



Customer Service Data Entry

File Number:	1110	Arms Service number:	9703691				
Last Name:	WHITE	First Name:	DANNY				
Street:	7325 ADPER TUNNEL RD	City:	BRUSSVILLE				
State:	AL	Zip:	35173	Home Ph:	205 655 9421		
Work Ph:	205 658 5991	Product Type:	F A T O				
Type Concern:	S P I P D P S C	Concern Code:	1007				
Concern:	FIRED ON SAFE RELEASE						
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE				
Assigned To:	KAST	Classification:	UNJ UNJ UNCL UNL J				
Settlement Detail:	REPLACE AT N/C	Settlement Amount:					
Date Opened Rem:	2/10/97	Date Opened by P/S:	2/11/97	Caliber:	30-06		
Date of Incident:		Date Closed:	2/11/97	Bullet Weight:			
Date to Analysis:		Date from Analysis:		Manufacturer:	REM		
Model:	700	Serial:	86806203	Date Code:	WG	Date Mfgd:	8/1/86
RAMAC:	700	Litigation:	<input type="checkbox"/>	PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	n/c due to hard off safe cond.				
Time of Modification:	9:13:09 AM	Date of Modification:	2/11/97				

Form View

FLTR

NUM

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-03691

CUSTOMER ORDER NO.

ATTN JACK KAST

RECEIVED DATE OPENED DATE CODE SERIAL NUMBER NEW SERIAL NUMBER MODEL AND GRADE
 2/03/97 02/10/97 WC 8-86 B4806203 700 30-06 ADL
 W/STUDS SCOPE BASE L/SIGHTS

FROM: WHITE, DANNY R
 7325 ROPER TUNNEL RD
 TRUSSVILLE AL 35173

SHIP TO: WHITE, DANNY R
 7325 ROPER TUNNEL RD
 TRUSSVILLE AL 35173

CUST NO: 161785 C.O.D.

ACCOUNT NUMBER ACCOUNT NUMBER N/C PROM. DATE ESTIMATED VIA
 WRITE UPS

- GUN CONDITION
- NEW
 - LIGHTLY WORN
 - WORN
 - VERY WORN
 - UNREPAIRABLE
 - MARRED

REPAIR CHARGE
 EXCISE
 TAX
 INSURANCE
 UPS
 PARCEL POST
 TOTAL

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
CYCLE		B1				
TRIGGER GROUP		B2				F1
BOLT ASSY.		<i>Fixed when safe was released</i>				F2
BARREL ASSY.		B4				F3
REC. ASSY.		<i>Cleaned and oiled - safe is still hard to take off.</i>				
WOOD						F3
METAL						

MAIN FAULT *Unable to duplicate customer concern as rec'd. Trigger and trigger pin rusty. Safe is hard to take off and unacceptable. Bolt head high front take down screw on closing. Exchange trigger assy at W/C*

PARTS *Trigger Assy.* COMMENTS *Trigger pull measured 4 to 5 LBS as req'd.*

Rust on bolt plug threads
Adjust length of front take down scr.

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

1 COPY

RD6925 REV. 11.96

Danny R. White
7325 Roper Tunnel Rd.
Trussville Al 35173
(205) 655-9421 home
(205) 558-5991 work

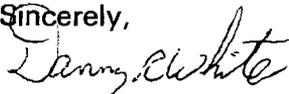
Dear Remington Arms,

I would like to take this opportunity to report to you a problem I experienced with my Remington Model 700 ADL 30-06. The problem was in the safety/trigger assembly. The rifle is approximately 6 years old.

On monday 01/20/97 I was deer hunting and was trying to load my rifle. listed below are the events:

1. I loaded 4 rounds in the rifle and chambered a round.
2. I tried to slide the safety to safe. I could not move the lever.
3. I unloaded the rifle and continued to work with the safety lever.
4. I removed the bolt, inspected the bolt and replaced the bolt.
5. I tried again to slide the safety lever to safe. It moved this time.
6. Since I was having problems, I tried to move the lever to fire.
7. The lever would not move to fire. After continuing to try to move the lever to fire, the lever did move, but the gun discharged in the process. I was lucky to have removed the cartridges.
8. I replaced the rifle in its case and went home.
9. After getting home, I cleaned the safety/trigger assembly with Remington Bore and Action cleaner and sprayed RemOil in the action. This seemed to help some, but it is still very difficult to move the safety lever.

I want to thank you in advance for resolving the problem to both Remington's and my satisfaction. Safety is something I observe and practice. This incident could have caused damage or injury had I not been very careful when I noticed the rifle was not working properly.

Sincerely,

Danny R. White

RIFLE SERIAL # B6P06203