

Microsoft Access

File Edit View Records Window Help

Customer Service Data Entry

File Number: 213 Arms Service number: 9703547

Last Name: WHITED First Name: BOBBY G

Street: P O BOX 92 City: SWORDS CREEK

State: VA Zip: 24649 Home Ph: 540 991 0314

Work Ph: Product Type: F F A T Q

Type Concern: S PI PD P S C Concern Code: 1007

Concern: FIRED ON SAFE RELEASE

Cause Code: 4006 Cause: ALTERED ADJUSTMENTS OR COMPONENTS

Assigned To: KAST Classification: UNJ UNJ UNC UND J

Settlement Detail: REPAIR SPCL PRICE Settlement Amount: \$0.00

Date Opened Rem: 2/7/97 Date Opened by P/S: 3/6/97 Caliber: 30-06

Date of Incident: Date Closed: 3/6/97 Bullet Weight:

Date to Analysis: Date from Analysis: Manufacturer: REM

Model: 700 Serial: B6263386 Date Code: L8 Date Mfgd: 2/1/81

RAMAC: 700 Litigation: ☐ PreLitigation: ☐ Obsolete: ☐

Custody: Comments: also trig housing gummed up

Time of Modification: 10:35:20 AM Date of Modification: 3/6/97

Form View FLTR: NUM:

RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER

R 97-03547

INITIAL CUSTOMER ORDER NO.

JJM

Product Service

DATE RECEIVED 01/31/97 DATE OPENED 02/07/97 DATE CODE LB 2-81 SERIAL NUMBER B6263386 NEW SERIAL NUMBER MODEL AND GRADE 700 30-06

ACCESSORIES L/MAG BOX L/WOOD L/FOLLOWER L/MAG SPRING

FROM:

SHIP TO:

WHITED, BOBBY G
P O BOX 92
SWORDS CREEK

VA 24649

WHITED, BOBBY G
P O BOX 92
SWORDS CREEK

VA
24649

CUST NO: 161659 C.O.D.

ACCOUNT NUMBER

ACCOUNT NUMBER N/C

WRITE

PROM. DATE

ESTIMATED

VIA

3/5/97

UPS

GUN CONDITION

- ☐ NEW
- ☐ LIGHTLY WORN
- ☐ WORN
- ☐ VERY WORN
- ☐ UNREPAIRABLE
- ☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

CUSTOMER CONCERN AMMO FUNCTION FINISH ACCURACY FIT INSPECT

CYCLE	41	51				
TRIGGER GROUP	<i>Hard on the trigger-gun fired when safe</i>					
BOLT ASSY.	33					F2
BARREL ASSY.	<i>was taken off once</i>					
REC. ASSY.	53					F3
WOOD		C1	33		-5	F3
METAL		C2				

MAIN FAULT

Trigger sear is gummed up and sticking in housing as rec'd. Recoil pull screw has been adjusted outside of the factory. Exchange trigger Assy. at a special price to restore customers confidence in the rifle.

PARTS

COMMENTS

Trigger Assy.

Trigger pull 7 LBS as rec'd.

See owners manual for proper care and maintenance

REPAIRMAN <i>JB</i>	PROOF	CLEAN	TEST ✓	TARGET	PATTERN
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

RD6925 REV 11-96

PS 34953

P.O. Box 92
Swords Creek, Va 24649
January 24, 1997

Remington Arms Co.
Arms Service Repair DIV.
14 Hoefler Avenue
Ilion, New York 13357

Dear Sirs:

As discussed in our previous telephone conversation I have sent you my Remington 700 30-06. The problems are; it's "hard on the trigger", and has once fired with a round in the barrel when moving from "safe" to "fire". I have included my home phone number for any questions. Thank you for your help.

Sincerely,

Bobby G. Whited

Bobby G Whited
(540) 991-0314

Bobby G. WHITED

P.O. Box 92

Swords Creek, VA 24649