



Customer Service Data Entry

File Number:	9216	Arms Service number:	3705854		
Last Name:	TOWSLEY	First Name:	BRYCE M		
Street:	SONIA LANE EAST ROAD	City:	EAST CLARENDON		
State:	VT	Zip:	05759		
Home Ph:					
Work Ph:	802 775 7269	Product Type:	F A T O		
Type Concern:	S	PI PD P S C	Concern Code:	1008	
Concern:	FIRED ON BOLT CLOSING				
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS		
Assigned To:	KA ST	Classification:	UNJ UNJ UNC UND J		
Settlement Detail:	REPAIR N/C DUE TO HARD ON SAFE COND		Settlement Amount:	\$0.00	
Date Opened Rem:	3/6/97	Date Opened by P/S:	3/6/97	Caliber:	7MM08
Date of Incident:		Date Closed:	3/6/97	Bullet Weight:	
Date to Analysis:		Date from Analysis:		Manufacturer:	REM
Model:	XP100	Serial:	87535152	Date Code:	NDN
Date Mfgd:					
RAMAC:	XP100	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>				
Custody:		Comments:	BOLT LOCK DOESNT WORK / HARD ON SAFE / ALTERED GEAR ENGAGEMENT		
Time of Modification:	10:27:39 AM	Date of Modification:	3/7/97		

Form View

FLTR

CAPS NUM

Bryce M. Towsley

Box 288E * Sonia Lane - East Road * East Clarendon, Vt. 05759

(802) 775-7269

March 3, 1997

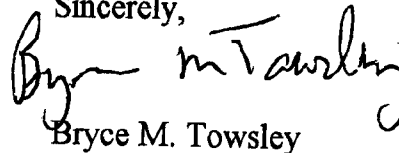
Matt Marley
Remington Repair Division
14 Hoefler Ave.
Ilion, NY 13357

Dear Matt,

Enclosed is my XP-100 # B7535152. When the gun is cocked and the safety is off pushing down on the bolt will cause the gun to fire without pulling the trigger. Also if while doing the repair it is possible to change the safety to lock the bolt down when it is on please do so.

I am a full time gun writer and I need this gun for articles I am working on for Buckmasters, Deer & Deer Hunting and Performance Shooter magazines so anything you can do to expedite its return to me would be greatly appreciated.

Sincerely,



Bryce M. Towsley



BRYCE TOWSLEY

MODERN RIFLES &
HANDGUN EDITOR

Box 288-E
SONIA LANE-EAST ROAD
EAST CLARENDON, VERMONT
05759

■ (802) 775-7269 ■

Active member
New England Outdoor Writers Association of America
New England Outdoor Writers Association

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-03854

PRODUCT SERVICE
ATTN MATT MARLEY

INITIAL
JJM

CUSTOMER ORDER NO.

DATE RECEIVED
02/04/97

DATE OPENED
03/06/97

DATE CODE

ACCESSORIES

SERIAL NUMBER
87535152

NEW SERIAL NUMBER

MODEL AND GRADE
XP100 7MM08 LS

FROM:

SHIP TO:

TOWSLEY, BRYCE M
SONIA LANE - EAST ROAD
BOX 288E
EAST CLARENDON VT 05759

TOWSLEY, BRYCE M
SONIA LANE - EAST ROAD
BOX 288E
EAST CLARENDON VT 05759

CUST NO:163545 C.O.D.L

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐ XP100SC

PROM. DATE

ESTIMATED

VIA
UPS

GUN CONDITION

☒ NEW

☐ LIGHTLY WORN

☐ WORN

☐ VERY WORN

☐ UNREPAIRABLE

☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE	A1	B1				
TRIGGER GROUP		B2				
BOLT ASSY.		B3				
BARREL ASSY.		B4				
REC. ASSY.						
WOOD			C1	D3	E5	F5
METAL			C2			

fire if bolt is pushed down with safe off
would like bolt lock feature when repaired

MAIN FAULT

Sear engagement altered to an unsafe condition.
Repair at W/C due to hard on safe condition.

PARTS

COMMENTS

*Unable to put safe to on position
once bolt is closed (safety) Hard
on safe.
Reset try to factory specs.
Bolt lock not working*

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 11.96

PS 34912