

File Number:	11128	Arms Service number:	9901137
Last Name:	BACK	First Name:	WILLIAM
Street:	RD 5 BOX 299B	City:	MT PLEASANT
State:	PA	Zip:	15666
Home Ph:			
Work Ph:		Product Type:	F F A T
Type Concern:	S	PI PD P S	Concern Code:
Concern:	FIRED ON BOLT CLOSING		
Cause Code:	4015	Cause:	IMPROPER MAINTENANCE
Assigned To:	SANITA	Classification:	UNJ UNJ UNC UND J
Settlement Detail:	REPAIR AT SPEC PRICE	Settlement Amount:	\$0.0
Date Opened Rem:	01/13/1999	Date Opened by P/S:	01/18/1999
Date of Incident:		Date Closed:	01/18/1999
Date to Analysis:		Date from Analysis:	
Caliber:	308	Bullet Weight:	
Manufacturer:	REM		
Model:	700	Serial:	A6743829
Date Code:	KV	Date Mfgd:	05/01/1979
RAMAC:	700	Litigation:	<input type="checkbox"/>
PreLitigation:	<input type="checkbox"/>	Obsolete:	<input type="checkbox"/>
Custody:		Comments:	
Time of Modification:	1:28:03 PM	Date of Modification:	01/18/1999

## RECEIVING AND ESTIMATING REPORT

COMMENTS

ORDER  
R 99-01137INITIAL  
FJB

CUSTOMER ORDER NO.

W / BOTTOM HALF OF SCOPE RINGS

DATE RECEIVED  
01/05/99DATE OPENED  
01/13/99DATE CODE  
KV 5-79SERIAL NUMBER  
A6743829

NEW SERIAL NUMBER

MODEL AND GRADE  
700 308

ADL

ACCESSORIES

W/STUDS

SCOPE BASE HARD CASE  
L/ REAR SIGHT

FROM:

BACK WILLIAM  
RD 5 BOX 299B  
MT. PLEASANT

PA 15666

SHIP TO:

BACK WILLIAM  
RD 5 BOX 299B  
MT. PLEASANTPA  
15666

CUST NO: 202737 C.O.D.L.

ACCOUNT NUMBER

2293001

ACCOUNT NUMBER N/C

WRITE ☐

FROM DATE

ESTIMATED

VIA

UPS

GUN CONDITION

☐ NEW  
☐ LIGHTLY WORN  
☐ WORN  
☐ VERY WORN  
☐ UNREPAIRABLE  
☐ MARRED

REPAIR CHARGE

35.00

EXCISE

TAX

INSURANCE

UPS

8.00

PARCEL POST

TOTAL

43.00

Prod Serv,

CUSTOMER CONCERN

AMMO

FUNCTION

FINISH

ACCURACY

FIT

INSPECT

CLE

B1

TRIGGER GROUP

B2

BOLT ASSY.

B3

BARREL ASSY.

B4

REC. ASSY.

B5

WOOD

D1

D3

METAL

E5

MAIN FAULT

Unable to duplicate the reported concern, upon disassembly the trigger & inside the trigger housing were all covered with a heavy sticky brown substance. The bolt stop valve & were empty. Gun was working properly.

#26345

COMMENTS

Replace the complete trigger assembly at 1/2 the normal cost & clean function.

HAB

PROOF

CLEAN

TEST

TARGET

PATTERN

GALLERY TESTER

DATE

DATE

DATE

DATE

DATE

OFFICE COPY

RD6925 REV. 7/97

WILLIAM BACK  
PO BOX 299B  
MT. PLEASANT PA. 15666

724-423-3859-HOME-EVENINGS  
724-836-6030-WORK-9-5 M-F, EXT. 2292  
L-VALBACK2@AOL.COM

TO-REMINGTON ARMS  
ATTN. ARMS SERVICE DEPT.  
14 HOFELER AVE.  
MILTON, NY 13357  
1-800-243-9700

I CALLED CUSTOMER SERVICE AND EXPLAINED TO THEM THAT I WAS UNLOADING  
THE GUN, I CLICKED OFF THE SAFETY EJECTED THE FIRST BULLET THAT WAS IN THE  
CHAMBER STARTED TO PUSH BOLT FORWARD WHEN BOLT WAS ALL THE WAY  
FORWARD THE GUN WENT OFF, SCARED ME AND MY BUDDY TO DEATH. FELT A BLAST IN  
MY FACE.

CUSTOMER SERVICE SAYS TO SHIP THE GUN TO YOU FOR REPAIRS, THAT THIS  
REPAIR MAY BE UNDER WARRANTY, AND YOU WOULD CALL FIRST IF REPAIRS ARE OVER  
\$75.00.

THANK YOU  
WILLIAM BACK