem 700 BDL-2506, Serial number 6846363. Moore's Trading Post, who is no longer in business, sold this Rifle to me. The same year of purchase, Bob Moore adjusted the trigger pull. I used this Rifle up at my Father's Hunting Camp. During a 15 Man drive, I was on watch, a deer was approaching. Preparing myself for the shot, I released the Safety. To my Surprise, the Rifle went off. I was embarrassed. I thought it may have been caused by my Glove stuck in the trigger. I wrote this instance off as my mistake. My Father and I were no longer a part of this camp and my rifle was not used for a long time after.

In 1986, when I picked up the gun for the first time after that incident, I had a similar situation occur. Offered to hunt a friend's camp, I sighted in the rifle to see if it was functioning properly. Opening Morning, after being dropped off at my hunting spot, I checked the chamber to make sure the 117 Grain Federals were in the Chamber. I had two different kinds of ammo with me. When I proceeded to release the Safety, the Rifle went off, I dropped the weapon in shock. My friends, were disappointed in their new hunting partner.

I was unsure of what to do. I inspected the rifle. I found 2 cracks in the stock, one

opposite the safety and the other just under the bolt. Thankfully, there were no Deer the morning of my second incident. My friends gave me the phone number of their gunsmith. I had the gun glass bedded to stop the cracks from continuing, as well, he said he fixed the trigger.

I continued to use this gun during the summer. The rifle functioned properly and shot nice groups. That November, my wife and I began to hunt my Aunt's property. I developed a habit of not loading this rifle and setting up the bolt as if to shoot, then releasing the safety. To my surprise or not, this gun would dry fire when I released the safety. I began to think this was caused by cold weather, but it would do the same thing in my house.

I am a conductor on the Railroad. I was working a passenger train to Rutland, when the owner of Beechcroft's Shooting Supply was riding my train. I explained the circumstances with my rifle. He gave me the Remington 1-800 Number to call. When I called Remington they told me to contact you. As I am told, I believe there was a call back on this rifle. Please Mr. Kask, end this problem for me. Do what you can to correct this rifle, so all other hunting trips can be enjoyable.

Sincerely,
Jeffrey Lowell

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-00441

INITIAL CUSTOMER ORDER NO.

ATTN JACK KAST

DATE RECEIVED 12/24/96 DATE OPENED 01/08/97 DATE CODE AZ 3-75 SERIAL NUMBER 6846363 NEW SERIAL NUMBER 700 25-06 MODEL AND GRADE BDL
ACCESSORIES W/STUDS L/SIGHTS

FROM:

SHIP TO:

SORELL, JEFFREY G
1107 RIVER RD
SELKIRK

NY 12158

SORELL, JEFFREY G
1107 RIVER RD
SELKIRK

NY
12158

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

CUST NO: 049605 C.O.D.

PROM. DATE

ESTIMATED

VIA

WRITE ☐

UPS

GUN CONDITION

- ☐ NEW
- ☐ LIGHTLY WORN
- ☒ WORN
- ☐ VERY WORN
- ☐ UNREPAIRABLE
- ☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

38.00

CUSTOMER CONCERN AMMO FUNCTION FINISH ACCURACY FIT INSPECT

CYCLE A1 B1

TRIGGER GROUP

BOLT ASSY. B3 F2

BARREL ASSY.

REC. ASSY. B5 D2 E4 F4

WOOD

METAL

MAIN FAULT

Purchased gun in 74/75 and seller adjusted trigger. Gun fired when safe was released twice - dropped gun second time and cracked stock. Pulled trigger with safe on and gun fired when released as rec'd. All these trig. adjusting screws have been altered outside of the factory. Trigger did not return after being pulled due to powder pull being improperly adjusted and gun in poor condition inside of trig. assy. Remington Arms Co. cannot be responsible for a condition beyond our control. Exchange trig. assy. at a special price strictly as a gesture of good will.

PARTS COMMENTS

Trig. assy.

Stock cracked at bolt handle cut - OK to use

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RD6825 REV. 11/96

PS 34867