

Customer Service Data Entry			
File Number: 9090		Arms Service number: 9703296	
Last Name: ZEISER		First Name: ANDY	
Street: 7413 CELLA DR		City: CINCINNATI	
State: OH Zip: 45239		Home Ph: 513.741.9146	
Work Ph: 513.24.6710		Product Type: F F A T O	
Type Concern: PI PD P S C		Concern Code: 1007	
Concern: FIRED ON SAFE RELEASE			
Cause Code: 4006		Cause: ALTERED ADJUSTMENTS VIRTUALLY NO SEAR ENGAGEMENT	
Assigned To: KAST		Classification: UNJ UNJ UNC UND J	
Settlement Detail: REPAIR SPCL PRICE		Settlement Amount: \$0.00	
Date Opened Rem: 2/5/97		Date Opened by P/S: 2/5/97	
Date of Incident:		Caliber: 223	
Date Closed: 2/5/97		Bullet Weight:	
Date to Analysis:		Date from Analysis:	
Manufacturer: REM		Model: 700	
Serial: E6236882		Date Code: LQ	
Date Mfgd: 2/1/96		RAMAC: 700	
Litigation: ☐		PreLitigation: ☐	
Obsolete: ☐		Custody:	
Comments:			
Time of Modification: 1:03:36 PM		Date of Modification: 2/5/97	

Additional info.

FLTR

CAPS NUM

INSPECTION AND ESTIMATING REPORT

COMMENTS

ORDER
R 97-03296

PRODUCT SERVICE CALL TAG
BOTTOM HALF OF MOUNTS ONLY

WORK ORDER NO.

DATE OPENED 02/29/97	DATE CODE LQ 2-96	SERIAL NUMBER E6236882	NEW SERIAL NUMBER	MODEL AND GRADE 700 223	LS/VAR/BDL
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SCOPE BASE

FROM

SHIP TO:

ZEISER, ANDY
7413 CELLA DR
CINCINNATI

OH 45239

ZEISER, ANDY
7413 CELLA DR
CINCINNATI

OH
45239

CUST NO: 161414 C.O.D.L

ACCOUNT NUMBER	ACCOUNT NUMBER N/C	WRITE ☐	PROM. DATE	ESTIMATED	VIA UPS
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GUN CONDITION

- ☐ NEW
- ☐ LIGHTLY WORN
- ☐ WORN
- ☐ VERY WORN
- ☐ UNREPAIRABLE
- ☐ MARRED

REPAIR CHARGE

EXCISE

TAX

INSURANCE

UPS

PARCEL POST

TOTAL

3800

CUSTOMER CONCERN	AMMO	FUNCTION	FINISH	ACCURACY	FIT	INSPECT
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CYCLE	A1	B1				
TRIGGER GROUP						
BOLT ASSY.						
BARREL ASSY.						
REC. ASSY.						
WOOD						
METAL						

MAIN FAULT *Same - Trigger adjusted to an unsafe condition outside of the factory. Exchange trig at a special price strictly as a gesture of good will.*

PARTS

COMMENTS

Aug 1997

Unable to take trig pull as recd.

no rear engagement

REPAIRMAN	PROOF	CLEAN	TEST	TARGET	PATTERN
GALLERY TESTER	DATE	DATE	DATE	DATE	DATE

OFFICE COPY

RD6925 REV. 11.96

PS 34990

TO: Remington Service Dept.

My Problem with my Rifle is the following: When putting the Bolt into the Gun and closing it, the Firing Pin Falls Each Time, Also IF the Bolt is left in the Gun and the Rifle is put on Safe, Close the Bolt and move the Safety to the Fire Position, the Hammer Falls without touching the Trigger. This happened after firing two very nice 3-shot groups. To say the least, it was quite a shock.

I do own other Remington Guns and all have treated me very well, I would appreciate a detailed explanation of the problem if possible. The groups have never been worse than $3/4"$. Even from a Bipod it is excellent. I look forward to hearing from you soon.

Thank you

Andy Zeiser

Home phone
513-741-9146

Work phone
513-241-6710

-If needed TRY

this # FIRST

7413 Cella DR

Cincinnati, Ohio

45239