

File Edit View Records Window Help

Customer Service Data Entry			
HOUSTON			
File Number: 9078		Arms Service number: 3703070	
Last Name: WATTS		First Name: LARRY	
Street: 372 WATTS DR		City: DUCANNON	
State: PA		Zip: 17020	
Work Ph: 800-843-6911		Home Ph:	
Type Concern: 5		Product Type: F F A T O	
Concern: FIRED WITH SAFE ON		Concern Code: 1028	
Cause Code: 4039		Cause: NO FAULT FOUND	
Assigned To: KAST		Classification: UNJ UNJ UNC UND J	
Settlement Detail: REPAIR N/C		Settlement Amount: \$0.00	
Date Opened Rem: 2/3/97		Date Opened by P/S: 2/4/97	
Date of Incident:		Caliber: 300	
Date Closed: 3/4/97		Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer: REM		Model: 700	
Serial: S6282079		Date Code: EP	
Date Mfgd: 10/1/95		Date Mfgd:	
RAMAC: 700		Litigation: ☐	
PreLitigation: ☐		Obsolete: ☐	
Custody:		Comments:	
Time of Modification: 11:45:44 AM		Date of Modification: 2/4/97	

Form View

FLTR

CAPS NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-03070PRODUCT SERVICE
CALL TAG

INITIAL CUSTOMER ORDER NO.

JJM

DATE RECEIVED

DATE OPENED

DATE CODE

SERIAL NUMBER

NEW SERIAL NUMBER

MODEL AND GRADE

01/28/97

02/03/97

EF 10-95

S6282079

700

300WIN

MAG/SS/BDL

ACCESSORIES

W/STUDS

FROM:

WATTS, LARRY
372 WATTS DR
DUNCANNON

PA 17020

SHIP TO:

WATTS, LARRY
372 WATTS DR
DUNCANNONPA
17020

CUST NO: 161195 C.O.D.L.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE ☐

PROC. DATE

ESTIMATED

VIA

UPS

GUN CONDITION

- ☒ NEW
☐ LIGHTLY WORN
☐ WORN
☐ VERY WORN
☐ UNREPAIRABLE
☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CYCLE

TRIGGER GROUP

BOLT ASSY.

BARREL ASSY.

REC. ASSY.

WOOD

METAL

*Goes off without tracking trigger
even with safe on*

MAIN FAULT

*The only way that the gun could be made to fire as rec'd was with
safe off and trigger pulled. Took trig. Assy. apart and
still no fault found. Customer may have contacted trig
when releasing safe. Exchange trig Assy at N/A due to
age and condition*

PARTS

COMMENTS

*Trig Assy**Trig pull 3 1/2 lbs as rec'd.**Seal engagement OK*

REPAIRMAN

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV 11-96

PS 34944

1/20/97

Remington —

Please repair or replace —
goes off without touching the
trigger — even with the safety
on.

Larry A. Watts
372 Watts Drive
Duncannon, PA
17020

1-800-237-2374
ext 7396

Questions/Comments —
1-800-843-6911 ext 7396

Larry A. Watts