



Customer Service Data Entry

File Number:	9216	Arms Service number:	3705854
Last Name:	TOWSLEY	First Name:	BRYCE M
Street:	SONIA LANE EAST ROAD	City:	EAST CLARENDON
State:	VT	Zip:	05759
Home Ph:		Work Ph:	802 775 7269
Product Type:	F A T O	Type Concern:	S P I P D P S C
Concern Code:	1008	Concern:	FIRED ON BOLT CLOSING
Cause Code:	4006	Cause:	ALTERED ADJUSTMENTS OR COMPONENTS
Assigned To:	KAJ	Classification:	UNJ UNJ UNC UND J
Settlement Detail:	REPAIR N/C DUE TO HARD ON SAFE COND	Settlement Amount:	\$0.00
Date Opened Rem:	3/6/97	Date Opened by P/S:	3/6/97
Caliber:	7MM08	Date of Incident:	
Date Closed:	3/6/97	Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer:	REM	Model:	XP100
Serial:	87535152	Date Code:	NON
Date Mfgd:		RAMAC:	XP100
Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>
Obsolete:	<input type="checkbox"/>	Custody:	
Comments:	BOLT LOCK DOESNT WORK / HARD ON SAFE / ALTERED GEAR ENGAGEMENT		
Time of Modification:	10:27:39 AM	Date of Modification:	3/7/97

Form View

FLTR

CAPS NUM

Bryce M. Towsley
Box 288E * Sonia Lane - East Road * East Clarendon, Vt. 05759 (802) 775-7269

March 3, 1997

Matt Marley
Remington Repair Division
14 Hoefler Ave.
Ilion, NY 13357

Dear Matt,

Enclosed is my XP-100 # B7535152. When the gun is cocked and the safety is off pushing down on the bolt will cause the gun to fire without pulling the trigger. Also if while doing the repair it is possible to change the safety to lock the bolt down when it is on please do so.

I am a full time gun writer and I need this gun for articles I am working on for Buckmasters, Deer & Deer Hunting and Performance Shooter magazines so anything you can do to expedite its return to me would be greatly appreciated.

Sincerely,

Bryce M. Towsley

Bryce M. Towsley



BRYCE TOWSLEY
MODERN RIFLES &
HANDGUN EDITOR

Box 288-E
SONIA LANE-EAST ROAD
EAST CLARENDON, VERMONT
05759

■ (802) 775-7269 ■

Active member
New England Outdoor Writers Association of America
New England Outdoor Writers Association

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-05854

PRODUCT SERVICE
ATTN MATT MARLEY

INITIAL
JJM

CUSTOMER ORDER NO.
DATE RECEIVED 02/04/97 DATE OPENED 03/06/97 DATE CODE

SERIAL NUMBER
87535152

NEW SERIAL NUMBER

MODEL AND GRADE
XP100 7MM08

LS

ACCESSORIES

FROM:

TOWSLEY, BRYCE M
SONIA LANE - EAST ROAD
BOX 288E
EAST CLARENDON VT 05759

SHIP TO:

TOWSLEY, BRYCE M
SONIA LANE - EAST ROAD
BOX 288E
EAST CLARENDON VT 05759

CUST NO:163545 C.O.D.L

ACCOUNT NUMBER ACCOUNT NUMBER N/C

WRITE XP100SC

PROM. DATE ESTIMATED VIA
UPS

- GUN CONDITION
- NEW
- LIGHTLY WORN
- WORN
- VERY WORN
- UNREPAIRABLE
- MARRED

REPAIR CHARGE
EXCISE
TAX
INSURANCE
UPS
PARCEL POST
TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE	A1	B1				
TRIGGER GROUP		B2			F1	
BOLT ASSY.		B3			F2	
BARREL ASSY.		B4			E3	F3
REC. ASSY.						
WOOD			C1	D3	E5	F5
METAL			C2			

*fires if bolt is pushed down with safe off
would like bolt lock feature when repaired*

MAIN FAULT *Safe engagement altered to an unsafe condition.
Repair at W/C due to hard on safe condition.*

PARTS COMMENTS *Unable to put safe to on position,
once bolt is closed (safety) Hard
on safe.
Re set trigger to factory specs.
Bolt lock not working*

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE